![DMlogic]

Capturing Export Information for Xerox

GENCO upgrades to a StepLogic-based process to capture export information more accurately than ever before.

The GENCO distribution center in Groveport, OH supports international shipping of Xerox goods housed at the facility. As part of their shipping process, it is critical to provide accurate export information electronically to the US Customs Automated Export System (AES). GENCO teamed with DMLogic to replace an existing manual process used to capture export information with a StepLogic-based automated process.

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GENCO made the decision to replace the existing manual process because the export information being transmitted to AES was frequently incomplete and incorrect.

This necessitated additional work for Xerox personnel to resolve the AES errors. It also put Xerox at risk for shipment delays and potential fines from US Customs.

MODIFY OR MOVE FORWARD?

Originally, GENCO planned to modify the WMS to support a more automated capture of export information and DMLogic was brought in to support the initiative. DMLogic consultants immediately recognized the benefits of using StepLogic as an alternative to enhancing the WMS. After seeing a demo of the software, GENCO decided that capturing the export information would be quicker to implement with StepLogic. Additionally, it would improve the process by inserting discipline and validation and by providing a more flexible solution moving forward.

Through the creation of a Consol Management System (CMS), GENCO's system associated export information with a specific international shipment. From start to finish the CMS Application was delivered and deployed in just one month. The Application validates each field for proper entries and checks for completeness.

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REDUCING ERRORS

With CMS in place, the increasingly efficient customs process has reduced user committed errors to virtually zero. Xerox has reported that export information transmitted to AES is no longer being rejected for being incomplete or incorrect. Shipments are flowing without issue.

This has significantly reduced the amount of time Xerox personnel spend on a daily basis resolving AES errors.

CMS users have reported a faster and more accurate process of entering consols.

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FURTHER ROI
And the improvements continue. DMLogic consultants work closely with the CMS users to identify enhancements or modifications to the App that will make the consol management process even more efficient. Because stepLogic is so easy to use, these CMS changes can be implemented in a matter of days versus the weeks that traditional enhancements to the WMS would take. This is a significant cost savings.

WHAT IS STEPLOGIC?
StepLogic is a software tool that enables dynamic development to facilitate the design, simplify the build, and provide an easy to understand execution of new
processes to complement and expand the capabilities of your WMS.

StepLogic empowers your organization by enabling you to create new processes or replace old ones without the need for intensive development work.

StepLogic can be used to build screens, to facilitate training and testing, and as a tool to aid system configuration.

Visit us online to learn more about StepLogic and our full range of products.

steplogic

About DMLogic

DMLogic is a team of senior supply chain consultants with decades of experience solving challenges for our customers.

Our capabilities include warehouse management systems, material handling systems and process and facility design for distribution

Our experience includes pharmaceutical, automotive, electronics, retail, publishing and third party logistics.

Our team has provided solutions for Fortune 100 companies in the US and abroad, as well as for smaller companies in the US.

Our customers will attest: DMLogic builds partnerships for the long term, with a solid reputation for customer service and quality work.

DMLogic: a strong partner for companies looking to solve the complex challenges of managing their inventory.

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