Guardian Monitoring

The Guardian Monitoring service provides affordable
peace of mind to successful businesses just like yours. Think of Guardian as a dedicated team of experts providing continuous, in-depth monitoring of your servers, databases, websites, applications and network.
Alongside Guardian, Algorithm Network Services' staff provide the application and technical skills necessary to allow your team to focus on growing your business, not IT support and maintenance.

Features

- 24 x 7 Monitoring
- Real-time alerts
- Alerts monitored by Microsoft Certified Professionals
- Daily Performance Reports
- Suggested resolutions for identified issues

How does it work?

The Guardian utility (about 30k in memory usage) is installed on each of the servers to be monitored. Once installed, your server is securely linked to, and monitored by Algorithm's team of Microsoft Certified Professionals. Guardian contains metrics for a variety of servers (i.e. Macola, Exchange, Terminal Server, SQL, etc.) and if performance falls outside of those metrics, we are alerted immediately.

We will provide you with daily performance reports on the state of your systems and will highlight any areas that may need to be addressed in the future.

Let Guardian provide you with the peace of mind that comes from knowing that your systems are being watched 24 hours a day, 7 days a week.

Network Guardian

Guardian

- 24 x 7 systems monitoring with daily server health reports
- Alerts monitored by Microsoft certified engineers
- Subscription based - no contracts to sign

Guardian Plus

- 24 x 7 systems monitoring with daily server health reports
- Alerts monitored by Microsoft certified engineers
- 40% discount on Algorithm Network Service Consulting rate to fix Guardian alerts

Guardian Gold

- 24 x 7 systems monitoring with daily server health reports
- Alerts monitored **and fixed** by Microsoft certified engineers

Guardian ES

In addition to Guardian's world-class server and network monitoring, Guardian can also scan through your Macola data for potential issues. Guardian ES contains a set of 150 monitors specific to your Macola installation. Guardian ES focuses on your financial, inventory, production, sales and purchasing data. Your benefits as a Macola user:

- Improved data integrity and reporting accuracy
- Peak system performance and stability
- Set user defined thresholds that flag issues that could impact business operations
- Minimize unplanned downtime
- Receive a weekly report highlighting potential issues and opportunities for improvement

Guardian EM

Guardian EM is a monitor that is specifically designed to monitor your Event Manager installation. Event Manager is so important to our customers that we've developed this monitor to check every 30 minutes for activity or NON-activity in Event Manager.

Guardian Backup

Guardian Backup is a service that places a disk array appliance on your network that takes over the backup duties and is monitored by Algorithm Network Services staff. Guardian Backup backs up all of your servers on a daily basis and provides a safe location for your hourly transaction log files.

Guardian Pricing

Guardian is a 100% subscription based service with no contracts to sign. The price of Guardian is based on the number of devices that are monitored. Guardian can be up and running in less than one day with zero user training necessary.

You should be concentrating on growing your business, not managing your network. Guardian's variety of capabilities allows you to focus your attention on items that help your business and provide more value to your customers.

For more information, please email info@algorithminc.com or call us at 888.522.8588.