

Lifecycle of a Claim

with VisionWeb's Insurance Revenue Cycle Management Service

VisionWeb

www.VisionWeb.com

WHAT YOU DO



Check Patient's Benefits Eligibility

Record the Invoice

Your practice management system will create a batch of claims.

Our services work with many of the major practice management solutions.

WHAT WE DO



Scrub Claims

Our claim scrubbing services ensure that your claims are clean and error-free before we hand them over to the payer for processing.

Review Your Claim Confirmation Report

Immediately, we will receive a report that will let us know which claims have been accepted or rejected by the clearinghouse.



We work with you and thousands of payers to quickly identify, correct, and resubmit rejected claims.

Submit the Claim

We upload the batch of claims created in your practice management solution into VisionWeb and apply extensive Optometry billing rules to ensure a clean submission.



Review Your File Detail Summary Report

Within 48 hours, we will receive a report from the payer that shows a list of accepted and rejected claims from each file submitted.



Rejected claims are not forwarded to the payer!

Review Your Batch and Claim Level Rejection Report

Within 48 hours, we will receive the report that details why the payer rejected any of the specific claims.



Review Your Special Handling/Unprocessed Claims Report

These claims often go undetected and require a higher level of expertise.

Optional Add-on



Account Reconciliation

Velocity of payment differs by payer. Payment is often received in just a few days.



ERA/EOB

Within 14 business days, we receive the ERA/EOBs, giving you everything you need to reconcile your accounts.



Adjudication

Within 14 business days, the payer will adjudicate claims.