Technology Assessments

"I was hesitant at first. Many IT providers offer 'free' assessments. In the end, the value that the iCorps Technology Assessment delivered to us — both in terms of understanding our environment and prioritizing our changes — has far outweighed the fee. It's a small investment that has gained us big benefits in making informed and effective technology decisions."

– **Andrew J. Katz**, *Director of Information Services, Roxbury Latin School*

Why Do I Need an Assessment?

Whether you are fixing a problem or evaluating a new technology, changes to your environment can be more impactful if you have a clear understanding of IT operations and processes.

The iCorps Technology Assessment is the first critical step to ensuring that the decisions you make around technology will support and foster your business in a **scalable and solution-oriented way**.

What is the Process of an iCorps Technology Assessment? What makes it Unique?

iCorps' signature **360˚ Technology Assessment** is an in-depth, hands-on examination of your environment that delivers a comprehensive view into your IT operations.

Step 1: Utilizing **industry-leading tools, physical inspections**, and a diverse skillset from years of IT consulting experience, a **Senior Technical Consultant** will analyze your organization's existing infrastructure and technology investments.

Step 2: A member of our Senior Assessment Staff will conduct **interviews with business stakeholders** to:

- Establish a thorough understanding of the current state of your **business and IT operations**

- Detail how well your technology supports your **business use and goals**

- **Measure the impact** of new or different technology solutions

Step 3: iCorps will provide you with a **detailed deliverable**, outlining recommendations and solutions to meet the needs of your company's specific environment. Our **actionable recommendations** help to align your technology to your business, providing the means to stabilize, strengthen, and maintain your environment.

iCorps' Technology Assessments are completely **vendor-agnostic**. Our focus is not on selling you a brand — we will provide your organization with an **unbiased and objective** evaluation of your existing technology.
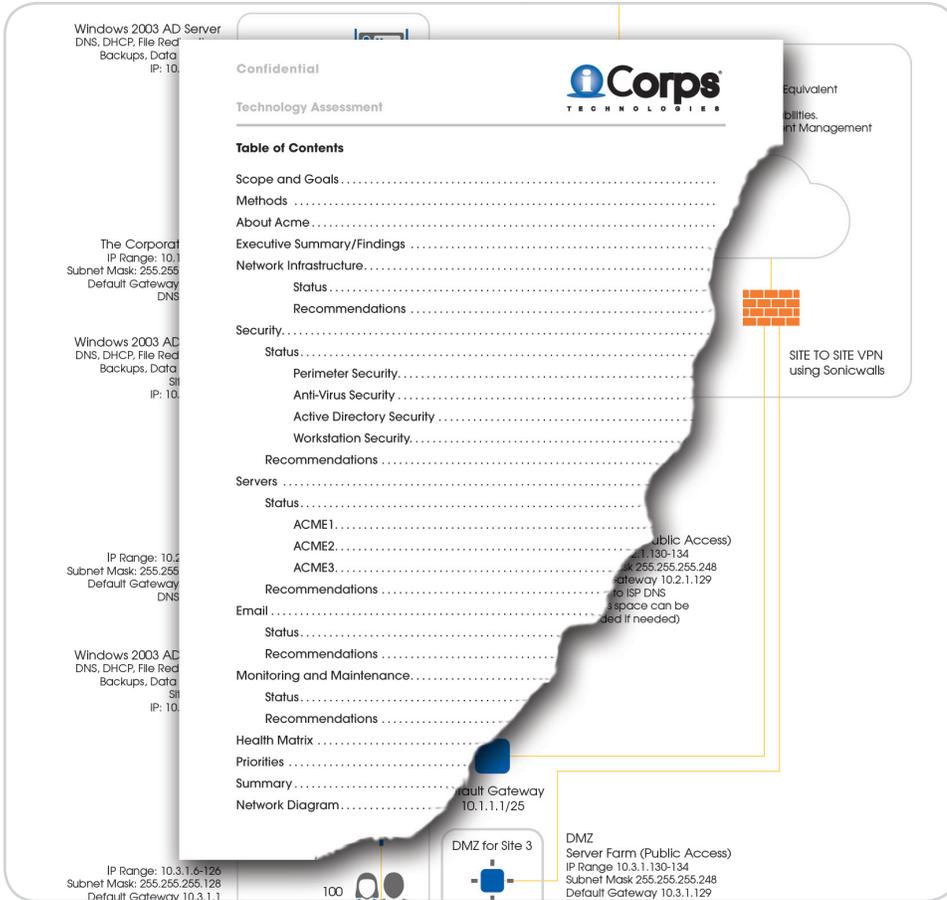
I Have the Assessment — Now What?

A Senior Consultant will present the detailed deliverable, outlining recommendations to help you:

- **Identify areas of improvement** or deviation from best practices including Risk, Productivity, Performance, Compliance, Data security, and more

- **Prioritize, plan, and budget** technology implementations and adjustments to maximize utilization

HIGHLIGHTS

○ Gain a clear understanding of the IT operations, technology and infrastructure supporting your business with iCorps' signature **360˚ Technology Assessment**

○ **Business stakeholders** will have the opportunity to align technology to business objectives

○ iCorps Technology Assessments are completely **objective, third party, vendor-agnostic** evaluations

○ Receive **detailed documentation** outlining the health and welfare of your environment

○ Identify areas of improvement including **Risk, Performance, Data security,** and more

○ **Prioritize, plan, and budget** technology implementations and adjustments to maximize utilization

○ An Assessment provides you with the foundation to create a **strategic technology Roadmap** for your business

Confidential

Technology Assessment

iCorps TECHNOLOGIES

Value and Cost

While many companies provide "free" assessments, our Technology Assessments are provided at a small, fixed cost. **Why do we charge for our time?**

- Few IT companies have **detailed documentation** to make informed decisions. Our Technology Assessment will provide your company with a high quality document outlining the health and welfare of your network as a deliverable portion of the assessment.

- It is a stand-alone engagement that provides an **objective, third party, vendor-agnostic** evaluation of the current state of your network. It will provide you with the right recommendations for your business.

- An iCorps Assessment creates the foundation for a **strategic technology Roadmap** for your business. Move your operations forward, with confidence, by harnessing the value of our **professional assessments**.

- Our Assessments are **high quality, high value** Consulting Services, complete with a **detailed deliverable** to utilize at your discretion.

Doing things right is important to us — that's why **we make an investment in your future** by providing a subsidized, fixed-rate assessment performed by a Senior Consultant.

How Do I Get Started?

iCorps can generally perform, create and deliver your assessment in approximately two weeks. Once on board, our Project Management team will drive the scheduling process. **If you're ready to move forward, we can get you there**.

Begin the process of assessing your environment with a no-cost IT Consultation with a member of iCorps' Senior Assessment Staff. Call us for more information at 888-642-6484, or visit **www.icorps.com**.

About iCorps

A pioneer in IT services and solutions since 1994, iCorps Technologies provides the best certified expertise in every aspect of technology — including Managed Services, technology consulting, IT support, and application and Web development. Our services can be provided either à la carte or as part of a comprehensive outsourced IT program, depending upon your specific requirements and budget. iCorps believes that technology should fit your business. Our customized, scalable, and business-driven solutions put technology to work for you — and drive your company to be more profitable, productive, and competitive. For more information, please contact iCorps at 1.888.642.6484 or visit **www.icorps.com**.

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