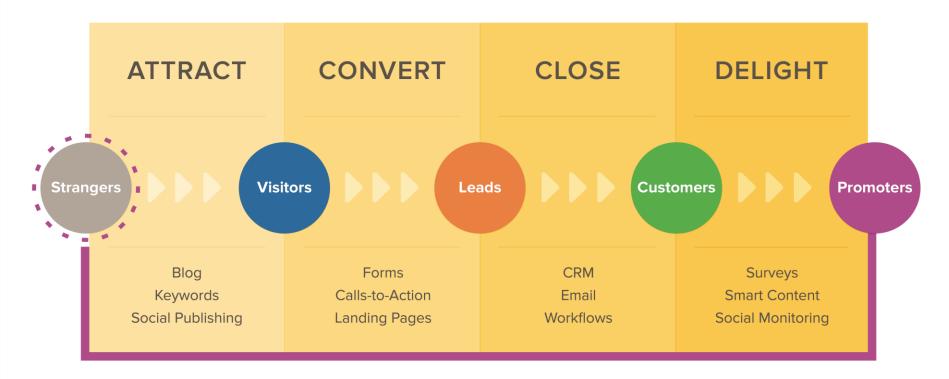


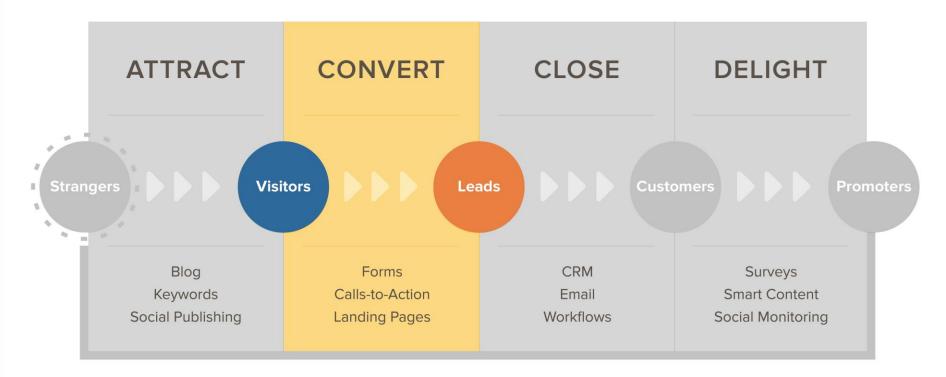
Introduction to Forms

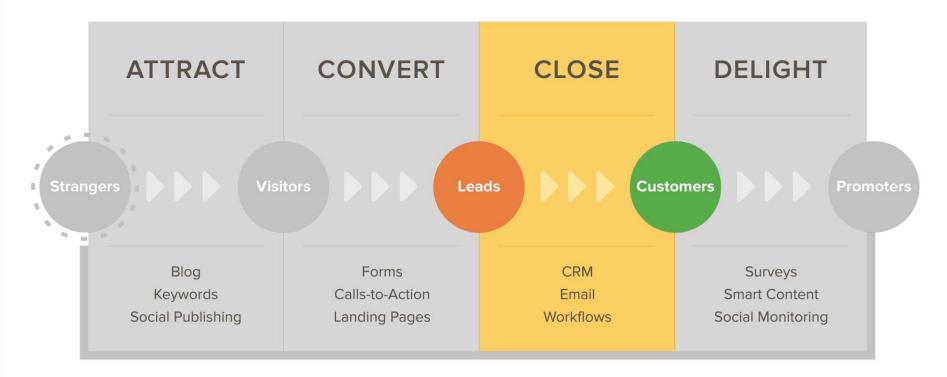
HubSpot Academy

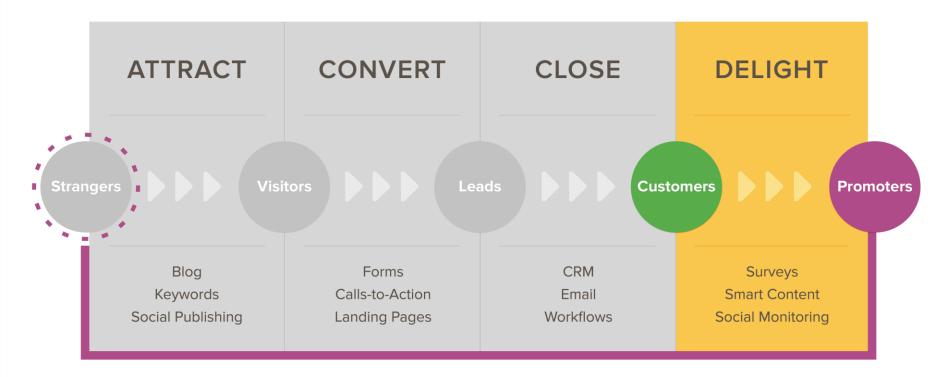


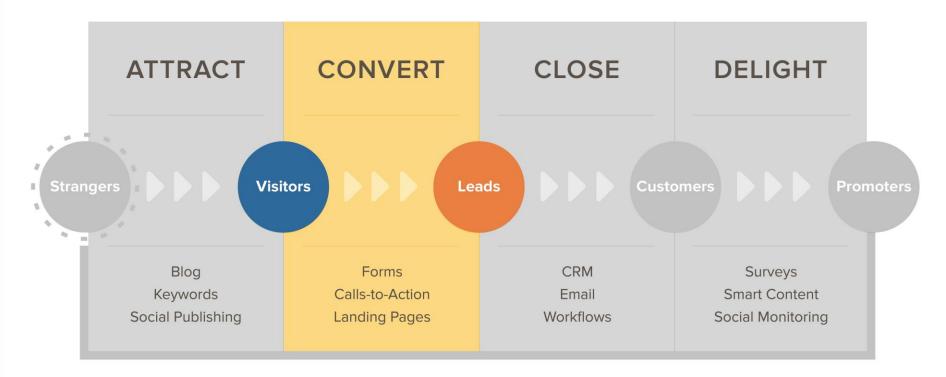
WHY ARE FORMS IMPORTANT?



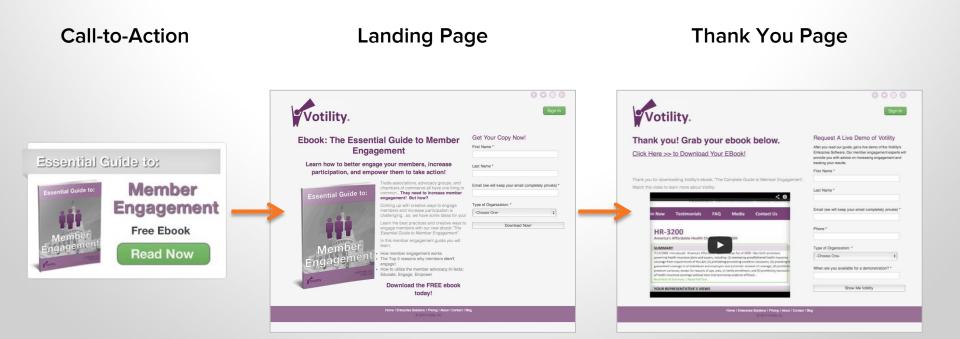








The Conversion Process





Ebook: The Essential Guide to Member Engagement

Learn how to better engage your members, increase participation, and empower them to take action!

| Essential Guide to: | Trade associations, advocacy groups, and chambers of commerce all have one thing in commonThey need to increase member engagement! But how? | Email (we will keep your email completely private |
|----------------------|---|---|
| THEFT A LET | Coming up with creative ways to engage | Type of Organization: * |
| | members and increase participation is challengingso, we have some ideas for you! | -Choose One- |
| İİİ | Learn the best practices and creative ways to engage members with our new ebook "The Essential Guide to Member Engagement". | Download Now! |
| Momber | In this member engagement guide you will learn: | |
| Member Engagement | How member engagement works The Top 5 reasons why members don't engage! | |
| Wood lity | How to utilize the member advocacy tri-fecta: Educate, Engage, Empower | |
| Wolmer | Download the FREE ebook | |
| | today! | |
| | Home I Enterprise Solutions I Pricing I About I Contact I Bk © 2013 Votility Inc | 9 |

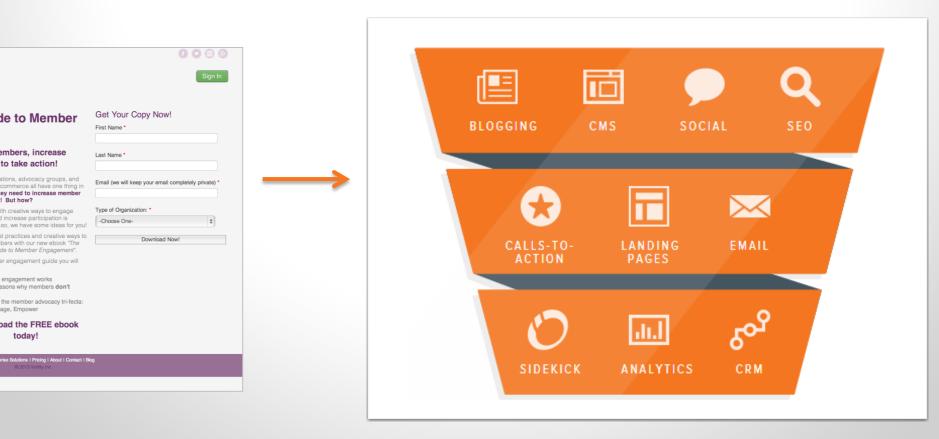
A form **powers** the conversion process.

Get Your Copy Now!

First Name*

Last Name *

Forms collect information and add it to your Contacts database.



Form information is added to the **Contacts database** and powers the rest of your marketing.

Forms are an equal information exchange.

I'll give you something, if you give me something.



HOW DO YOU CREATE GREAT FORMS?



ssential Guide to Member Engagement

earn how to better engage your members, increase rticipation, and empower them to take action!

Essential Guide



Engagement

commerce is this: They need to increase member engagement! But how? We have updated our popular Essential Guide to Member Engagement with all-new content that includes new and improved strategies and cutting-

One of the most important challenges facing trade associations, advocacy groups, and chambers of

edge ideas for increasing member engagement. In this member engagement guide you will learn:

- How to define and measure member engagement for your organization
- Best practices and creative ways to improve member
- How to utilize the member advocacy tri-fecta: Educate, Engage, Empower

Download the FREE ebook today!

nare this with your peers! in 🗾 8 P

Download the eBook

First name*

Last name*

Email address*

Please complete this mandatory field. Organizational type*

- Please Select -

Role*



What grassroots advocacy challenges are holding you back?*

Accurate lawmaker contact information.

Engaging members to take action.

Managing a knowledge base to educate members

We don't do advocacy.

Download Now

A form doesn't exist on its own.

You place a form onto a landing page to power the conversion process.

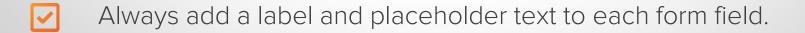


FORMS BEST PRACTICES

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Focus on questions that help you segment your contacts for your next phase of marketing.







Form fields should have limited input options when appropriate.

FORMS BEST PRACTICES

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Focus on questions that help you segment your contacts for your next phase of marketing.







Form fields should have limited input options when appropriate.

Forms and the **Buyer's Journey**

Questioning during the awareness stage should help you understand more about the lead's needs, desires and concerns.



| First Name | Last Name |
|--|------------|
| Email* | |
| Biggest Marketing Challenge | |
| - Please Select - | |
| Please Select - I need more traffic to my website I need more leads I need more customers | b e |

Focus on the **lead** in the awareness stage.

What problem is the lead trying to solve? How do they hope to solve it?

Forms and the **Buyer's Journey**

Determine if your solutions and the lead's problems are aligned.



Ask questions to help you understand the lead's **buyer persona**.

| First Name | Last Name | |
|-----------------------------------|-----------|---|
| Email* | | |
| | | |
| Company Name | | _ |
| | | |
| Job Title | _ | |
| | | |
| Biggest Marketing Challeng | 18 | |

Forms and the **Buyer's Journey**

Ask questions that help to qualify that the lead is ready to make a purchase.



| First Name* | Last Name |
|---|-----------------------------------|
| Email* | |
| City | State/Region |
| Postal Code | |
| Country | |
| | Will Your Family Take This Year?* |
| - Please Select - How Many People Are In Y | v |
| Why Are You Interested In | Adventure Travel?* |
| What is your vacation bud | iget per week?* |
| | |

Ask questions to **qualify** in the decision stage.

Consider what a salesperson would need to know about the lead to close the sale.

FORMS BEST PRACTICES

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Focus on questions that help you segment your contacts for your next phase of marketing.







Form fields should have limited input options when appropriate.

A form that's **too long** may turn away some visitors.

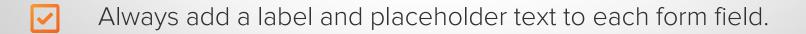
| First Name * Last Name * Email * Company Name * Phone * Website URL * |
|---|
| Email * Company Name * Phone * |
| Company Name * Phone * |
| Company Name * Phone * |
| Phone * |
| |
| |
| Website URL * |
| |
| Role * |
| - Please select - |
| Employees * |
| - Please select - |
| Do you sell to other businesses (B2B) or consumers (B2C)? * |
| - Please select - |
| My company provides marketing services such as PR, SEO, web design, or other e-marketing? * |
| - Please Select - |
| When are you available for a demonstration? * |
| |
| See HubSpot in Action |

FORMS BEST PRACTICES

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Focus on questions that help you segment your contacts for your next phase of marketing.







Form fields should have limited input options when appropriate.

| First Name | Last Name |
|---------------------------|-----------------------------------|
| | |
| Email* | |
| Phone Number | |
| | |
| Why Are You Interested Ir | n Adventure Travel?* |
| | |
| | |
| How Much Vacation Time | Will Your Family Take This Year?* |
| - Please Select - | × |
| How Many People Are In) | Your Family?* |
| now many reopie are in t | rour ranniy? |
| | |
| What is your vacation buc | dget per week?* |
| | |

Plan My Trip!

A label defines what the **field is asking for.**

The more explicit you can be, the better.

Using placeholder text on your forms keeps your visitors from having to guess.

| Email* | |
|---------------------------|----------------------------------|
| Phone Number | |
| 555-555-5555 | |
| Hew Much Vesstion Time Wi | II Vous Fossilu Toko This Voos0t |
| - Please Select - | II Your Family Take This Year?* |
| | |
| - Please Select - | ır Family?* |

| Email* | |
|-----------------------------|--------------------|
| Phone Number | |
| Pick a good day to contac | et you. |
| Check all boxes that apply. | |
| Monday | |
| Tuesday | |
| Wednesday | |
| Thursday | |
| Friday | |
| Saturday | |
| Sunday | |
| Why Are You Interested Ir | Adventure Travel?* |
| | |
| | |

Use **help text** in order to explain the form field further.

FORMS BEST PRACTICES

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Focus on questions that help you segment your contacts for your next phase of marketing.







Form fields should have limited input options when appropriate.

FORM FIELD TYPES

- Text input
- Dropdown select
- Radio select
- Single or Multiple Checkboxes
- Number / Date fields
- File upload

Consider which **field type** is best.

A text field is not always the best option.

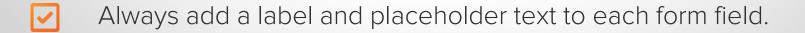
| Email* | | |
|---------------------------|----------------------------------|--|
| City | State/Region | |
| | | |
| Postal Code | | |
| Country | | |
| How Much Vacation Time W | ill Your Family Take This Year?* | |
| | | |
| How Many People Are In Yo | ur Family?" | |
| How Many People Are in Yo | | |
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FORMS BEST PRACTICES

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Focus on questions that help you segment your contacts for your next phase of marketing.







Form fields should have limited input options when appropriate.

THANK YOU.

HubSpot Academy