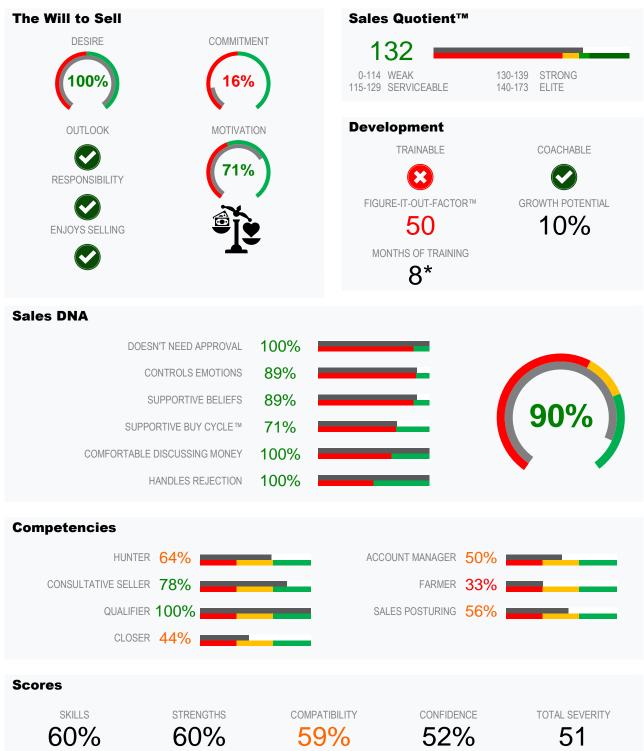
This document is intended to be used by management for coaching and development only. It is not intended to be shared with the individual who was evaluated.



\* The actual duration of training will vary depending upon the frequency and duration of the training sessions, as well as the trainer and his/her content.



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**Personal Goals** Meaningful Goals Plan for Reaching Personal Goals System to Track Progress Introductions **Getting Past Gatekeepers Reaching Decision-Makers** Put-offs Sales Process Asking Good Questions **Asking Enough Questions** Developing Relationships Early in the Sales Process **Timing of Presentations Compelling Reasons to Buy** How Prospects Will Make Buying Decision Assumptions **Getting Prospects to Make Decisions** Č S S Timing of Quotes and/or Proposals **Control of the Sales Process Unqualified Prospects Buyers** Uncovering the Budget Follow Up Calls

- **Dealing with Prospects**
- Time and Organizational Skills



# BELIEFS

- I understand when my prospects want to comparison shop
- $\mathbf{\mathfrak{E}}$ I need to educate my prospects
- I have a long sales cycle
  - I'm uncomfortable with certain aspects of selling
  - Prospects are honest

## SELLING PROFILE **COMPATIBILITY**

- Ø The individual has the experience required in your selling profile
- $oldsymbol{\Theta}$ The individual does not have the experience required in your selling profile
- 0 The individual has experience that was not required in your selling profile

#### Primary Market

Corporate/Industrial Residential Small business/professional Institutional

#### **Prospects by Title**

- Ownership or C Level
- Management Level
- ŏ **Business Users**
- ŏ Consumers

#### Resistance

- No resistance Very little resistance
- Moderate resistance 0 Lots of resistance

#### Competition

- Tremendous Competition 0
- Ô Regular competition
- Occasional competition Ø We are the only game in town

#### Pricing

We are usually higher We are usually competitive We are usually lower

#### **Average Order**

Under \$US1,000 \$US1,000 - \$US25,000 \$US25,000 - \$US250,000 Over \$U\$250,000

#### **Product Sold**

- Custom engineered solutions Conceptual services
- A Products we can demonstrate Commodities

#### Sales Cycle

- A one call close Two to three calls
- 3-6 months
- More than 6 months

#### **Customer Development**

Sell them and move on

- Sell them on a regular basis  $\bigcirc$ Sell them and renew vearly
- 0 Sell them and service them

#### **Priorities**

- Hunting required  $\mathbf{\Theta}$
- 0 Mostly hunting
- Õ Some hunting required Mostly Account Management

#### Closing

- Salesperson will do the closing  $\bigcirc$
- Salesperson will plant seeds
- Ø Inside people do the closing Someone else does the closing

#### **Presentations**

- Once to a single decision maker
- S Once to a group
- Multiple times to individuals
- Ō Multiple times to a group

#### **Product Quality**

- Top of the line
- Θ Middle of the pack
- A little behind
- Different 0

#### **Pressure**

- 0 High
  - Medium
    - Low None

#### **Supervision**

- Micro managed
- Closely managed
- 0 Seldom managed Not managed

#### Company

- Small professional firm Small to medium sized business
- Large business
- 0 Major corporation

#### Compensation

- All salary
  - Straight commission
- Mostly salary with some commission Mostly commission with some salary

#### Environment

- Turbulent and ever changing 0
- 0 Downsizing and turnover
- Rapid growth and expansion Very calm and stable

#### Location

- Out of my office or one staffed by a sales A manager
- Out of a branch office without a sales manager
- Out of a remote or home office without staff

#### Entrepreneurial

- Have an Entrepreneurial Mindset Θ
- 6 Not Have an Entrepreneurial Mindset It does not matter

#### Selling Methods

- On the phone
- Face to Face At trade shows

#### Channel

- Directly to the Customer / Client
- Through someone who sells to our Customer / Client

#### **Decision Factor**

- are buying what we sell but must choose from  $\bigcirc$ whom to buy (Why me?)
- haven't planned to buy what we sell (Why?) 0

#### Networking

- Sales 2.0 / Social Networking
- Traditional Networking Either of the above
- Both Sales 2.0 / social networking AND 6 Traditional networking These skill sets are not required

#### Leads

- We provide all they need
- We provide some they need to supplement
- We don't provide any they need to prospect This is an account management position

### CONFIDENCE

We identified the following key issues which lowered our confidence score for this individual:

Testing time was above 1 hour 40 • minutes.