

SOCIAL DETERMINANTS OF HEALTH: Emerging Strategies for an Evolving Healthcare System

*5th Annual Massachusetts
Medical-Legal Partnership Conference*

Medical-Legal Partnership | Boston
c/o Nutter McClennen & Fish LLP
Seaport West, 155 Seaport Boulevard
Boston, MA 02210
P (617) 336-7500
F (617) 336-7445
www.mlpboston.org



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PROGRAM

October 28, 2014 | Federal Reserve Bank of Boston

Welcome to the 5th annual Massachusetts Medical-Legal Partnership conference!

This year we are expanding our lens and focusing on the state of health equity in our region, as well as on a range of experiments underway to address social determinants of health (SDOH).



The national discussion about healthcare reform has triggered deep thinking and new approaches to the delivery of healthcare, especially to lower-income, medically vulnerable people who experience health disparities in a range of contexts. As the dialogue moves from “treating illness” to “promoting health,” the historical boundaries between medicine, nursing, public health, social work, social services, and law are increasingly — and, many would argue, productively — blurred. To this end, we’re hosting three interrelated “tracks”:

Track 1: Patients are People: Strategies that involve active health equity alliances between community members and healthcare delivery teams

Track 2: Providers are Advocates: Strategies that build role-appropriate advocacy capacity in clinicians and allied healthcare workers

Track 3: Institutions are Change Agents: Strategies that engage healthcare institution leadership in systems-level health equity initiatives

We all have a role to play in achieving health equity, and there are many promising, collaborative, even trans-disciplinary approaches underway that you can actively support.

We hope that today’s conversation arms you with new vocabulary and strategies that will strengthen your efforts, whether you are part of an active MLP project or tackling SDOH through other important mechanisms. Thank you for your support and engagement!

Samantha J. Morton
Executive Director
Medical-Legal Partnership | Boston



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building a greater whole

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Excellence in Partnership Award
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Nutter is grateful to MLP | Boston for this important recognition and proud of our collaboration with this great organization, which has led the way in applying legal remedies to address and prevent health-harming needs for patients and clinics.

Founded by Louis D. Brandeis, whose commitment to social justice remains legendary, Nutter has a long tradition of active participation in pro bono representation and community service. Nutter continues to uphold that legacy to this day, serving as a founding member and challenge participant in the Pro Bono Institute's Law Firm Pro Bono Project. The attorneys of Nutter devote many hours of legal representation to pro bono clients in cases involving civil rights, immigration, housing, health care, unemployment, business, intellectual property, real estate and probate.

Our Keynote Speaker

Michelle Wu

City Councilor At-Large

Boston City Councilor At-Large Michelle Wu is a South End resident, attorney, and community advocate. On November 5, 2013, Michelle Wu was elected to the Boston City Council at the age of 28, and is the first Asian-American woman to serve on the Council. As a former restaurant owner and legal guardian of her younger sister, Councilor Wu understands firsthand the barriers that families and communities face. Running on a platform focused on creating Pipelines to Opportunity through innovative ideas and increasing access to opportunity, Councilor Wu garnered almost 60,000 votes across the city.




Councilor Wu has a background in community advocacy, having worked at the WilmerHale Legal Services Center in Jamaica Plain, providing legal advice to low-income small business owners, as well as at the Medical-Legal Partnership at Boston Medical Center on immigration cases for survivors of domestic violence. She also served on the boards of the Kwong Kow Chinese School in Chinatown, the Puerto Rican Veterans Monument Square Association, and the RoxVote coalition in Roxbury.

Councilor Wu worked for Mayor Thomas M. Menino in the Mayor's Office as a Rappaport Fellow in Law and Public Policy. At City Hall, she created the Restaurant Roadmap guide, which for the first time outlined in one place the city's restaurant permitting process from start to finish, and was also a driving force to launch Boston's food truck program. She later served as statewide Constituency Director in the U.S. Senate campaign of her former law professor, Elizabeth Warren.

Councilor Wu is focused on providing Pipelines to Opportunity by working to make Boston's vast resources accessible to all residents of Boston. Her priorities include streamlining permitting and government processes, connecting education and employment through partnerships, using data and technology to help residents access government, and supporting pathways to economic stability for all Boston families and residents.

Michelle Wu graduated from Harvard College and Harvard Law School. She lives in the South End with her husband Conor and her sister Victoria, a student at Boston Latin School. Her sister Sherelle is a student at Suffolk University.



Nutter is pleased to support the Medical Legal Partnership | Boston and its extraordinary work improving the health and well-being of the most vulnerable.

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Pro Bono Case Corps (7/1/13-6/30/14)

This roster recognizes with deep appreciation the legal advocates who said “yes” to at least one patient-client’s case, and took on a *pro bono* representation, mentoring or supervisory role in the matter(s) from 7/1/13 - 6/30/14. Your volunteerism is the backbone of our downstream “legal surgery” practice, allowing us to make a difference for people with acute health-harming legal needs, while our team works upstream to build advocacy capacity across sectors and to inform health-promoting public policies. Thank you for advancing health through justice with us during this last year!

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Christina Chan, Associate, Bingham McCutchen, LLP
Shine Chen, Associate, Ropes & Gray LLP
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Vinita Ferrera, Partner, WilmerHale
Michele Garvin, Partner Ropes & Gray LLP
Myra Green, Esq., Access to Justice Fellow
Emma Hall, Associate, Bingham McCutchen, LLP
Erin Higgins, Partner, Conn Cavanaugh, LLP
Annika Imbrie, PhD, Associate, Ropes & Gray LLP
Yoni Levy, Associate, Ropes & Gray LLP
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Samuel Reidy, Associate, Hassan Reardon & Horgan PC
Frank Reardon, Attorney, Hassan Reardon & Horgan LLC
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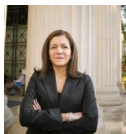

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Event Agenda

8:15-9:00	Registration, breakfast and networking	Lobby & Morris Auditorium, 1st Floor
9:00-9:10	Welcome, Samantha Morton, JD, MLP Boston	Morris Auditorium, 1st Floor
9:10-9:55	Plenary Session A: <i>Health Equity in MA: Beyond Biology, Beyond Interpreters, Beyond Insurance</i>	Morris Auditorium, 1st Floor
Moderator: Reginald Tucker-Seeley, MA, ScM, ScD <i>Assistant Professor of Social and Behavioral Sciences Center for Community-Based Research - Dana-Farber Cancer Institute Department of Social and Behavioral Sciences - Harvard School of Public Health</i>		
		
Panelists:  Dolores Acevedo-Garcia, PhD, MPA-URP <i>Samuel F. and Rose B. Gingold Professor of Human Development and Social Policy Director, Institute for Child, Youth and Family Policy Brandeis University The Heller School for Social Policy and Management Brandeis University</i>		
Vivien Morris, MS, RD, MPH, LDN <i>Director, Office of Racial Equity and Health Improvement Boston Public Health Commission</i>		
		
 Megan Sandel, MD, MPH <i>Associate Professor of Pediatrics Boston University Schools of Medicine and Public Health Medical Director, National Center for Medical-Legal Partnership Co-Principal Investigator, Children's HealthWatch</i>		
Rodolfo Vega, PhD <i>Senior Consultant JSI Research & Training Institute, Inc.</i>		
		
9:55-10:00	Transition and Awards Presentation	Morris Auditorium, 1st Floor
<i>Excellence in Partnership: Nutter McClennen & Fish LLP</i>		

Healthcare Partners

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See page to the right.

Event Agenda (cont.)

Morris Auditorium, 1st Floor

10:00-10:45 Plenary Session B: *Getting to Health Equity: Risk Adjustment, Care Team Innovation, and More*

Moderator:

Brian Rosman, JD
Research Director
Health Care for All



Panelists:



Carole E. Allen, MD, FAAP
Commissioner, Massachusetts Health Policy Commission (HPC)
Chair, HPC Care Delivery and Payment System Transformation Committee
District I Chair, American Academy of Pediatrics (AAP)
Member, AAP Board of Directors
Instructor, Boston University School of Medicine, Harvard Medical School

Elmer R. Freeman, MSW, PhD (c)
Director, Office of Urban Health Programs and Policy
Bouv  College of Health Sciences, Northeastern University
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Kirsten Meisinger, MD
Regional Medical Director
Special Projects Coordinator, Department of Family Medicine
Cambridge Health Alliance

Geoffrey Wilkinson, MSW
Clinical Associate Professor
Boston University School of Social Work



10:45-10:50 Transition



Event Agenda (cont.)

TRACK 1 Location Room AV-1, 3rd Floor	TRACK 2 Location Room AV-3, 3rd Floor	TRACK 3 Location Room AV-4, 3rd Floor
TRACK 1 Patients are People : Strategies that involve active health equity alliances between community members and healthcare delivery teams	TRACK 2 Providers are Advocates: Strategies that build role-appropriate advocacy capacity in clinicians and allied healthcare workers	TRACK 3 Institutions are Change Agents: Strategies that engage health-care institution leadership in systems-level health equity initiatives

10:50 AM-12:00 PM Workshop #1

Putting the "Community" in Community Investment	Revisiting the Social History: Teaching Providers about Socio-Economic Drivers of Health	Beyond the Lingo: Identifying and Addressing Root Causes of "Super-utilization"
Mod: Steve Ridini, EdD	Mod: Elizabeth Tobin-Tyler, JD, MA	Mod: Megan Sandel, MD, MPH
Panelists: Tracy Ibbotson, MEd Marcia Picard Shirma Pierre Patricia Toney	Panelists: Sarah Abernathy Oo, MSW Kathleen Conroy, MD, MSc Medha Makhoul, JD Giovanna Leddy, MD	Panelists: Elise Carpenter, MD, PhD Jack Maypole, MD Melissa Shannon, JD

12:00-1:00 AM Lunch and Networking

Audiovisual Lounge, 3rd Floor

12:30-1:00 PM Roundtable — *Innovating Case Management and Patient Navigation: Early Lessons from Two Boston Medical Center Pilots*

- Deborah Durant
- JoHanna Flacks
- Eileen O'Brien
- Ina Petrelli

1:00-2:10 PM Workshop #2

Developing a Peer Advocate Roundtable: The Vial Village Experience	The Clinician as Gatekeeper to Health-Promoting Benefits and Services: Navigating Patents' Requests for Medical Certification	Advancing Health Equity through Work-force Development: Current Transformation Strategies
Mod: JoHanna Flacks	Mod: Elizabeth Brusie, JD	Mod: Harriet Tolpin, PhD
Panelists: Suzeth Dunn Randi Ellingboe Roxanne Reddington-Wilde Ayesha Rodriguez Monalisa Smith	Panelists: Weayonnoh Nelson-Davies, JD Sara Orozco, PhD Erin Peterson, LICSW Elizabeth Quinn, MD	Panelists: Marcy Lidman, MSW Joan Pernice, RNC, MS Ellen Reece, FNP

Event Agenda (cont.)

2:10-2:30 PM Break and Networking

Audiovisual Lounge, 3rd Floor

2:30-3:00 PM Keynote:

Michelle Wu, Boston City Councilor At-Large



Room AV-1, 3rd Floor

3:00-4:10 Plenary Session C: *Delivering Healthcare Services is Hard Enough! Getting Health Equity on the Leadership Agenda*

Moderator:

John Erwin, MBA, BS
Executive Director
Conference of Boston Teaching Hospitals



Panelists:



Meredith Benedict, JD, MPH
Director of Strategic Planning
East Boston Neighborhood Health Center

Kirsten Hinsdale, MA
Director, Foundation Relations & Government Grants
Boston Medical Center



John Riordan, MCRP
Director of Community Relations and Partnerships
Boston Children's Hospital

Robert Sege, MD, PhD, FAAP
Vice President, Medical Foundation Division
Health Resources In Action



4:10-4:30 PM Networking and Evaluations

Audiovisual Lounge, 3rd Floor

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