

EQMS in Action

Relieve Compliance Burden and Safe-Guard High Value Information.



“EQMS is the central system for all our ISO policies, procedures, records and training / awareness materials, accessible by all staff within the firm.”

- Greig Robertson, Project Manager at Aberdeen Considine

EQMS reduces the compliance burden associated with Standards and Regulations.





Founded in March 1995, Qualsys Ltd is a leading provider of best-of-breed Governance, Risk and Compliance solutions that is privately owned, profitable and certified to ISO 9001/TICKIT and UKAS/ANSIRAB (certificate 1857/99).

Our flagship EQMS solutions help customers eradicate the compliance burden of a vast array of regulations and international standards such as ISO 9001, ISO 14001, ISO 27001, ISO 31000 and ISO 45001/OHSAS 18001. EQMS standardises processes, underpins corporate governance and provides a robust framework for managing risk. Our solutions drive down cost and deliver tangible competitive advantage - online or on-premise deployment combines with expert support and training to provide rapid return on investment. EQMS is used in over 100 countries worldwide across a range of business sectors from blue-chip organisations as diverse as Astra Zeneca, BT, Carillion and Diageo to smaller organisations committed to continuous quality improvement.

www.eqms.co.uk

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Trusted by users in over 100 countries:



1.0

Welcome - Our Mission

Weave compliance into the fabric of the organisation

EQMS is an integrated set of powerful software modules that supports compliance with quality, environment, health and safety regulations, and international standards such as ISO 9001, ISO 14001, ISO 13485, ISO 22000 and ISO 31000.

EQMS enables companies to **record**, **route**, **correct**, **prevent**, and **analyse** problems, providing real-time views of quality data, and issue-tracking with closed-loop compliance processes.

A cloud-based, robust system is accessed in a secure environment without the need for input from your IT department, delivering a rapid return on investment.

1.1

Your EQMS – Integrated, agile management solution

Fully integrated EQMS modules are available to manage documentation, training, audits, equipment, complaints, suppliers, workflow and more.

Simply choose the functionality you need and our experienced and pro-active team will work to ensure a successful implementation and roll-out.



W. E Rawson Ltd



Lee Clack

Quality Manager

EQMS is Simply the Best Solution on the Market

“ We didn't have any reservations before procuring EQMS. This is simply the best solution on the market. It is cost effective, modern and user-friendly. There are a lot of electronic quality management systems out there, however, these are a million miles behind EQMS by Qualsys.

The sales team have been excellent and very professional and I have found the implementation team have always been very well organised and have documented everything for us.

EQMS is helping us to significantly reduce compliance burden and further embed a culture of quality. ”

W.E Rawson Ltd has been manufacturing and distributing Non-Woven Textiles from their site in Yorkshire for 150 years.

With plans to increase production to reach even more global markets, W. E. Rawson Ltd required a robust system which could consolidate and integrate all quality, environment, health and safety processes.

A range of EQMS modules are assisting W.E Rawson Ltd to get faster insights into issues, improve accountability and get more control, including:

- ✓ [EQMS Dashboard](#)
- ✓ [EQMS Document Manager](#)
- ✓ [EQMS Training Records Manager](#)
- ✓ [EQMS Issue Manager](#)
- ✓ [EQMS Audit and Inspection Manager](#)

Read more about EQMS at W.E Rawson Ltd:
quality.eqms.co.uk/blog/qualsys-welcomes-rawson-carpets

BT Global Services



Tariq Bajwa

Online Systems
Lead

Qualsys Has Supported Our Complex Compliance Requirements



We are constantly looking for new ways to keep customers informed.

We wanted customers to be able to track the progress of the contract and see all the associated documents at a glance via their standard browser desktop.

Qualsys has assisted BT with the successful implementation of large global projects for BT customers as diverse as Mars, Unilever, Deutsche Bank and Novartis. These systems have invariably needed to support complex compliance requirements, underpin sustainability and extend communication.

EQMS is integrated with many of our internal systems to deliver a seamless solution to our users and customers.



BT Global Services helps multi-site organisations master the complexity of business communication.

EQMS is used at BT Global Services to enhance customer communications by sharing information at every stage of the contract negotiation so that access to a full audit trail of changes over time is available to view for authorised users.

- ✓ [EQMS Dashboard](#)
- ✓ [EQMS Document Manager](#)
- ✓ [EQMS Training Records Manager](#)
- ✓ [EQMS Issue Manager](#)
- ✓ [EQMS Audit and Inspection Manager](#)

For more information about how BT uses EQMS, please visit the case study:

<http://eqms.co.uk/Page/Show/16/Case-Study---BT-Global-Services>

Sodexo



Carl Stanbridge

Global Quality and
Compliance
Director

60% Time Savings With EQMS



Using the EQMS iAuditor Application was more than easy. There is a really familiar feel to it, helped not just because it is an iPad application but because it also aligns with the EQMS Audit and Inspection Manager functionality.

The application allows you to write up everything in situ and to take pictures of observations rather than spending lots of time trying to work out what words to use to describe the situation.

On a recent audit I conducted, I estimate I saved around 60% of my time compared to conventional ways of working. It is my belief that once the application is used for the first time, it will be used every time. ”

As a multinational catering and facilities management company, operating in heavily regulated industries, and one of the largest employers in the world, Sodexo has many complex compliance and quality requirements.

Sodexo uses the following applications to relieve compliance and quality burden and centralise all information:

- ✓ [EQMS Document Manager](#)
- ✓ [EQMS Audit and Inspection Manager](#)
- ✓ [EQMS iAuditor](#)
- ✓ [EQMS Training Records Manager](#)

Sodexo uses EQMS to centralise information, associate quality standards with audits and to demonstrate compliance to their customers.

For more information about how Sodexo uses EQMS, please download the case study:

<http://eqms.co.uk/Page/Show/35/Case-Study---Sodexo>

Sodexo

I've Never Had a Supplier Who Is So Keen For Us To Succeed



Robert Gibson

Quality Systems
Manager

“ In an IT career which has lasted over 20 years, I don't think I have ever come across a software supplier who is so keen for us to succeed with their product as Qualsys.

The relationship we have with the team at Qualsys is outstanding. They check that we get the system, we are using it wisely and they keep us in touch with new ideas and innovations, making sure that we are evolving the system to meet our needs and passing on that value to our clients.

We are very happy and know it is an exceptionally healthy relationship. ”



Aberdeen Considine

I Wish All Suppliers Were As Easy To Deal With



Greig Robertson

Project Manager

“ The firm chose Qualsys and the EQMS Document and Audit Manager products as the product looked straight forward to use and configure, came with an excellent track record and fantastic references from their existing customers.

Qualsys have been a pleasure to deal with from the start of discussions. I wish all suppliers were as easy to deal with.

Aberdeen Considine will be using EQMS to create an integrated business management system that will collect information from all of our existing ISO certifications along with new documents for ISO certifications we hope to achieve over the next year. ”

Multi-award winning Scottish law firm, Aberdeen Considine, deployed EQMS to integrate all quality management systems.

The firm had ambitious plans to achieve multiple ISO Standards in a few months, including ISO 9001. ISO 14001 and ISO 31000, and required a solution which would help integrate all management systems.

The firm now uses a range of EQMS modules to manage their ISO processes and requirements, to maintain audit information and manage any issues through to resolution.

For more information about Aberdeen Considine, read their welcome note:

<http://quality.eqms.co.uk/blog/welcome-aberdeen-considine-new-eqms-customers>



Diageo

60% Time Savings With EQMS



Laeona McGrath

QMS Manager
Guinness Supply &
European RTD

“ EQMS provides the ability to adapt the quality management system to rapidly changing business needs and thus keep pace with practice on the ground.

The EQMS software also facilitates us to easily share quality practices and procedures across our many manufacturing sites, enabling us to effectively meet our ISO and internal quality requirements. ”

Diageo manufactures global giant alcoholic drinks brands such as Guinness, Smirnoff, Captain Morgan, Baileys and many more.

With over 20,000 employees and manufacturing facilities spanning over 80 countries, Diageo required an EQMS to standardise a global approach to quality management.

Diageo uses a range of EQMS modules to control critical documentation, manage issues through to resolution and control supplier information.

- ✓ [EQMS Document Manager](#)
- ✓ [EQMS Audit and Inspection Manager](#)
- ✓ [EQMS iAuditor](#)
- ✓ [EQMS Training Records Manager](#)

For more information about Diageo, read the case study:

<http://eqms.co.uk/Page/Show/22/Case-Study:-Diageo>



Carillion Direct Services



Greig Robertson

Project Manager

EQMS Copes With Our Whole Audit

“ When we take on a new supplier, we have a very large audit. Before EQMS, the main issue was actually getting the time to look through the cumbersome report provided by the quality engineers. Our processes made it very difficult for quality engineers to report findings or issues they had encountered with the supplier or with the goods.

Now, with EQMS, I receive the report no later than at the end of the day once the quality engineers can get back to WiFi. It copes with the whole audit and I was surprised about that! ”

Carillion is one of the UK's leading support services and construction companies. Carillion Direct sourcing is their extensive international sourcing operation.

EQMS has assisted Carillion Direct Sourcing streamline auditing operations by capturing, automating and monitoring ongoing supplier performance.

Carillion Direct Sourcing uses the following modules:

- ✓ [EQMS Audit and Inspection Manager](#)
- ✓ [iEQMS Auditing Application](#)

For more information about Carillion, please see the interview with Nigel Mangnall:

<http://quality.eqms.co.uk/blog/supplier-performance-management-practices-at-carillion>



University of Leeds

We Passed Our OHSAS 18001 Audit With Zero Non-Conformities



Jo Firth

Facilities Directorate
Health and Safety
Manager

“ EQMS is being used for our quality, environmental and health and safety management system in the Facilities Directorate, which is a very big area of the University, covering sports, catering, events, printing and portering, security, cleaning, residential and estate management.

We recently used EQMS to document all of our processes for accreditation to OHSAS 18001, and for our first OHSAS 18001 audit, we passed with zero non-conformities!

The Qualsys team have been very professional and incredibly helpful and they have completely understood that we are not approaching this as software technical experts! ”

One of the world's leading research universities, the University of Leeds carefully selected EQMS because of its intuitive design and powerful features, including SAP integration and customisable Key Performance Indicator (KPI) reporting.

University of Leeds uses the following EQMS modules:

- ✓ [EQMSDashboard](#)
- ✓ [EQMS Document Manager](#)
- ✓ [EQMSTraining Records](#)
- ✓ [EQMS Issue Manager](#)
- ✓ [EQMS Audit and Inspection Manager](#)

For more information about how the University of Leeds uses EQMS, please see the article:

<http://quality.eqms.co.uk/blog/qualsys-welcome-university-of-leeds-as-new-customer>



Oxford University
Press



Paula Hart

Quality Manager

EQMS Helps Us to Stay Competitive

“ We benefit from a long-term view, and are fully committed to quality innovations and best practice. We have invested in state-of-the-art printing and distribution facilities throughout the world. For example, our Kettering facility holds over 30 million books, printed in 40 languages.

We use industry leading ERP and Quality Management Software such as EQMS to manage Health and Safety, Documents, and for real-time Management Information. This helps us to stay competitive and flexible, especially as the printing industry is experiencing rapid change. Quality and adaptability are crucial to our success. ”

Oxford University Press (OUP) is older than most nations. With over 500 years of history, OUP has a legacy to be proud of.

OUP required an eQMS for health and safety management, to assist with systematically controlling documentation and for real-time insights into business performance.

Qualsys supplies Oxford University with a number of modules:

- ✓ [EQMS Dashboard](#)
- ✓ [EQMS Document Manager](#)
- ✓ [EQMS Audit and Inspection Manager](#)

For more information about how Oxford University Press uses EQMS, read the case study:

<http://quality.eqms.co.uk/blog/bid/298100/Oxford-University-Press-EQMS-Customer-Focus>



Leeds Teaching Hospital



Mark Davy

Quality Manager

EQMS Is An Essential Tool For The NHS

“EQMS is an essential tool in delivering and evidencing our compliance framework.

I always look forward to the developments in EQMS, as they always help us to further embed EQMS as a cornerstone of our systems.”

Leeds Teaching Hospitals is one of the biggest NHS trusts in the country, offering a range of both general and specialist hospital services, with excellent clinical outcomes for patients.

Their continued success and global recognition for their excellence in specialist care, research and academic training, is a testament to their robust management systems.

Leeds Teaching Hospital manages all documentation, policies and procedures in EQMS to ensure that all records are kept up-to-date. Managing documentation from a centralised system enables the team to systematically manage compliance requirements.

For more information about how NHS The Leeds Teaching Hospital uses EQMS, please read the case study:

<http://eqms.co.uk/Page/Show/23/Case-Study:-NHS-Leeds-Teaching-Hospitals>

Monosol



Aaron Schmick

Quality Systems
Manager

EQMS Has Helped Us Become More Efficient

“ EQMS has centralised many aspects of the business. The system has helped us to become more efficient and provides multiple layers of the organisation with a more collaborative platform. The user interface is user-friendly and all the modules tie together to work in harmony.

EQMS ensures goals can be accomplished more quickly and efficiently. ”

Based in Merrillville, USA, Monosol are a world leader in manufacturing water-soluble polymer films, compounds and solutions.

Monosol required a range of EQMS modules to become even more efficient. These modules include:

- ✓ [EQMSDashboard](#)
- ✓ [EQMS Document Manager](#)
- ✓ [EQMS Training Records](#)
- ✓ [EQMS Issue Manager](#)
- ✓ [EQMS Audit and Inspection Manager](#)

For more information about how Monosol has implemented a global quality management solution, please read the case study:

<http://eqms.co.uk/Page/Show/41/Case-Study:-MonoSol-LLC>



Brands Using EQMS



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