



Here when you need us.

Do you spend hours every month maintaining your database, website, online forms or social community?

Let us help.

MemberClicks Maintenance Packages provide you with a full suite of professional services for a low monthly fee.

► **Save with maintenance packages.**

Our regular maintenance rates start at \$100 per hour. But choose either of the packages below, and you'll receive discounted rates.

Package 1

- 3 hours / mo.
- 3 month minimum
- **\$270** / mo. (10% off!)

Package 2

- 6 hours / mo.
- 3 month minimum
- **\$480** / mo. (20% off!)

All requests are billed in 15 minute increments (minimum 15 minutes). If you go over your allotted time, additional hours will be billed to your hourly rate.

Maintenance packages include:

Website Maintenance

- Editing of articles and menu items
- Creation of new articles and menu items
- Inserting images for page layout
- Resizing of images

Database Maintenance

- Setup of expiration dates and messaging
- Configuration of user groups and permissions
- Customization of member search results layout
- Extra data uploaded
- Setup of admin notifications to track changes
- Creation of custom searches
- Creation of saved searches
- Setup of reports

Online Forms Maintenance

- Setup of payment processing
- Form creation
- Form updates
- Setup of confirmation settings and emails

Social Community Maintenance

- Creation of events
- Creation of community forum topics
- Creation of polls
- E-list set up
- Configuration of committees



How it works

Authorized Service Administrators submit their requests via email to the professional services email address. Then our MemberClicks Specialists get to work.

We offer a 2-day turnaround time. Any exceptions to this turnaround time are communicated within 1 business day.

We also offer a same-day rush service for those critical projects that need immediate attention.

Learn more today!

Learn more by contacting a MemberClicks Specialist at maintenance@memberclicks.com.