

BT Business Infinity Unlimited.

Making your business work better.



- Get more done with download speeds up to 76Mbps.
- Superfast working with upload speeds of up to 19Mbps.
- Work wherever you work best with free access to over five million BT Wi-fi hotspots.
- Fibre broadband designed specially for business, with Microsoft Office 365 and our business hub included.



Supercharge your business with BT Business Infinity Unlimited.

Your business's internet connection is about so much more than just sending and receiving emails and browsing the web. These days, it's critical to the way you do business, supporting the applications you need to stay ahead and making sure you're giving your customers the best possible service.

BT Business Infinity Unlimited offers exactly what you need to get the best out of superfast broadband. Designed with business in mind, it offers the features and services that can help your business work better.



The difference BT Business Infinity Unlimited can make to your business.

You and your employees can get more done.

With superfast speeds, you won't need to wait around to upload or download files and you won't struggle to run more than one bandwidth-hungry application at a time. That's the kind of time-saving that will genuinely change the way you do business. And truly unlimited usage means there's no limit on what you can do, and how much you can get done.

So, what does download speed actually mean?

With download speeds of 76Mbps an HD video of 2GB will take under thirty seconds to download, and for large files or presentations it will only take two seconds to download a file of about 30Mb.

Be there when your customers need you most.

We offer consistently high speeds even at peak times, so your broadband won't slow you down. That means, whatever the time of day, you can respond quickly to your customers, who expect you to be available on their time.

We'll be clear about what speeds you can expect on your line, and make sure you get those speeds, or you can walk away from your contract with no financial penalty.

Work wherever you work best.

With BT Business Infinity Unlimited, unlimited access to the UK's largest wi-fi network from any of your devices is included. By connecting to one of over five million BT Wi-fi hotspots when you're out and about, you can work as if you're in the office. Whether you're travelling, catching up with emails before a customer meeting, or just not able to get into the office. You'll have access as soon as you've placed your order and received your BT Connect credentials.

Work smarter with colleagues, wherever you are.

With Microsoft Office 365 Business Essentials included, you can work better with colleagues, using instant messaging and online meetings. Storage in the cloud is included, so you can access and share documents wherever you are, and they'll even synchronise across your devices. It's the perfect partner to our superfast broadband, as you can access it in your office or when you're out and about through a BT Wi-fi hotspot or your mobile.

Support when you need it most.

Help is on hand whenever you need it:

- Our 24/7 UK based technical support is available online or via a Freephone 0800 number. Our business-dedicated team is there to help you sort out any niggles with set up or if you need help with a fault.
- Prompt Care puts our money where our mouth is by aiming to fix any faults with your broadband or business hub by the end of the next working day. And if we fail to meet that promise, you may be eligible for a £25 goodwill payment.

BT Business Hub 5.

Our next generation BT Business Hub 5 is our newest and fastest wireless hub yet. It's designed to get the very best out of fibre optic broadband speeds by using the latest wireless-ac technology. It has Smart Wireless™, which finds the strongest available signal, and dual-band technology, which gives you excellent performance at close range and further away. And through smart diagnostics, it even looks for issues and corrects them before you know they're there.



At a glance.

BT Business Infinity Unlimited	
Standard monthly cost – 2 year minimum period	£35
Standard monthly cost – 1 year minimum period	£40
Download speed	Up to 76 Mbps
Upload speed	Up to 19 Mbps
Usage limits	Unlimited
Microsoft Office 365 Business Essentials	1 license per broadband included for the length of the minimum period
We aim to fix any fault with your broadband or business hub by the end of the next working day – or a £25 goodwill payment if we can't	Included
10 professional email addresses and 50MB of web space	Included
24/7 technical support for your broadband – either online or via a Freephone 0800 number	Included
Superfast BT Business Hub 5	Included
Unlimited access at over 5 million BT Wi-fi hotspots	Included

Where available we've boosted our speeds so you can now get the fastest speed your line can handle up to 76Mbps.



Why BT?

- Free, unlimited access to over five million BT Wi-fi hotspots, so you can work from almost anywhere.
- 24/7 Freephone helpdesk, dedicated to business, for round the clock support.
- Consistently high speeds even at peak times, so your broadband won't slow you down.
- When we say unlimited broadband, we mean truly unlimited, so you don't need to worry about any unexpected costs.
- With BT Business Infinity Unlimited, we aim to fix any broadband or hub faults by the end of the next working day, keeping businesses up and running.
- Microsoft Office 365 makes the most of the cloud to help you work smarter with colleagues wherever they are.
- More businesses trust us with their work communications than anyone else, with more than around 900,000 customers, you know you can rely on us.

Things you need to know.

All prices exclude VAT, and are correct at the time of publication but may be modified from time to time.

You can find our standard Terms and Conditions at www.bt.com/terms. You'll find the terms and conditions for Broadband and related services under "Broadband and Internet Services".

BT Business Infinity requires an Infinity compatible router with Ethernet WAN interface and may require a BT line or similar. Not all lines in Infinity-enabled areas can support the Infinity service. Subject to availability. Minimum Period, terms and conditions apply.

When engineer installation is included, appointments will be between 8am to 6pm Monday to Friday (excluding Bank Holidays). The engineer will connect one computer. Terms and conditions apply.

For BT Wi-fi, our Fair Use Policy applies. See www.btwifi.co.uk for details.

Microsoft Office 365 separate terms and conditions apply. Please visit www.bt.com/terms.

We aim to fix faults reported Monday-Saturday on BT Business Infinity Unlimited by 23.59 on the next working day. This is covered by the broadband Customer Service Guarantee scheme. Claims must be made within 90 days of the fault being repaired. For successful claims, a credit for £25 will be applied to the future rental on the broadband line that experienced the fault. Exclusions apply. Full details of the Customer Service Guarantee scheme can be found at www.bt.com/terms.

Offices Worldwide.

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