



# MEDICAL Transcription



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# MEDICAL TRANSCRIPTION

InSync Healthcare Solutions' concierge-level medical transcription services alleviates many common medical practice pressures by leveraging our cutting-edge technology platforms to streamline the transcription process, ensure the highest documentation quality and accuracy and achieve more complete reimbursements.

InSync supports your clinical documentation needs through leading-edge technology platforms and professional transcription services delivering high quality and reliable turnaround at competitive rates. Outsourcing to InSync will allow organizations to reduce hiring and training expenses and lower administrative overhead at competitive rates and with reliable turnaround times.

“ In the past, the doctors would almost be embarrassed by the fact that we'd have referring physicians asking for dictations six months down the road. That doesn't happen anymore now that we have InSync. InSync transcriptions are very secure and they're ready for the doctor to review within 24 hours. The doctors sign off on them within 48 hours, so the turnaround is phenomenal. ”

- Jan Delnero, Business Manager  
Atlantic Gastroenterology Associates



## Fast and accurate medical transcription that increases a practice's overall efficiency

- Electronic copies of documents and dictations simplify the reconciliation and archival process
- Detailed reports help monitor turnaround and line volume

## Highest quality medical transcription services

- Highly skilled team of professionals available 24/7 via email, phone or live chat
- HIPAA and HITECH-compliant solution with the highest security measures to protect all patient information
- ISO 9001:2000 certified solution for medical transcription and allied QA services
- Infrastructure secured with 128-bit encryption technology



# HOW IT WORKS

InSync's medical transcription service is a simple three-step process

## Step 1: Record

Physicians can record their dictations in several ways

- Digital recorder
- Call into our toll-free phone number
- Smartphone speech recognition

## Step 2: Edit

InSync accesses the voice files on the system, then our skilled transcriptionists:

- Transcribes the dictation
- Edits the reports
- Uploads revised transcriptions to a document manager

## Step 3: Review

Once the providers receive the transcribed reports, they can easily review, edit, e-sign, fax, download or print the reports as needed.

- Streamlines the entire transcription process
- Ensures the highest quality and accuracy
- Achieves more complete reimbursements



## VIRTUAL SCRIBES

**Hands free, hassle free documentation is only a phone call away**

InSync's scribe service allows physicians to focus on patient care. Let our fully trained, highly skilled medical scribes take care of the documentation.

### It's simple.

The physician dictates to a virtual scribe who then enters this information directly into the EMR. This allows the physician to place full attention on the patient in the exam room.

- Better documentation
- Faster turnaround
- Increased reimbursements
- Lower cost than traditional scribes



## About InSync

As a leading provider of fast, accurate and streamlined dictation, medical transcription and virtual scribe services, InSync empowers healthcare organizations all over the country to improve both cash flow and patient care.

We have intentionally chosen to grow our medical transcription service in a controlled and process-oriented manner to ensure each clients' expectations are fully met prior to contracting with another client. It is not our goal to service more clients than we can provide excellent service to, but rather to service a few good clients and do the kind of job that keeps clients.

InSync's goal is providing excellent service to our clients and meeting their individual needs—from assisting with backlog situations to working with individual departments to fulfilling hospital-wide contracts—InSync is here to exceed our client expectations.

