

# Seagate EVault Cloud Disaster Recovery Service

## Data Sheet

## Cloud Systems and Solutions

### Key Benefits

- Managed service with SLAs guarantee timely access to your critical systems in the cloud after an outage
- Experienced team of continuity and DR specialists to plan and test your DR strategy and keep your business up and running
- Secure, remote access to your critical systems in the cloud via SSL VPN
- 1-hour SLA option is backup-independent and includes proactive failover, enabling zero downtime for planned maintenance, upgrades and site outages

### Get guaranteed IT resiliency with managed services backed by SLAs

Ensure continuous IT operations and fast recovery of mission-critical systems in the cloud—even if there’s a complete site outage at your primary data center—with Seagate® EVault® Cloud Disaster Recovery Service. Need the assurance of a service-level agreement (SLA) and a team of experts to manage the process? Seagate EVault specialists will create and test your plan, and give you guaranteed<sup>1</sup> access to your key systems, applications, and data within 1, 24, or 48 hours (your choice) of an outage. Want to use your own staff, but still get the benefits of the ironclad Seagate EVault cloud (no upfront capital expenses, ongoing maintenance costs, or optimization headaches)? Choose the self-managed option.

### Rapidly Recover Your Critical Systems and Data. Guaranteed.

Seagate EVault Cloud Disaster Recovery Service backs up or replicates your systems to the ironclad Seagate EVault cloud. When there’s a disaster, your critical systems are quickly recovered as virtual machines (VMs).

How would you like a zero-downtime option for planned system maintenance, upgrades, and outages? With the 1-hour SLA option, the VMs are always on, receiving replicated data over the wire, so you can proactively fail over your systems to the Seagate EVault cloud and gain quick, remote access to them. Whenever you choose.

### Seagate EVault Cloud Disaster Recovery Service: Key Features

Package	1-Hour SLA	24- and 48-Hour SLAs	Self-Managed
Protected Platforms	Microsoft® Windows® Server 2003, 2008, and 2012; Microsoft Exchange, SQL Server, File Server, and SharePoint; BlackBerry Server; and others	Microsoft Windows Server 2003, 2008, and 2012; IBM i, IBM AIX, Red Hat Linux, SUSE Linux, VMware, and other environments	Microsoft Windows Server 2003, 2008, and 2012; Microsoft Exchange and SQL Server; Oracle
Comprehensive Package	Hosted Active Directory VM, storage, secure network protocols, SSL VPN and IPSec tunnel (for secure cloud recovery)	Seagate EVault System Restore (for Windows systems), VMs, storage, secure network protocols, SSL VPN (for secure cloud recovery)	
Cloud Infrastructure	Remote, top-tier data centers serving as a "hot cloud"—an extension to your production environment—for your key systems	Remote top-tier data centers serving as a disaster recovery "warm site"	
Seagate EVault Cloud Backup Service <sup>2</sup>	Recommended	Required	
DR Tests	One (1) complete DR test included		Optional

<sup>1</sup> The guarantee is set forth in the Seagate EVault Cloud Disaster Recovery Service SLA, and includes service credits and the right to terminate if the guarantee is not met.

<sup>2</sup> Formerly named Seagate EVault SaaS



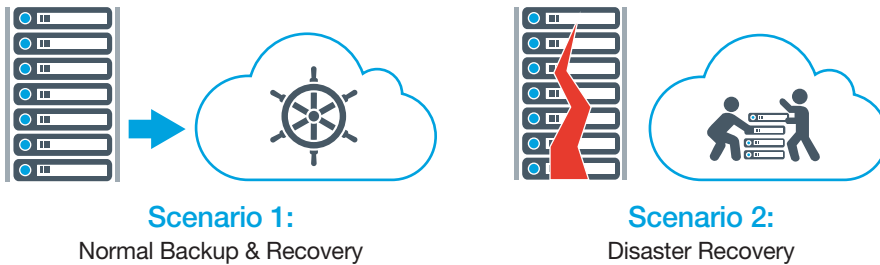
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## Rely on the Experienced Team of Seagate EVault Continuity and DR Specialists—24x7x365

Our team of experts takes care of continuity and DR planning, testing and documentation, and will fully manage the process to minimize business disruption. They'll test the service with you before activating it to help ensure accurate and effective execution following an outage. After continuity/DR testing, you'll receive a Disaster Declaration Card and a continuity/DR Plan tailored to your specific environment. If struck by an outage of any kind, call our 24x7x365 disaster declaration hotline—Seagate EVault continuity and DR experts are standing by.

## How It Works



## 1-Hour Standalone DR

The 1-hour SLA option works with any backup solution, making it easy for you to add the critical continuity/DR component to your data protection coverage while preserving your existing technology investments.

Of course, we think the best data protection has to include Seagate EVault Cloud Backup Service\*—but the choice is yours.

## Take the Next Step

To learn more about EVault cloud storage services, call us at 1.877.901.DATA (3282), email us [concierge@evault.com](mailto:concierge@evault.com), or visit us at [www.evault.com](http://www.evault.com).

## Remotely Access Your Critical Systems in Our Purpose-Built Cloud

Seagate EVault Cloud Disaster Recovery Service hosts and protects your critical data in the Seagate EVault network of top-tier rated and SSAE-16 compliant or ISO-certified data centers. These facilities feature a virtualization platform for best-in-class redundancy and performance, high availability and superior storage efficiency.

End-to-end encryption helps ensure your data remains private, satisfying regulatory-compliance requirements. We provide remote SSL VPN access, so as long as you can access the Internet you can securely recover data and applications from wherever you happen to be. And you'll be able to access your critical systems and data in our cloud until your physical site is operational again.

[seagate.com](http://seagate.com)

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