Congratulations to the graduates of the UC Berkelev Speak the Language of Finance[™] program on their progress on the ten key competencies below. They are enjoying renewed confidence, persuasiveness, and promotability!

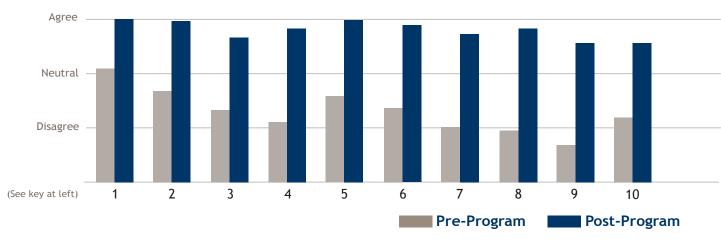
Competency Key:

- 1. I understand my role in how my company makes money through financing, investment, and operations activities within my company's Universal Business System™.
- 2. I understand how financial statements capture (partially) the performance of my company's Universal Business System™.
- 3. I can explain my financial plans and results using ratios, trends, variances, and drivers.
- 4. I understand my role in the Universal Value Equation's™ growth and risk drivers that determines my company's value.
- 5. I use a value focus rather than a transaction focus in managing my company's intangible assets of customers, products, employees, and processes.
- 6. I understand how variable costs, capacity costs, and discretionary costs drive my company's operating leverage, productivity, and capacity utilization.
- 7. I know how to rigorously make and justify my plans and decisions using quantitative tools (such as NPV) and qualitative tools (such as risk analysis).
- 8. I understand the planning, executing, and reporting components of my company's Universal Operating Cycle™ and how to be accountable for them.
- 9. I know how to explain operating plan variances using primary and offsetting drivers, controllability, and continuing/one-time trends.
- 10. I can communicate about financial matters confidently and persuasively.



Congratulations to these Speak the Language of Finance™ graduates for their progress on ten key competencies!

They report that their improved decision making will add an average of \$3.9 million to each of their companies' profits!!



We are pleased to announce that our participants gave this program a Net Promoter Score of 77%.





