

# ordering clé cement tile FAQ's

if you are ready to place your cement tile order but have a few more questions? let's see if we can field them here:

#### how much are clé cement tiles?

# 8"x 8" squares-

solid color - \$5.99 per pc (or \$13.50 per SF)

2 colors - \$6.44 per pc (or \$14.50 per SF)

3 colors - \$6.89 per pc (or \$15.50 per SF)

more than 3 colors- \$7.10 per pc (or \$16.00 per SF)

#### 6"x 6" squares-

solid color - \$4.15 per pc (or \$16.50 per SF)

2 colors - \$4.35 per pc (or \$17.50 per SF) - limited designs, see pattern page.

3 colors - \$4.65 per pc (or \$18.50 per SF) – limited designs, see pattern page.

more than 3 colors- \$4.85 per pc (or \$19.50 per SF) - limited designs, see pattern page.

# 4"x 4" squares-

solid color - \$3.05 per pc (or \$27.50 per SF)

2 colors - \$3.25 per pc (or \$29.50 per SF) - limited designs, see pattern page.

3 colors - \$3.40 per pc (or \$30.50 per SF) – limited designs, see pattern page.

more than 3 colors-\$3.55 per pc (or \$32.00 per SF) – limited designs, see pattern page.





# 2"x 8" rectangles-

solid color - \$2.15 per pc (or \$19.50 per SF)

# 4"x 8" rectangles-

solid color - \$4.00 per pc (or \$18.00 per SF)

#### 8" hexagonals-

solid color - \$5.37 per pc (or \$14.50 per SF)

2 colors - \$5.75 per pc (or \$15.50 per SF)

3 colors - \$6.10 per pc (or \$16.50 per SF)

more than 3 colors-\$6.37 per pc (or \$17.50 per SF)

# 6" hexagonals-

solid color - \$4.00 per pc (or \$18.00 per SF)

2 colors - \$4.35 per pc (or \$19.50 per SF) - limited designs, see pattern page.

3 colors - \$5.99 per pc (or \$21.00 per SF) - limited designs, see pattern page.

# does the price include shipping?

shipping costs for all orders will be calculated at the time of your order placement.

# which cement tiles are in stock?

please see the in-stock page on our website to see which cement patterns are currently in-stock.





# what if I'd like to order a particular design in my own selection of clé colors, or a shape in a clé color not in STOCK?

if you do not find a cement tile that works for your project from our STOCK selection, we are happy to create a combination of pattern/color/shape for you. however, due to the fact that every cement tile is formed by hand and the set-up to do this arduous craft is very involved, we require a minimum of 50 SF per pattern, or per color (if ordering a solid colored shape).

for orders completely custom, please fill out a "custom tile inquiry form" and someone from our order desk will get in touch with you. but custom orders like these start at 250 SF minimums and have an ETA of about 12-14 weeks (check website for current ETA - it may be subject to change).

#### what are lead times on STOCK items and other requirements?

for stock items, you are required to order at least 1 full box. your order will be packed within 48-72 hours after you have made your payment. the shipping times depend on your location - but the longest shipping time in the US is to the EAST COAST which takes about 4-5 business days. if STOCK items have been sold -out, please anticipate a 8-10 week ETA for incoming STOCK (check website for current ETA - it may be subject to change).

#### what are lead times and other requirements on special orders for website patterns and colors?

for our standard patterns and colors shown, but not in-stock we require a minimum order of 100 SF- ETA 8-10 weeks (check website for current ETA - it may be subject to change).

for mixing and matching clé website patterns and clé colors into your own combinations- we require 250 SF minimums. (check website for current ETA - it may be subject to change).

for CUSTOM orders- orders of your own patterns or your own colors- there will be a minimum order of 500 SF plus additional fees for patterns, molds and color mixing. ETA is 12-14 weeks or more depending on complexity (check website for current ETA - it may be subject to change).

if you can not find your tile color selection please choose the "custom tile order" button at the top of the order form.

