

Listen to, learn & earn from your guests

At GuestRevu, it's our mission to make this as simple as possible – from getting direct guest feedback to managing your online reputation.

It's online, it's simple and it's made for hoteliers



LISTEN Reputation management

Listen to and engage with your guests through customised online questionnaires and online reputation management

LEARN Guest insights




Use the insights you gain from reports and analytics to streamline operations and increase guest satisfaction




EARN Loyalty and bookings

Drive guest loyalty and direct bookings with targeted marketing and a better online reputation

Direct guest feedback

Proactively start collecting feedback from guests and get more TripAdvisor reviews to boost your ranking

-  Post-stay emails automatically sent to guests after checkout
-  Fully customised and branded online questionnaire with full TripAdvisor integration
-  Instant notifications and alerts of responses or low ratings

-  An online dashboard where you can view and analyse your feedback
-  Guest feedback reports available via email or online
-  Styled and branded review snippets you can share on social media

“GuestRevu is, as I expected, opening a whole new chapter of guest insight for us...our weekly management meetings are now not without our guest feedback reporting section. This is proving so powerful for the team, especially having the competitive element between the three properties.”





CHRIS LEWIS, MANAGING PARTNER, THE LEWIS PARTNERSHIP

The **Coaching Inn Group** increased their TripAdvisor reviews by over 300% in the first three months of using GuestRevu.



Online reputation management

Bring together all your online reviews into one dashboard

-  An aggregate score taken from major review sites to easily track your performance
-  One place where you can respond to all your reviews
-  An online dashboard where you can monitor reviews posted about your hotel on the world's top review websites
-  The ability to benchmark your performance against your competitors'

“GuestRevu is an awesome system that introduces an innovative approach to guest feedback and online reputation management. It provides great insights along with personalised service, which helps to achieve best results. We’ve been amazed at how much information escaped our attention before.”

DIANA DZHIGANSHINA, EXECUTIVE ADMINISTRATOR, INN-TELLIGENCE ON THE B+B COLLECTION

Trusted by
hotels and
industry
professionals
worldwide



The hospitality industry chooses GuestRevu to ...

Engage and satisfy more guests

Communicate directly with your guests and address any complaints with efficiency

Centralise guest feedback and analytics

Automate and centralise your guest data and insights in one dashboard

Enhance operational efficiency

Make better decisions and budget allocations based on reports and insights

Proactively manage their reputation

Receive instant notifications when reviews are left on OTA and review sites

Boost TripAdvisor reviews and ranking

Drive more frequent reviews to TripAdvisor with integration and increase your ranking

Increase guest loyalty

Make your guests feel valued and tailor your marketing to what appeals to your guests