



# Fleet Readiness Center South West

## US Navy

### Client

US NAVY - Fleet Readiness Center South West

### Industry

Defense - Navy

### Client Benefit

Business Intelligence  
Upgrades, Dashboards,  
Reports, Universes,  
Content Transitioning  
NDMS-LCM Compliance  
Technical Writing  
Data Warehouse Modeling

### Modules

SAP BusinessObjects  
Enterprise XIR1 thru XIR3  
Universe Design, Erwin  
WebI, Xcelsius, Crystal

### Hardware/Software

**Hardware** – Various

**Database** – Oracle 10

**Platform** – Unix Solaris &  
Windows

### Contracts

Multiple Projects

### Dates

9/2008 – 9/2010

Fleet Readiness Center Southwest (FRCSW), IT Division supports all Naval Aircraft production and remanufacturing efforts, as well as the various sub entities supporting these efforts such as Engineering, Supply & Logistics, and operations, as well as reporting to COMNAVAIRFOR and NAVAIR.

### Project Description

COMFRC has been tasked to standardize business practices and IT solutions across FRC's nationwide. As part of this on-going requirement, FRCSW has taken the leadership role not only in proof-of-concept but developing the process and reports for BI deployment across the Naval Aviation Enterprise (NAE). This over-arching umbrella of support includes developing, modifying and maintaining various Business Intelligence Universes and Reports used to support, manage, and provide intelligence for business decisions at the local FRC's and across the Fleet Levels.

### Scope of Services

5x Technology provides services for report writing, universe design, NDMS-LCM compliant documentation, software implementation, configuration, and testing of BusinessObjects Enterprise Solution. Some of these service items include: technical writing, data modeling, universe design; training; support services; and report creation & management.

**"5x Technology has provided top notch people, and that's why we hired them again."**

James Trowsdell  
*Project Manager*

### Accomplishments Include:

- Developed, maintained and refined various BOE Universes to meet current and forth coming requirements from local and "across-the-fleet" customers, including COMFRC, NAVAIR and COMNAVAIRFOR
- Developed, maintained and refined various Reports & Dashboards
- Shared knowledge and performed formal & informal training
- Maintained NDMS-LCM compliant documentation supporting all efforts performed in support of the SAP BusinessObjects efforts at FRCSW
- Provided continuous technical support to the BOE Team at FRCSW which included all reasonable tasks such as software upgrades, user administration, security configuration, data modeling, and project planning

Work-in-process recently awarded due to past success:

- Providing NDMS-LCM compliant Technical Documentation
- Providing Single-Site data warehouse data modeling, BusinessObjects Universe and Report design
- Creating and Delivering a 7-course Custom Training Curriculum

### Benefits

FRCSW has since been awarded the prestigious role of *Business Intelligence Center of Excellence* (BICOE) through these efforts of improved reporting & analysis of AIRSPEED, ENG16, MRCR, MPR2, TRAT, Components, and other 'on-the-bus' NDMS application data.