

NAGARRO LOVES NYC

and NYC
loves us
back

One of
8
class 1
vendors

for Citywide Systems
Integration Services

completing all City projects
on time and within budget

100%
track record

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I think it's quite an accomplishment for a team to be able to say that they moved a government agency away from a 30 years old system running on a Wang computer and implemented a new system running in the cloud on a Dynamics platform using both on site and off shore teams and got it done in about 9 weeks (3 weeks for the POC and 6 weeks for go-live).

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JOEL GOLUB

Transformation Leader

City Of New York

Housing, Preservation and Development

**We bring our brand of AGILITY to the public sector
And NYC agrees...**

we respond fast

100%

even on a
day's notice

Change is the only constant. We are always ready for it and we move fast. When the NYC Department of Health wanted to upgrade their critical Provider's Portal to a newer technology, our rapid response time was a key driver to success.

we meet deadlines

100%

Deadlines are sacrosanct. When the production environment for a large extranet migration project was changed at the last moment and time overrun seemed inevitable, we geared up, took the onus of setting up a new pre-production environment, re-tested everything and ensured a smooth rollout within the original timeframe.

we innovate

99%

Innovation drives agility and is part of our DNA.

When we helped conceptualize and develop an interactive app for the NYC Quits program, we became deeply involved in the department's efforts to increase user adoption. And of course, we shared the achievement when the app won that year's award for 'Best Application Serving the Public'!

we do whatever it takes

97%

Delivering quality code is not enough. Going beyond what is expected of a traditional IT service provider, we have given extensive on-the-ground training sessions to officers, volunteers and even citizens providing several agencies across the City a boost in their adoption and engagement numbers.