

NEXT>CARE

Expert Care for Your Data Center Infrastructure

It's challenging to manage your data center on a day-to-day basis. Do you have the required staff and time to keep it updated and maintained to support your critical business applications? If so, it might be time for you to leverage LookingPoint and our Next Care Managed Data Center services.

We can take complete ownership of managing your data center infrastructure with a **dedicated** team that will proactively manage, monitor, and optimize your data center, ensuring maximum uptime. Our services come with expert advice and oversight when needed, plus technology lifecycle management and unlimited support. You'll also get ongoing reviews of your technology, with best-practice recommendations that we'll implement for you, so you'll always see **consistent results**.

Better Service, Better Results

With Next Care Managed Data Center, we'll enable an improved end-user experience as we discover and implement new capabilities. Plus you'll have consistent operations, with minimal interruptions. This service includes:

- Consistently applied best practices
- Review of your data center infrastructure
- A highly trained extension of your IT staff with incomparable expertise you can trust
- A reliable, consistent, and dependable approach with services that ensure maximum uptime

The result? A reliable and consistent data center experience enabled by our team of highly trained experts and their collective expertise. So make your life easy, let us take care of your data center, and you focus on enabling your business.

Next Care Managed Data Center Product Description

Next Care Managed Data Center provides our customers with a fully managed data center. Whether on premise or in the cloud, LookingPoint manages all the administration and support of a customer's data center. Scalable for any size business, these services can be used for a portion of your data center, or your entire infrastructure.

Data Center Services

Supported systems include Cisco USC B and C Servers, Nimble Storage, EMC, VNX Systems, Dell, Equal Logic, VMware, vShare, and vCenter

- Unlimited MAC support
- Software and security updates and patch management
- Backup and system management
- 24x7 monitoring
- Configuration backup
- Yearly IOS updates

Get Started Today with Next Care

Call us today at **925-566-3480** or email us at sales@lookingpoint.com and our IT experts can help you design the Next Care Managed Data Center plan that is best for your data center.

NEXT CARE MANAGED SERVICES

COLLABORATION



A fully managed collaboration infrastructure, with administration, support and management.

- Complete Communications Management
- Software Upgrades
- 100% MAC Support
- Monitoring
- Backup Management
- Best Practices

NETWORK



A fully managed and proactively monitored network infrastructure with expert configuration support and administration.

- Complete Network Management
- Software Upgrades
- 100% MAC Support
- Monitoring
- Configuration Management
- Best Practices

DATA CENTER



A comprehensive portfolio of virtualization technologies and services.

- Complete Data Center Management
- Software Upgrades
- 100% MAC Support
- Monitoring
- Configuration Management
- Best Practices



ON DEMAND

- 4 Incidents
- SLA for Support
- Extended IT Team