

# Log In Page:

Secure access  
to your plan info



**Health  
First**

A family of companies offering health benefits for:  
■ Groups ■ Individuals ■ People with Medicare

*Welcome!*

Log in for secure access to view eligibility, benefits, claims, authorizations, prescriptions, and provider information. (First-time users must *sign up* before logging in.)



### Members

Click on the For members > [I need to sign up](#) link to the right, follow the instructions (you'll need your member number on your ID card), and you'll have immediate access to your information.



### Providers

Click on the For providers > [I need to sign up](#) link to the right, and follow the instructions. Let your office manager know when you've finished, and they will let you know when your access has been approved.



### Employers

Click on the For employers > [I need to sign up](#) link to the right, and follow the instructions. Please allow 24-48 hours for your access to be approved.



### Brokers

Click on the For brokers > [I need to sign up](#) link to the right, and follow the instructions. Please allow 24-48 hours for your access to be approved.

[Current Provider Directory for Group and Individual Plans](#)

[Current Provider Directory for Medicare Advantage Plans](#)

[Provider Directory for Medicare Advantage Plans Beginning December 1, 2014](#)

username:

password:

Login

To register for access to the Secure Portal please click one of the links below:

### Members (Covered Participants):

[I need to sign up](#)

[I forgot my username or password](#)

### Providers (Clinicians):

[I need to sign up](#)

[I forgot my username or password](#)

### Employers (HR Administrators):

[I need to sign up](#)

[I forgot my username or password](#)

### Brokers (Agents):

[I need to sign up](#)

[I forgot my username or password](#)

# License Agreement:

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## – Step 1 of 3: License Agreement

**License Grant.** This is a legal Agreement between you and the producers of this website. The terms of this Agreement govern your use of and access to this website. By using this website, you are agreeing to be bound by this Agreement. In consideration of your agreement to these terms and for other valuable consideration, you are granted a nonexclusive, non-transferable, limited, terminable license to access and use the website under the laws of the United States. The producer of this website, Healthx Inc., reserves all rights not expressly granted in this Agreement.

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**Content of the Website.** The insurance products, data, and other information referenced in the website are provided by parties other than the producer of the website. We make no representations regarding the products, data, or any information about the products. We are not liable for errors in data, or transmission or for lost data. You

### ? License Agreement.

Please read the license agreement.  
Click 'Agree' to continue or  
'Disagree' to go back to the login  
page.

## Personal Information:

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– Step 2 of 3: Personal Information

First Name:

Last Name:

Contact Phone

Number:

Agency Name:

### ? Personal Information

This registration is only to be used for BROKERS, not Employees or Members. If you are trying to register for a member account please click 'Cancel' and complete the registration under the 'I need to sign up' link for members.

Previous

Next

Cancel

[Login](#) [Sign-Up](#) [Provider Directory](#)

**After clicking finish at this step go back to the sign in page.**

# Account Information:

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– Step 3 of 3: Account Information

Username:

E-mail Address:

Confirm E-mail

Address:

Password:

Confirm Password:

Secret Question:

Secret Answer:

**? Create User ID (Username) and Password**

**Username:** Must be at least 3 in length start with a letter. Characters accepted are: alpha-numeric, ,(dot), -(dash), \_(underscore) and @(at sign)

Please enter your full email address, for example, **name@domain.com**

**Password:** At least 8 characters/Alpha-numeric and special characters - **\_.!#\$%&\*@~^?/+**

Previous

Finish

Cancel

Enter the username and password you created in Step 3 of the sign up process:



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<p><b>Members</b> Click on the For members &gt; <a href="#">I need to sign up</a> link to the right, follow the instructions (you'll need your member number on your ID card), and you'll have immediate access to your information.</p>	<p><b>Providers</b> Click on the For providers &gt; <a href="#">I need to sign up</a> link to the right, and follow the instructions. Let your office manager know when you've finished, and they will let you know when your access has been approved.</p>	<p><b>Employers</b> Click on the For employers &gt; <a href="#">I need to sign up</a> link to the right, and follow the instructions. Please allow 24-48 hours for your access to be approved.</p>	<p><b>Brokers</b> Click on the For brokers &gt; <a href="#">I need to sign up</a> link to the right, and follow the instructions. Please allow 24-48 hours for your access to be approved.</p>

username:

password:

To register for access to the Secure Portal please click one of the links below:

**Members (Covered Participants):**  
[I need to sign up](#)  
[I forgot my username or password](#)

**Providers (Clinicians):**  
[I need to sign up](#)  
[I forgot my username or password](#)

**Employers (HR Administrators):**  
[I need to sign up](#)  
[I forgot my username or password](#)

**Brokers (Agents):**  
[I need to sign up](#)  
[I forgot my username or password](#)

[Current Provider Directory for Group and Individual Plans](#)

[Current Provider Directory for Medicare Advantage Plans](#)

[Provider Directory for Medicare Advantage Plans Beginning December 1, 2014](#)

At this point you are logged into the portal. Click on **Benefit Center** to fill out the online request form that will notify Sales to grant access to your account:

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You are currently logged in as: Patrick Warnke  
Messages (0) | Profile | Logout

Secure access to your plan info

Request Access  
**Benefit Center**

**Welcome, broker!**

**Health First Commercial and Individual Products**

Health First values its Broker relationships and we want to make tools available that streamline the enrollment process. On this portal, you will find product descriptions, rates and applications in addition to other Broker tools for 2014 and 2015.

We look forward to partnering with you!

Home Privacy Notice Terms of Use Add Subscription



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You are currently logged in as: Patrick Warncke

[Messages \(0\)](#) | [Profile](#) | [Logout](#)

## Request Access

[Home](#) ■ [Benefit Center](#)

**REMINDER** - Before we can approve your access you MUST submit your broker appointment paperwork to: [hfsales@health-first.org](mailto:hfsales@health-first.org)  
Please refer to [www.healthfirstindividual.org](http://www.healthfirstindividual.org) for the appropriate documentation required. If you have any questions please call 321-434-4726.

To request access to our online broker information portal, please complete the following form: [Broker Access Request Form](#)



Once this form is submitted Sales will be notified to approve your account. Upon receiving notification that your account is approved you will have several drop downs available in the "Request Access" tool bar area.

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You are currently logged in as: Patrick Warndke  
Messages (0) | Profile | Logout

**Request Access**

Home • Benefit Center • [Submit Request](#)

**Broker Access Request**

- Commercial Group Broker
- Individual Broker
- Medicare Broker

Username: pa324519.broker  
Agency Name:

First Name:  \* Required

Last name:  \* Required

Contact Phone:

**REMINDER - Before we can approve your access you MUST submit your appointment paperwork to: [hfsales@health-first.org](mailto:hfsales@health-first.org)**

**Please refer to [www.healthfirstindividual.org](http://www.healthfirstindividual.org) for the appropriate documentation required. If you have questions, please call 321-434-4726.**

[HFHP Web Access Agreement](#)

I agree with Health First Health Plans Web Access Agreement Stated in the attached document above.

**Please Note: Your request will not be processed until the 'Submit' button is selected.**