



Utilization Review Services

North Carolina Preauthorization Program



Genex's Utilization Review (UR) Service helps workers' compensation employers and payers meet regulatory requirements in North Carolina while reducing administrative costs, ensuring recommendations are defensible, streamlining the approval and referral decision-making process, and accelerating the delivery of approved, appropriate medical care.

Genex's North Carolina Preauthorization Program helps reduce your UR costs and control your medical spend while remaining compliant with NC 04 NCAC 10A.1001. Only Genex offers a customized UR Fast Track™ approval program that expedites authorization for requests that do not require clinical review to help reduce UR costs. Our UR services seamlessly integrate with our case management, bill review, and pharmacy benefit management systems to help ensure payment only for claims with authorized for medical treatment.

Why choose Genex Utilization Review Services in North Carolina?

- › Meet North Carolina Industrial Commission regulatory requirements
- › Ensure preauthorization for surgical and inpatient treatment requests as per 04 NCAC 10A .1001
- › Meet your company's unique UR needs
- › Minimize administration costs associated with UR
- › Reduce medical costs resulting from non certified preauthorization requests

Key Features

- › Peer-review physician panel specializing in meeting the 04 NCAC 10A .1001 requirement, including physicians who are licensed in North Carolina, South Carolina, Georgia, Virginia or Tennessee
- › Customized administrative approvals within the UR Fast Track™ program
- › Guidelines-based medical necessity decisions
- › Automatic transmission of approvals/denials to integrated systems, including case management, bill review and pharmacy benefit management
- › Fast tracking with approvals immediately referred to specialty networks for scheduling
- › URAC accreditation in Workers' Compensation Utilization Management

A Genex-established policy that describes the requesting preauthorization review process. The policy is available at genexservices.com.