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Dear Restaurant Catering Systems,

I am writing to thank you for the great service we have received with your online catering software. It has been so great to have a program that allows us to have a customer database for our catering clients. We have gone from hand writing orders on paper to having an organized and digital database that allows us to keep track of our customers, their previous orders, and any special info we might need regarding their situation.

Once a customer is entered into the system we are able to save so much time when a customer calls back again. We appear much more professional and we feel a lot more confident when talking to our repeat customers because we have so much information about them at our fingertips.

As the owner of our company, I have especially enjoyed the feature that emails me to let me know that a new order has been placed. I am updated in real time when new orders come in and I feel like I am always on top of what is happening at the restaurant even when I am not there.

Because your system is web-based, I have even been able to use my cell phone to take orders "on the road" and enter them into the system through the web browser on my phone. The staff at the restaurant is immediately updated that I have placed a new order and we are all automatically "in sync."

I can't say enough good things about your developers who have been so accommodating to help us find solutions specific to our needs. We have really enjoyed working with your team.

My staff has also enjoyed the reporting features. We are able to easily review and determine quantities we need to order from our vendors. No more sifting through paper orders and counting each order with a pen and a crummy calculator.

Perhaps my favorite feature is the calendar that allows us to see all future and past orders in the same place. Being able to quickly glance at my monthly calendar and review available dates with our customers has saved me so much time. The color-coding of event types has really improved our organization and efficiency.

Thanks again for your great system. It has become a very valuable part of our business.

J. Brent Morley