Help! My student can't sign in.
Which message does your student see?

Email Issue	Password Issue	Password Issue

Student/Educator Sign In

Use this form if you already have an AES account.

Email: xxxx
Password: •••••

Continue

The e-mail address that you entered is not registered.

Student/Educator Sign In

Use this form if you already have an AES account.

Email: sarahl
Password: •••••••

Continue

The password that you entered is incorrect.

**Welcome Back
Sarah Layton**

Password: •••••

Continue   Cancel

The password that you entered is incorrect.

Column 1 (Email Issue):

Teacher sign in.

↓

Go to **Courses** screen and choose the course the student is in.

↓

Choose the **Student List** tab.

↓

Find the student in the list and click **Edit** on the right.

↓

Verify the email address and edit as needed.

Column 2 (Password Issue):

Teacher sign in.

↓

Go to **Courses** screen and choose the course the student is in.

↓

Choose the **Student List** tab.

↓

Find the student in the list and click **Edit** on the right.

↓

Click **Reset Password**.

↓

Type the new password and confirm it.

Column 3 (Password Issue):

Teacher sign in.

↓

Go to the **Setup** screen.

↓

Under Data Management, click **View all Students**.

↓

Find the student in the list and click **Edit** on the right.

↓

Click **Reset Password**.

↓

Type the new password and confirm it.

Click Update.

Applied
educational systems