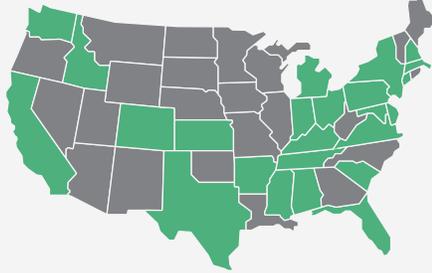


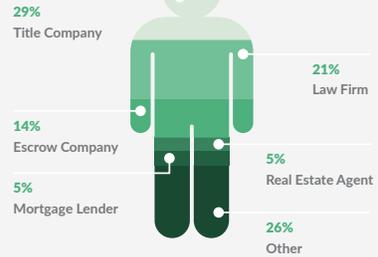
How the Title & Escrow Industry is Responding to COVID-19

Real estate professionals participated in our Market Research Survey from March 25th through April 9th. Participants shared how their business has been handling the uncertainty, and changing business climate caused by the COVID-19 pandemic.

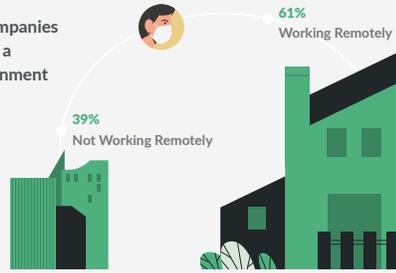
24
Participating States With 12% of Responses Coming From Florida



Type of Company



61%
of Title & Escrow Companies Have Transitioned to a Remote Work Environment

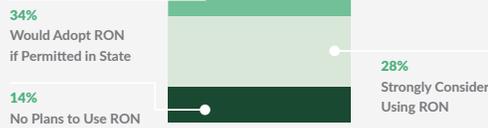


What Changes Made

When Transitioned to Work Remotely

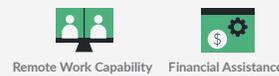


86%
Are Using or Have Plans to Implement Remote Online Notarization (RON)

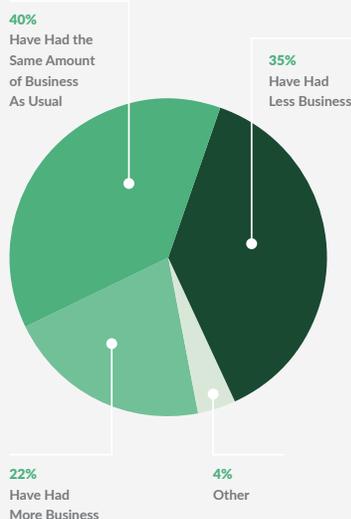


25%
Are Interested in RON Related Resources When Asked What New Resources Would Be Helpful During This Time.

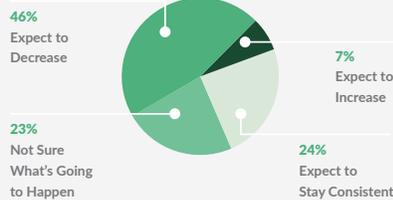
OTHER HOT TOPICS INCLUDED:



62%
Have Had the Same or More Amount of Business in the Past Month



46%
Expect Order Volume to Decrease in the Next Month



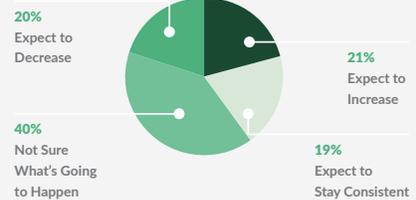
WHY DO YOU EXPECT TO SEE ORDER VOLUME DECREASE



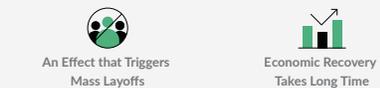
WHY DO YOU EXPECT TO SEE ORDER VOLUME INCREASE



60%
Unsure or Expect Order Volume to Decrease in Six Months



WHY DO YOU EXPECT TO SEE ORDER VOLUME DECREASE



WHY DO YOU EXPECT TO SEE ORDER VOLUME INCREASE



*A sample size of 155 respondents from title & escrow companies, law firms, mortgage lenders, and real estate brokerages across 24 states.