

TITAN OF THE MONTH

BRYANT ELECTRIC SERVICE

NOVEMBER 2016



About Bryant Electric Service

Bryant Electric Service is second-generation family-owned and operated and is committed to superior workmanship and customer service. With Eaton trained and certified technicians, they are solving their customers' residential electric needs.



Serving Austin, TX.

Jef BRYANT



Hear from the Owner

The biggest improvement that we noticed with ServiceTitan is NO MORE PAPER!!!! Not only are we helping the environment by saving trees, we are saving time and money by being almost fully automated. We had used another home services management software before we switched to ServiceTitan, and boy, am I glad we did that! Tracking of jobs, KPI's and keeping everybody on the same page has been an easy breeze without wasting time.

Really, we wouldn't be where we are without ServiceTitan

LIVE FOR 20 MONTHS

Launched 03/2015

Present 11/2016

ServiceTitan Integrations



109% IN JUST 109% IN YEAR



Comparing first fiscal quarter after going live with ServiceTitan to the same quarter one year later



WAYS TO USE SERVICETITAN

We like to use ServiceTitan to set goals and fuel friendly competition for several different trophies the team can win. I also really like that we are able to be transparent with our employees about our financial numbers so they can see how and where they are impacting Bryant Electric. This keeps us a family, and since we are a family business that my father Craig Bryant started 34 years ago, I would like to keep the traditions.

ABOUT BRYANT ELECTRIC SERVICE

Being in Austin for 34 years, we have adopted the slogan "Keep Austin Wired" to go along with the shop local atmosphere that Austin really abides by. We like to give back to the Austin community that has provided so much to us. We provide smoke detectors to underprivileged communities that cannot afford the necessary safety devices through the Red Cross, work with the Austin Police Department in their annual Blue Santa Toy Drive, and sponsor one of the local rugby teams. Now, we are looking into working with Habitat for Humanity as they are always in need of electricians.