

Data Security is a Number One Priority at Chrome River.

We want to assure you that your confidential information is kept private, safe and secure. Security is multi-faceted and involves not only technology, but people and processes. Chrome River's multi-dimensional security program addresses each of these areas so your business continues to flow.

Advanced encryption standard

We provide strong data encryption and security certificates to prevent unauthorized entities from accessing your organization's information. Our databases are encrypted at rest using Advanced Encryption Standard (AES) 256-Bit Encryption.

Secure FTP and transport layer security encryption

Your organization's data is securely protected whether it's in storage or during transmission. When your files are transmitted, we establish connections using HTTPS, Secure FTP (SFTP) and Transport Layer Security (TLS).

Availability and monitoring 24/7

We monitor our security systems around the clock, 365 days a year. Any potential issues that arise are immediately reported to our technical staff, which allows us to resolve system issues in an expedited fashion. Systems are monitored for threats as well as changes made in our log files.

Firewalls and secure servers

We protect our servers behind Cisco firewalls which are maintained by Rackspace. Intrusion Detections Systems (IDS) are provided and monitored by Alert Logic. We also keep our servers current and updated with the latest security patches. We use Nexpose to validate the patch levels of all systems.

Single sign-on option

We offer Single Sign On technology using SAML. Customers can integrate directly with their Identity Servers, or we offer a simplified managed program with OneLogin.

Features

- Strong data encryption
- Data is secure whether in storage or during transmission
- Security systems are monitored 24/7
- Servers are protected behind firewalls
- All user activity is logged and monitored
- User name and password protection
- Regular testing and validation ensure controls are in place and industry mandates are met
- Mandatory training for all Chrome River employees

Audit trails and logs

Chrome River monitors and logs all user activity. OSSEC technology is used to ensure the integrity of system logs. All log changes are monitored 24 hours a day by Alert Logic.

Testing and third-party validation

Chrome River performs regularly scheduled vulnerability scans and penetration tests to ensure our controls are in place and working as designed. We also engage certified, independent security professionals to ensure that we conform to the appropriate data security standards, regulations and industry mandates.

Training

Chrome River has mandatory training for all employees. Our training covers security practices, coding techniques, and general awareness of the risks of “social” threats to security. We continue to invest in our people as a primary element in our security program.

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