

# MANASSEN FOODS GROUP SECURES ITS NETWORK WITH SMS

## SITUATION

Businesses tend to accumulate security and performance vulnerabilities in their IT infrastructure over a period of time, due to various factors. A large number of vulnerabilities are caused by not keeping up-to-date with security patches of Operating Systems of servers, security updates on firewalls, and so on.

Manish Goklaney, Director at SMS Managed Services said “Manassen needed to conduct a security vulnerability assessment focussing on their server, storage, switches, routers and firewalls. They perform the checks regularly and proactively to ensure they stay in control of their environment, and they conduct the exercise discreetly to ensure validity of the information collected. Our Qualys vulnerability scanning tool was the perfect fit for this.”



## SOLUTION

The SMS engineers installed the scanning and data collection devices into the Manassen network, and commenced collecting data over a two week period. The vulnerability assessment was conducted across 50 devices, including servers, switches, routers and firewalls.

Following the completion of the data collection phase, SMS set about the task of analysing and interpreting the data collected and reports provided by the Qualys tool. The information and risks identified were classified by severity into High, Medium and Low, and these were presented and discussed with the Manassen IT management team.

Most importantly, SMS provided the Manassen management with a remediation report, identifying range of prioritised activities and tasks required to rectify the vulnerabilities that were discovered. The remediation process was completed over a 6 week period, and successfully resolved the agreed priority issues.

## BENEFITS

Through the SMS implementation of the Qualys solution, Manassen were able to:

- + Quickly identify prioritised security vulnerabilities and risks across their network.
- + Implement a phased remediation plan to resolve the identified issues, over a short period of time.
- + Plan a regular scheduled review of their network security in the future.

Ultimately, SMS provided Manassen Foods the ability to quickly reduce the risk profile of their network and ensure the security of their systems and information.



*“Manassen needed to conduct a security vulnerability assessment focussing on their server, storage, switches, routers and firewalls...”*

**CLIENT PROFILE** Manassen Foods is a privately owned company dedicated to serving the Australian Food Industry. Established in 1953, Manassen Foods has been providing service excellence to the multi faceted FMCG industry and is today ranked in the top 40 suppliers. [www.manassen.com.au](http://www.manassen.com.au)



### ABOUT SMS

A leader in advisory, solutions and managed services, SMS cultivates innovation, digital, mobile and design-led business and technology capability to empower organisations across all industry sectors. With over 1600 staff across Asia Pacific, SMS promotes and delivers next-generation customer-centric outcomes for their clients.