# It's time to think orange!

Full control of your IBM Domino Environment

save

secure



automate

BCC, an IBM business partner ensures consistent customer focus. offers diverse solutions with great technical and interpersonal skills secure, compliant and cost effective service designed to assist efficient management and support, filling the functional gaps in the IBM Collaboration Solutions product portfolio and collaboration services infrastructure. BCC has been in business with over 800 companies across the world developing quality products with 3 million users trusting BCC solutions and first class implementation working with corporate enterprises and SME's for over 20 years with comprehensive global support. It's time to think orange!



## Identity management for IBM Social Business Cloud infrastructure

User Management in IBM Connections Cloud is a tedious and time consuming task without any possibility for automation.

A high level of access is required and delegation to helpdesk is nearly impossible. There is no integration with other systems, which means any changes in IBM Connections Cloud need to be applied to all other LDAP Directories via cumbersome CSV import/export resulting in repetitive tasks.

Furthermore, companies adhering to compliance guidelines need audit proof documentation of changes, which is not available out of the box.

With BCC's AdminTool for Connections Cloud you can extend your IBM Domino user Management procedure to the IBM Cloud. It allows you to satisfy a strict compliance audit and reduces administration costs. AdminTool for Connections Cloud gives organizations the possibility to separate user management responsibilities and relieve technical personnel from processing routine tasks. For example, helpdesk personnel have the ability to register a new cloud user and assign the subscription in as little as 5 minutes! This solution also integrates easily with other systems such as Cisco WebEx, MS Active Directory and other LDAP Systems.



#### Why AdminTool for Connections Cloud?

- Reduction of TCO due to standardized processes (both business and technical) and automated workflows
- Satisfy business requests to support ongoing operations and infrastructure projects
- Establish process reliability through standards and audit proof documentation
- Close security gaps through maximising system and process security
- Delegate tasks to user administration/help-desk staff or enable user self-service
- Simplify the system environment through full automation in connection with external systems

- Management of the entire user life cycle
- Seamless integration of existing user management procedures
- Configure processes and workflows
- Delegate tasks to user administration/help-desk staff or enable user self-service
- Comprehensive logging and traceability
- Direct synchronization of User Profile Information with other LDAP Directories
- No need for Tivoli Directory Integrator and IBM Connections Profile Synchronization
- Customizable web portal or IBM Notes interface to allow integration with existing systems



# Identity and Access Management for IBM Domino

AdminTool securely automates user and group management processes, standardizes changes with workflow approvals and provides comprehensive logging.

AdminTool allows organizations to separate user management responsibilities by delegating these tasks to the help desk or end users thereby relieving technical personnel from these routine activities. By implementing a standard workflow approval process, it also satisfies the "two man rule" required for regulatory compliance.

Owing to its broad function range and almost unlimited flexibility, AdminTool integrates easily with other systems such as Active Directory or other Identity Management/HR systems and other BCC solutions to automate the administration process as best as possible.



#### Why AdminTool?

- Reduction of TCO due to standardized processes (both business and technical) and automated workflows
- Satisfy business requests to support ongoing operations and infrastructure projects
- Establish process reliability through standards and audit proof documentation
- Close security gaps through maximizing system and process security
- Delegate tasks to user administration/help-desk staff or enable user self-service
- Simplify the system environment through full automation in connection with external systems

- Easily manage the entire life cycle for users, groups and mail-in databases
- Implement request based processing through configurable processes and workflows
- Integrate with existing external systems (SAP, LDAP etc)
- Implement delegation and user self-service without compromising security objects
- Fully automated server based processing via Domino server task
- Comprehensive logging and traceability



# Security and Compliance for IBM Domino

DominoProtect boosts the security of your IBM Domino environment, prevents unauthorized changes in real time and ensures regulatory compliance. DominoProtect helps to eliminate security vulnerabilities such as unencrypted server IDs or "Full Access Administration" privileges. It makes it easy to secure the server ID with one or multiple passwords and yet allows unattended server restarts.

DominoProtect allows you to keep track of changes within your IBM Domino environment and prevents unwanted actions in real time. This guarantees data integrity and also helps to protect against system failures due to bad configuration. It also facilitates setting up request and approval based change management processes with automated compliance level documentation for all actions taken with easy one-click rollback.



#### Why DominoProtect?

- Protect against unauthorized access and track all activities in real-time
- Ensure IBM Domino compliance for corporate governance and legal regulations
- Set up secure configuration management with approval workflows
- Enable automated compliance-level documentation of all configuration changes
- Eliminate security vulnerabilities such as unencrypted server IDs or full access priviledges
- Simplify server configuration with one-click rollback of any configuration changes

- Prevent and track changes in real time
- Protect server IDs with password(s) and start server unattended
- Safeguard and secure ID Vault and Domino Directory
- One click Rollback and Recovery
- Prevent misuse of Full Access Admin privileges
- Facilitate implementing a "two man rule" via approval workflows
- Ensure compliance with corporate governance and legal regulations



# Email Management, Secure Messaging and Compliance for IBM Domino

MailProtect is a one-stop shop for IBM Domino messaging. It offers a central configurable rule based system for easy email management, ensures correct and corporate design compliant email signatures and encrypts outbound emails with instant encryption. MailProtect is designed to monitor email traffic and enables administrators to control and take action if required. It provides a real time check based on "Mail Conditions" which interprets one or more configured rules such as efficient Out of Office management including delegation and forwarding.

MailProtect provides several secure messaging options such as conventional encryption via PGP, S/MIME including certificate handling or password based instant encryption. Instant Encryption is designed to satisfy data protection needs without implementing a Public Key Infrastructure.



#### Why MailProtect?

- Ready to use, pre-configured complete solution for secure messaging
- Quick, simple & affordable email encryption
- Seamless integration with IBM Notes/Domino (server task)
- Centrally managed standardized email signature, branding & out of office automation
- Cost-efficient anti-virus protection through integrated open source virus scanner ClamAV, even applicable to encrypted e-mails
- Savings in storage costs due to size limitation and compression of file attachments
- Comply with regulatory requirements through automated archiving of emails and central logging of all operations

- Policy-based email management
- Spam and virus protection
- Attachment management (compression, filtering)
- Email signature branding & disclaimer management
- Central out-of-office management and delegation
- Integrated OEM antivirus solution from AVIRA Germany
- Archiving and compliance
- Digital signature & encryption:
- S/MIME, PGP (GnuPG) certificate management & signature verification
- Instant Encryption (PDF or ZIP based password protection)



## Fast, cost efficient IBM Notes Client Management

Administrators looking for an efficient process to manage their daily Notes client management tasks and also support infrastructure projects will find the perfect solution in ClientGenie. It's a comprehensive and feature rich Notes client administration solution that is simple to install and use.

ClientGenie helps in analyzing your environment, automates client setup and trouble-shooting and simplifies Notes upgrades, server and domain consolidations. With ClientGenie, organizations can easily reduce the cost of managing their Notes environment, relieve the admin team from their workload and enhance the productivity of their end users.



#### Why ClientGenie?

- Reduce the total cost of ownership for your IBM Notes and Domino infrastructure
- Lower help desk call volume for client configuration issues
- Enhance the productivity of end users
- Relieve skilled personnel from dealing with broken database links and missing tiles
- Take out the risk from infrastructure projects and speed them up

- Automate domain consolidations, migrations, server relocations and recertifications
- Speed up Notes client release updates
- Support database roll-out to users' desktops
- Audit your Notes client environment
- Automate initial setup of Notes clients
- Define and deploy standard client profiles
- Carry out & monitor changes to client configurations
- Setup, maintain and support roaming and mobile users'
- Centrally Manage all elements of the user's workspace (database icons, replication page, connection documents and more)



### IBM Notes Database Lifecycle Management

DBTool automates all application management processes, standardizes changes with workflow approvals and supports IBM Notes projects with auditing capabilities.

It provides an easy tool to manage the complete lifecycle of an IBM Notes application. It automates the processes, documents all database attributes, allows audit reports and enforces defined policy settings to assigned databases.

DBTool also compiles all available information about applications on different servers in different domains and thus provides detailed reports about the IBM Domino environment. Any changes to the application attributes are facilitated through approval workflows with all operations logged for audit purposes.



#### Why DBTool?

- Complete management of the database lifecycle
- Central, policy based management of database properties and ACL settings
- Audit proof documentation of access rights
- Detailed reports of the databases in the entire IBM Notes environment
- Scheduled monitoring and enforcement of defined policy settings to assigned databases
- Request based architecture with approval workflows (two-man rule)

- Automates all processes of database management (creates databases with default settings based on global policies, locks/deletes databases and replicas)
- Monitoring and enforcement of ACL settings and database properties in defined Notes databases
- Flexible changes to database properties for multiple databases across servers via wildcard requests
- Analysis of all agents within the IBM Domino infrastructure
- Server based (de-)activating of scheduled agents
- Automated compression of attachments to ZIP files
- High performance server task



# Fax & SMS Messaging and more for IBM Domino

Charon is a modular and scalable unified messaging platform for the IBM Notes and Domino environment. It enables users to send and receive faxes as easy as emails - directly at their computers. With a range of add-on modules you can extend the functionality of this fax gateway solution.

The use of a physical fax board on your Domino server is not necessarily required. Charon can be used in a completely virtual environment, utilizing a virtual fax board, a virtual fax board using T.38 or Softfax.

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#### Why Charon?

- Popular choice: more than 3,000 satisfied customers; in the market for over 20 years
- Scalability & performance: IBM Domino server task, supports multi-channel and virtual fax boards (XCAPI), Domino as cost effective fax server, no additional gateways needed
- Stable, flexible, modular: simple configuration and management, easy customization using Domino Designer, powerful access management using Domino Directory groups

- Sending of fax and text messages via IBM Notes email
- Sending fax messages from desktop applications via print function
- Receive incoming faxes directly into the mailbox
- Encrypted delivery of incoming confidential faxes
- Conversion of messages and attachments into PDF documents
- Flexible, centralized configuration and monitoring
- Add-on modules for fax-on-demand and mass dispatch



## Connect your Domino



Get IBM Verse On-Premises ready and utilise the power of IBM Connections

BCC's Connect Your Domino offers to fulfil on IBM's promise of free entitlement to use IBM Connections Profiles and Files capabilities with IBM Domino. Take full advantage of your existing entitlement to IBM Connections files and profiles.

This entitlement includes the following IBM Connections features

- Home page See what is happening across your social network and access the social data that is important to you.
- Profiles Find and discover the expertise you need.
- Files Share and discover documents, presentations and images with your colleagues. Eliminate system duplicates and reduce the amount of mail in your inbox. Provide rich social content & document management experience with add-on capabilities provided by IBM Connections Content Manager

Be ready for IBM Verse On-Premises that requires Profiles and Files information from IBM Connections to make best use of its features such as:

- Profile pictures are shown in the 'Important to me bar'
- Replace attachments with links to files from Connections
- Always access the current content, data and documents
- The uploaded data can be provided with recommendations and comments



Find out more about our products and services at www.bcchub.com or call us on +44 20 3290 9224

# **Connections Quick Start**

Try out IBM Connections without using the Cloud

Have you wanted to try IBM Connections, but don't have WebSphere administration skills and the cloud is not always an option for you?

Take the pain out of trying an on-premises install of IBM Connections. Just 5 working days and a single server can get you up and running with up to 50 users.

Our certified and experienced staff can install, configure and enable you to start an expandable pilot or proof of concept without the pain.

IBM Connections is a leading **business social** 

**network** platform which helps you to get your work done efficiently. Connections allows your organization to engage the right people, accelerate innovation and deliver results. Using this **business social network**, you can confidently share knowledge beyond traditional organizational boundaries. It can help you improve decision making and increase productivity

#### **Benefits**

- Our fully certified technicians save you the time in having to learn WebSphere, DB2, TDI and IBM HTTP Server administration
- Full documentation of the install & configuration settings
- A 2 hour 'train-the-trainer' session post-installation

   so they can train others, to help your pilot project get off to a flying start
- Ready availability to answer any questions you might have and to advise on next steps once you complete your successful pilot



# We look forward to hearing from you!

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