

# Employee Self-Service Catalog and Portal -- ServiceNow Certified App

## A beautiful, modern service experience is essential

Only a beautiful, modern service experience will engage & delight your customers. Every aspect of our design reflects our principles – Simple, Beautiful, Complete, Predictive and Leading.

We bring an engaging and intuitive environment where your customers can shop for goods & services, report problems, answer questions and easily check the status of their requests.

## ServiceNow +

The ServiceNow platform provides a good starting point, to which we add a modern CMS workspace with the features you want.

Modern user interface with tile animation

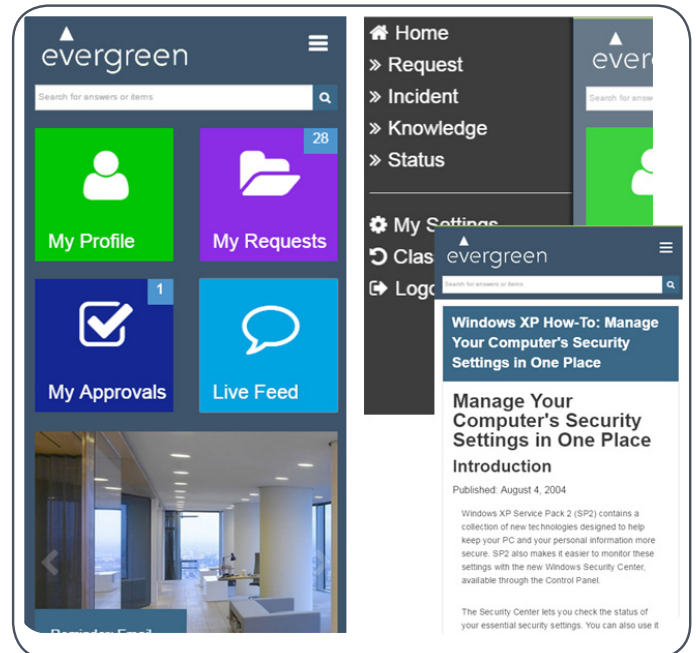
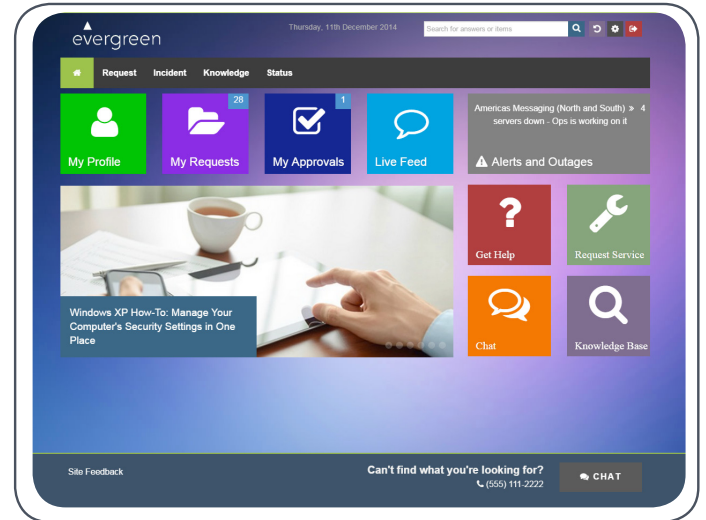
Fully responsive framework, so your experience is consistent whether on PC or mobile

Search results with filter & refinement controls – so customers can more easily find what they need

Client side navigation – for quick rendering and responsiveness

Use of sliders for better announcement & alerting capabilities

Built entirely in the ServiceNow platform, we bring you a modern CMS workspace with common web components including foundation framework, Angular JS, jQuery and core script libraries – giving you the power to deliver and maintain a truly current and beautiful customer experience.

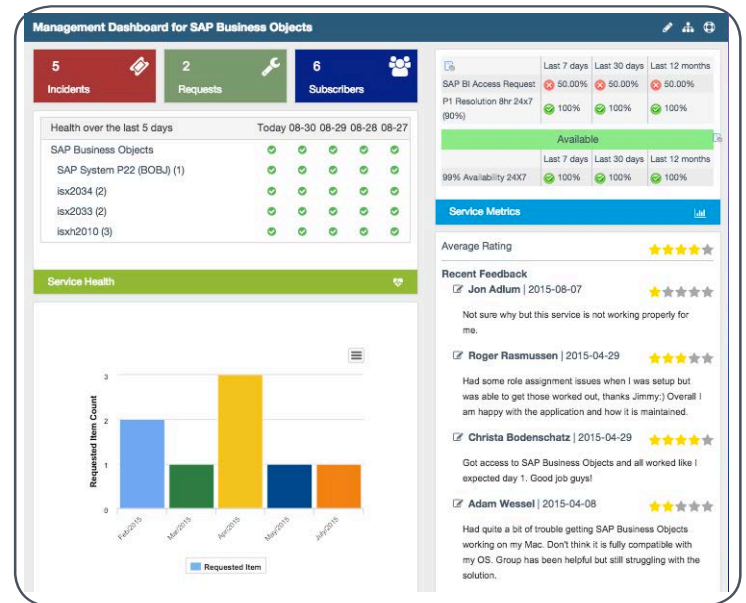


## It's no good if you can't manage it

We built it for you too. We have put equal thought into your ability to run it.

We built manageability in from the start with a Service Manager's Workspace. Here you can easily see the current status and health of your service, get customer "social media" feedback on service quality, add or change your service offerings, look at current subscribers and any open incidents or pending changes against your service.

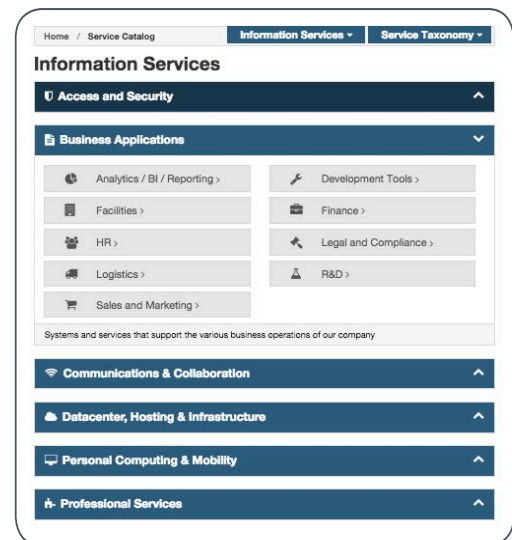
In short - giving you a complete and easy to use workspace to manage your service.



## With a taxonomy to organize and manage your services

It's easy to create lots of services, and have lots of people in IT creating services, which can quickly lead to a lot of confusion.

So Evergreen built a Service Taxonomy framework right into ServiceNow. It gives you a clear and simple way to see and manage all of your services across IT – in logical categories and sub categories, keeping everyone on the same page.



## The experience is beautiful and complete

Give your customers the beautiful, engaging experience they want, while also giving your Service Managers the power to easily and completely manage that experience. Evergreen makes it easy AND affordable, delivering our Employee Self Service Catalog and Portal for only \$12,500 per year.

Want to make a powerful impact with your customers and providers fast?

Do something amazing for them – give them a solution you will both love.