

# Reconstruction Management...The Wolgast Way



## Success through Systems

Wolgast understands the complexities of commercial and residential restoration and reconstruction projects. Our experienced team implements a systemized approach to each and every restoration and reconstruction project, right from the initial contact. Our well-honed processes assist our team in precise execution of each stage of our projects. This allows us to provide our clients with smart solutions and clear direction for disaster recovery, saving them time, and money.

## Disaster Reconstruction Management

Through our phased Disaster Reconstruction Management approach, we apply our years of expertise in restoration, contracting, construction, and consulting to coordinate and facilitate each project, while maintaining cost, time, and quality control. This phased approach to management puts us in the unique position of acting as the only source of accountability to our clients, from start to finish.

From the initial damage assessment to close-out, Wolgast has the knowledge and resources to simultaneously integrate the restoration and reconstruction processes, ensuring efficient coordination with insurance adjusters, building owners, municipalities, subcontractors, and suppliers.

Our end goal is complete customer satisfaction by restoring property to it's pre-loss condition or better, on time and on budget. The best way we know to accomplish this, is by acting as our customer's advocate and reconstruction consultant at every stage of the project.

## Unmatched Capabilities

For large loss commercial or residential disasters, Wolgast Restoration responds with the full capabilities and immense resources of our restoration, general contracting, design, and construction divisions to devise and implement a mitigation, recovery, and reconstruction plan.



## Project Transparency

We believe open communication is the best way to ensure customer satisfaction and productivity. We conduct weekly meetings with our clients to discuss the status and progress of their project and address any concerns they may have.

Our clients are also granted access to our electronic Project Management Program, where they can monitor and review the status of their project in real time.

## The Wolgast Way

- Phased Reconstruction Process
- Client Advocate Consulting
- Professional Customer Service
- Process-driven Performance
- Accurate Estimates and Scope of Work
- Competitive Price and Outstanding Value
- Multifaceted Construction Expertise
- Quality Workmanship
- Customer Satisfaction
- Guaranteed Completion Date

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**RESTORATION**  
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