

# This Global Custom Carpet Company Improves the Speed and Ease of Use of Oracle by Deploying CloudIO



## PROFILE



### INDUSTRY

- Interior Design

### EMPLOYEES

- 9,700

### PROJECT LOCATION

- US, HK, China, Thailand, Singapore, India, Bangladesh, France, UK, Italy, Germany, Argentina, UAE

### IT CONVERGENCE SERVICES

- CloudIO Deployment

### APPLICATIONS & TECHNOLOGIES

- CloudIO

By partnering with IT Convergence, this global custom carpet company equipped their sales team to efficiently leverage their EBS data and quickly perform their day to day activities on a multi-device platform.

### COMPANY OVERVIEW

This company is a global manufacturer of luxury handcrafted custom carpets. The company operates in 100 countries and four continents.

### THE CHALLENGE

Heavy customization of the quoting pages

Limited number of features of E-Business Suite's Order Management interface

Lack of opportunities to enhance productivity through Oracle's technology

By using the traditional Oracle platform, this company's order entry team faced the issue of time consumption and convolution. They were looking for a solution that would enable their organization to better streamline their day to day entries, and also provided a new user interface that allowed for more efficient collaboration and performance.

### THE ITC SOLUTION

New user interface allows working process granular visibility

Simplified and faster quote creation with CloudIO

Productivity growth due to fast communication capabilities between sales, order management and design teams

ITC integrated a solution that allows end users to efficiently access information from the EBS database and go about their everyday activities regardless of whether they are working from a desktop, tablet or mobile phone. With the new interface, more than 200 end users are able to run processes faster. The efficient usage and accelerated working flows created a bridge between different departments.

**CONTACT US TODAY TO DEPLOY ONE OF THE BEST-IN-CLASS, EFFICIENCY-DRIVEN APPLICATION PLATFORM WHICH WILL DRAMATICALLY ENHANCE YOUR END USER PRODUCTIVITY IN JUST MONTHS!**

## ITC ADVANTAGE



ITC is one of the few providers of this type of solution



Strong partnership with CloudIO and Oracle



Due to the capability of delivering Professional Services, ISS, and Hosting, CloudIO can be easily added to an E-Business Suite project

*"Everyone who touched it has loved it. It's easy to learn and the client is heavily working on it as well, so it's something that brings excitement for the entire company. The additional enhancements to the platform take Oracle forward entirely. From an end-user perspective, everyone has enjoyed it; it was very easy to pick up."*

**Jesse Delgado,**  
Consultant  
IT Convergence

