



DATASHEET

MaxExpress Install Package

| \$999

Published By |



MAXEXPRESS INSTALL PACKAGE

MAXIMIZER IS A COMPLEX ENTERPRISE CRM APPLICATION COMPRISED OF DATABASE, EMAIL, AND WEB SERVERS. THE MAXEXPRESS INSTALL PACKAGE HELPS YOU GET MAXIMIZER INSTALLED AND SET UP QUICKLY AND EFFICIENTLY.

Working with your certified Maximizer CRM advisor, this professional services package will ensure your system is set up properly from the start—as quickly and efficiently as possible. This will save you time and allow you to focus on your business.

The MaxExpress Install package consists of the following services:

- 1** Overview of the Maximizer server upgrade and access clients, and Maximizer CRM Web, Window and Mobile access components, as needed by your organization.
- 2** Guidance through known considerations when installing dependent components.
- 3** Assistance in the installation of a client workstation for the access method of your choice. The knowledge transfer conducted ensures that you can independently setup all of your workstations.
- 4** An orientation on the Maximizer CRM 2016 user interface.
- 5** As needed setup of additional users.
- 6** Assistance in creating five (5) user-defined fields to track your businesses unique data points and review of how to setup default entries for quick data entry of standard information.
- 7** Assistance in creating a new column view using one or more of the new User-Defined Fields.
- 8** Instructions on how to run a basic search and report to access your information.
- 9** Continuous knowledge transfer during the session from a Maximizer CRM advisor on best practices for using Maximizer CRM.
- 10** Dedicated time for questions on how best to use Maximizer CRM in your environment.
- 11** Follow-up 15 minute phone call with your CRM Advisor over the following 30 days to answer any questions.



MAXEXPRESS ON-PREMISE PACKAGE OPTIONS:

Recommended: Maximizer User Essentials Training Session covers the product's extensive data points, Action Plans and Dashboards. Learn from our experts in a dedicated session to drive the efficiency within your team. Approximately 100 minutes in length, and up to 3 attendees per session. **\$399**

Additional Workstation or Client Installs – Per Workstation (1 included). **\$79**

Import of additional data (Contacts, Companies) from a CSV file that has up to 30 discrete columns of data, and less than 12,000 records of company, contact or opportunity. **\$499**

- Additional Data Import services are available. Please call for a quote.

Maximizer CRM Solution Configuration Assistance per hour. **\$499**

Upgrade from V10 or more recent. **FREE**

Upgrade of Maximizer V6.0 to V9.0 to current version of Maximizer CRM. **\$399**

Upgrade of Maximizer versions V1.0 to V5 to current version of Maximizer CRM. **\$1299**

New to Maximizer 3rd party application data migrations are available for ACT! Goldmine, MS CRM, Salesforce. **STARTING FROM \$1600**

Extended Hours Delivery (Overnight or Weekend) **Subject to Availability** **\$499**

24 hour rush installation. **Subject to Availability** **\$249**

MAXEXPRESS INSTALLATION NOTES:

- 1** The MaxExpress engagement must be completed within 3 months from initial purchase or it is considered complete.
- 2** Scheduled sessions cancelled within 24 hours will be charged a re-scheduling fee of \$200.
- 3** Sessions are conducted virtually using Citrix Go to Assist to complete the guided installation remotely database server is located.
- 4** Additional Data Import services, conversion from other CRM or contact management solutions are available. Please contact your account manager for a quote.
- 5** Extended Hours Delivery and 24-hour rush installation are subject to Consultant availability. 24-hour rush available on standard working days (Monday to Friday) only.

About Maximizer

Maximizer CRM is fueling the growth of businesses around the world.

Our CRM solutions come fully loaded with the core Sales, Marketing and Service functionality companies need to optimize sales productivity, accelerate marketing and improve customer service. With flexible on-premise, our cloud and your cloud deployment options, tailored-to-fit flexibility, state-of-the art security infrastructure, industry-specific editions and anywhere/any-time mobile access, Maximizer is the affordable CRM solution of choice.

From offices in North America, Europe, Middle East, Africa and AsiaPac, and a worldwide network of certified business partners, Maximizer has shipped over one million licenses to more than 120,000 customers worldwide.



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