

This Oshkosh Striker 3000 is among Indianapolis International Airport's fleet of hard-working Striker vehicles. The airport took delivery of the first production Striker vehicle in 2002, and later this year will become the first in the world to have all three models in its fleet.

# New Indianapolis International Airport Orders Striker 4500

An Oshkosh<sup>®</sup> Striker<sup>®</sup> 4500 Aircraft Rescue and Fire Fighting (ARFF) vehicle was recently ordered by Indianapolis International Airport. When the vehicle is delivered in December 2009, the airport will hold the distinction of being the world's first to have all three Striker ARFF models – the 1500 4x4, 3000 6x6 and 4500 8x8 – in its fleet.

Indianapolis International Airport is the largest airport in Indiana. It occupies approximately 7,700 acres. The new airport, which opened in 2008, is the eighth-largest cargo center in the United States, and is the home of the second-largest Federal Express operation in the world. More than 2.2 billion pounds of cargo were managed at the airport last year.

The airport is strategically located just minutes from major U.S. Interstate Highways, including I-65, I-865, I-69, I-70 and I-74 – all of which connect to I-465, the city's beltway. It also is located within minutes of U.S. highway 40, U.S. 31 and U.S. 52.

A 1.2-million-square-foot midfield passenger terminal is literally the airport's centerpiece, and the new terminal and firehouse are among the best and most modern in the country.

The Indianapolis airport has a long history with the Striker, and its ARFF team was among the first to participate in roundtable meetings during product development.

"We're a main FED EX hub, and we serve some very large cargo aircraft," said Indianapolis International Airport Division Chief Stephen Summers. "The Striker 4500 meets our requirements due to its ability to quickly carry a large amount of water to areas without water hydrant coverage."

The new Striker 4500 vehicle will have a low attack bumper turret, a dry chemical system, infrared camera system and a swing out hose reel. It also will have a 4,500-gallon water tank and a 540-gallon foam tank.

The Striker 4500 has a Caterpillar C-18 950-HP engine, twin disc TD61-2619 transmission, and proprietary Oshkosh TAK-4<sup>®</sup> all-wheel fully independent suspension. This powerful vehicle can accelerate from 0 to 50 MPH in 30 seconds and has a top speed of 72 MPH.

# Tim's Corner



#### Tim Raupp is President of the Oshkosh Airport Products Group

In challenging economic times, many companies increase their emphasis on training and service support, but not Oshkosh. The fact is, we always take great pride in our world-class training and service support, and we emphasize these important activities in good times as well as the not-so-good times.

Our training and service support are among the keys to our global reach, and they enable airport officials from Costa Rica to Abu Dhabi to confidently choose Oshkosh Striker® ARFF vehicles. Despite being thousands of miles from our factories, those folks know that we're ready to help them by providing excellent maintenance and operator training support at or near their facilities.

Closer to home, Indianapolis International Airport recently ordered an Oshkosh Striker® 4500 and when it is delivered late this year, the airport will be the first in the world to have all three Striker ARFF models in its fleet. I'm proud of the long relationship we've had – and continue to forge – with this well-respected airport.

Lest we ever lose sight of the fact that our work saves lives or the extent to which people rely on us for high quality products, be sure to see pictures of an Oshkosh P-Series<sup>™</sup> snowplow that met a mountain avalanche, but withstood its end over end rolls and protected the driver. You can also read in this newsletter an excerpt from the letter his grateful wife sent us.

In addition, the prestigious Balchen / Post Award recognizes airport snow crews for their dedicated efforts to keep their airports safe – often under extremely difficult and hazardous conditions. I'm proud that our snow removal products are used by many of these dedicated crews.

Finally, don't forget to look at the calendar of upcoming events on our website. Hopefully, the electronic format of this newsletter makes it easier to share with your colleagues, families and friends. As always, we hope you enjoy this edition of the *E-News Tracker*. Let us know if you have a story idea, comment or suggestion.

Tim Raupp



#### NEW INDIANAPOLIS AIRPORT ORDERS STRIKER 4500...cont'd from page one

The new Striker 4500 vehicle was fully funded by the FAA through stimulus recovery dollars as part of the American Recovery and Reinvestment Act (ARRA) grant.

"We took delivery of the very first production Striker – a 3000 model – in 2002," said Summers. "Our ARFF fleet is standardized around the Striker platform, and there are many operational and maintenance benefits. We wanted all of our ARFF vehicles to be as similar as possible."  $\implies$ 



## An avalanche in Mount Rainier National Park

The avalanche caused this snowplow to flip end over end and roll four times, but thanks to his Oshkosh P-Series truck, the driver survived. His wife wrote, "... The truck saved my husband, Joe. I will forever be grateful for the quality of the truck and for those who spent their time putting the truck together."

## **Costa Rican Striker® Vehicles Come with World-class Maintenance and Operator Training Support**

The seven Oshkosh<sup>®</sup> Striker<sup>®</sup> Aircraft Rescue and Fire Fighting (ARFF) vehicles delivered to three airports in Costa Rica last November arrived with more than just state-of-the-art technology. These powerful vehicles also came with world-class training.

The purchase included three Striker 1500 vehicles, two Striker 3000 vehicles and two Striker 3000 vehicles with the Snozzle<sup>™</sup> High Reach Extendable Turret (HRET). The training support is designed to enable safe, timely and accurate operation and maintenance of the Striker ARFF fleet.

The three-day training course for operators introduced students to the Striker chassis and its triple agent firefighting capability. Students also learned the proper operation of the Striker ARFF vehicles, including familiarization, operator maintenance, daily inspection, turret operations, pre-connect hand line operations, Snozzle<sup>™</sup> HRET operations, driving operations and more.

Dean Meier, senior service manager, and Bob Orfield, training manager, are two of the dedicated, globe-trotting Oshkosh experts who provided on-site training in Costa Rica for the operators and maintenance crews who depend on Striker vehicles at these busy international airports. "I enjoy training Oshkosh customers and dealers how to optimize the effectiveness of these vehicles," said Orfield. "We spend a lot of time on the firefighting systems and driving operations, so that when needed, these crews will be ready to 'respond full force' safely and effectively."

One of three senior service managers, Meier is responsible for providing all operations training for dealers and customers in the Caribbean and South America. Meier is no stranger to traveling – he travels 42 weeks a year – and he spent a full month in Costa Rica providing training on the trucks' systems and how to safely operate them.

The five-day maintenance training is designed to enable service personnel to troubleshoot vehicle problems, make necessary adjustments and repairs, and perform preventative maintenance. Students learn to properly operate, maintain and troubleshoot the many sophisticated systems.

"It's rewarding to train their crews how to properly maintain their vehicles so they can provide many years of reliable service," said Meier. "The students I encounter are eager to learn and they appreciate the importance of having these vehicles in peak condition, ready to roll." ➡

Check out our calendar of upcoming events on our expanded website. We hope you enjoy this edition of the *E-News Tracker*, and be sure to let us know if you have a comment or story idea.

## www.oshkoshairport.com

### **Featured Deliveries**

## **Balchen/Post Award Winners**

The Balchen/Post Award is presented to airport snow crews for their "dedicated efforts in maintaining their airports in safe and operational status." The purpose of this award is to promote better snow and ice control, and to recognize those individuals responsible for outstanding performance.

We salute the 2008-2009 Balchen/Post Award winners, as well as those who rely on Oshkosh snow removal equipment to keep our airports functioning safely when winter storms roar in. Here are the Balchen/Post Award winners by category:

Small General Aviation – Southwest Michigan Regional Airport, Benton Harbor, Mich. Large General Aviation – Oakland County International Airport, Waterford, Mich. Small Commercial – Muskegon County Airport, Muskegon, Mich. Medium Commercial – Spokane International Airport, Spokane, Wash. Large Commercial – Boston-Logan International Airport, Boston, Mass. ➡

# Temco Machinery opens new service and maintenance facility

Temco Machinery, Inc., the Oshkosh snow dealer for Illinois and Indiana, is also the parent company of Global Emergency Products – the Pierce Manufacturing municipal fire apparatus dealer for those states.

The company's strong legacy of service is a key reason Indianapolis International Airport has consistently relied on Oshkosh snow removal and ARFF vehicles.

In May, Temco opened a state-of-the-art, 30,000-square-foot maintenance and service facility in Indianapolis to better serve Oshkosh and Pierce customers in the region.



"It's fantastic to see the exceptional level of service and support Temco provides its customers," said Tim Raupp, president of the Oshkosh Airport Products Group. "We're pleased Temco is making the longterm investment to grow with us in the coming years."

Temco's new building features 12 service bays and is staffed by a team of certified mechanics. An Open House on Saturday, October 3, 2009 will offer visitors an opportunity to check out the facility and meet Temco employees and other industry professionals.

"We believe world class products and superior service are the keys to success," said Mike Mikoola, Temco president and CEO. "Great service is our mission, and this new facility and our team of top notch service professionals are testaments to our commitment to customer support. Everyone's welcome to come to our October 3rd Open House. Bring a friend and I hope to see you there." ➡

The new Temco facility is located at 4212 Perry Boulevard, Whitestown, Indiana, 46075. RSVP to Temco at 1.800.382.9788.





This Oshkosh<sup>®</sup> Striker<sup>®</sup> 4500 8x8 is among the five Striker ARFF vehicles now on duty at Al Maktoum International Airport in Abu Dhabi to serve a major expansion program. The Striker features unchallenged mobility with a smooth, stable ride and easy operation. The unique TAK-4<sup>®</sup> independent suspension system enhances cornering and handling while reducing stopping distance. The Striker 4500 also features a 4,500-gallon water tank and triple agent firefighting capability.



This Oshkosh<sup>®</sup> H-Series<sup>™</sup> broom was recently placed into service at Centennial Airport in Englewood, Col., a leader in private business travel and a center for the training of future flight professionals. The H-Series chassis is engineered to seamlessly integrate with a variety of plows, scrapers, brooms and other attachments to give airports the adaptability to meet any snow removal challenge.



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