

# MAIN ROADS WA MANAGE \$40BN WORTH OF ASSETS WITH MMIS SOLUTION

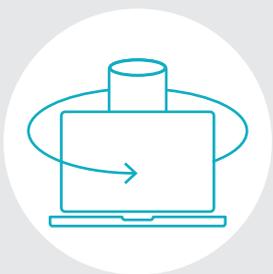
When managing the roads of the world's second largest state, you need a system that can support you, no matter what happens. Main Roads found that support in its MMIS Application, a portal developed by SMS for both on-premise and field workers to help maintain over 18,000kms of roads.

With its improved efficiency, ability to lower costs, and stronger support structure, MMIS helped Main Roads WA to take the next step forward.



## LESS TIME & IMPROVED EFFICIENCY

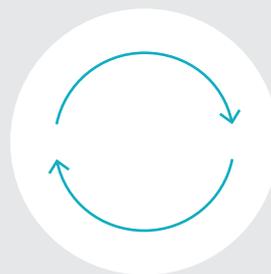
With over 18,000kms of roads in WA, it was vital that the MMIS solution was accessible to all workers, even those who are remote. Office staff could quickly allocate jobs to even the most remote of field workers and they could use ESRI ArcGIS to quickly determine where the fault was to ensure a faster fix, thanks to more accurate information, and ultimately more efficiency in their work.



**ASSET  
INVENTORY**



**FAULT  
REPORTING**



**REAL TIME  
INFORMATION**

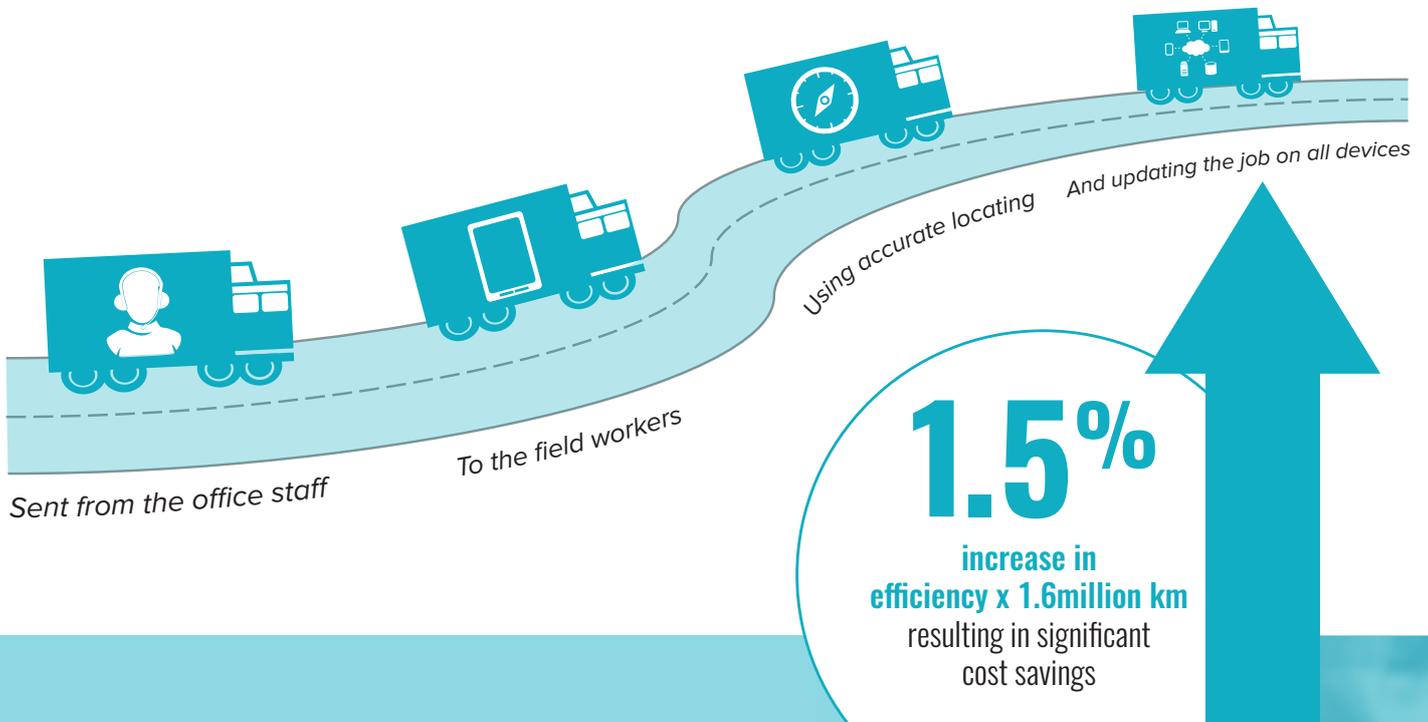


**CASE  
MANAGEMENT**

# JOINING THE DOTS FOR OVER 300 WORKERS

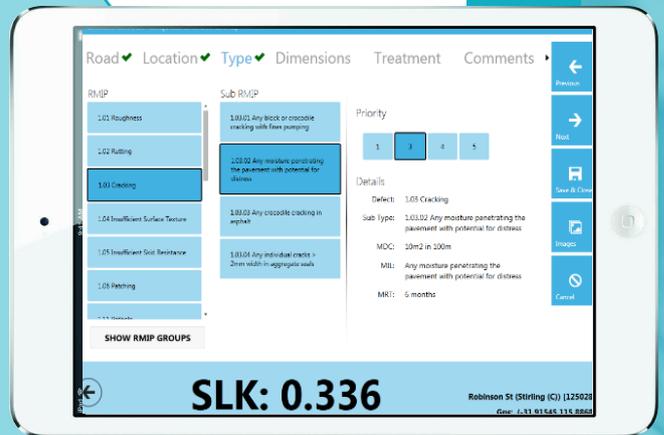
Life with MMIS begins onsite where staff utilise Dynamics CRM On-Premise to organise and prioritise jobs such as maintenance inspections or road faults, these jobs are then allocated to field workers. The field technicians receive their allocations through Dynamics CRM on tablets build into the trucks on the ground. The application provides details about the job and also uses ESRI ArcGIS facilities to give technicians an exact location.

These features have resulted in substantial time and cost savings due to increased efficiency. When the job is complete, the technicians update the information which is received in real time.



## LESS DISRUPTION TO THE PUBLIC

One of the key benefits of the MMIS Solution, was the advantages to the people of WA. The mobility meant field technicians could more quickly report faults and office staff could then allocate them to be resolved. For the people of WA, this meant a faster turn-around time for road faults to be resolved, and therefore less disruption to everyday traffic.



### ABOUT SMS

A leader in advisory, solutions and managed services, SMS cultivates innovation, digital, mobile and design-led business and technology capability to empower organisations across all industry sectors. With over 1600 staff across Asia Pacific, SMS promotes and delivers next-generation customer-centric outcomes for their clients.