

## Computer/System Requirements

NOTE: If you are using any other software along with ours, it is imperative that you ensure that your computer specifications more than exceed the combined total requirements for all of the software loaded on the computer. These software specifications only cover a computer dedicated to PTI Security Systems software.

### Computer Requirements

These computer requirements are the minimum for running the software by itself.

- 1.8GHz+ processor
- 2+ GB RAM, 4+ GB RAM for StorLogix
- 10+ GB available hard drive space
- DVD-ROM (with high storage capacity, such as a DVD-RW, available for backups)
- 800 x 600 minimum resolution monitor
- Sound card and speakers recommended
- One or more available working ports [RS232 port(s), USB port(s), or Ethernet TCP/IP port(s)]
- Broadband/high-speed business internet connection (cable, T1, or DSL), always on connection
- Keyboard and Mouse
- A high quality printer (for printing Reports)
- Remote access software for technical assistance (we use [FastSupport.com](http://FastSupport.com)). To receive technical support, you MUST have a remote access software installed on your PC.
- Anti-virus software (Windows Security Essentials, Trend Micro, McAfee, Norton, etc)
- Windows Firewall or other firewall protection is strongly recommended (ensure settings do not interfere with other applications running the system). This should be set up by a knowledgeable computer tech as some configuration may be required.
- UPS (Uninterruptible Power Supply) power backup and surge protection recommended. (Part # PPWRUPSAPCBP350).

### Supported Operating Systems

- 32-bit (x86) or 64-bit (x64)\* Windows® Vista SP2, 7 SP1, 8, 8.1, 10, or higher.
- 32-bit (x86) or 64-bit (x64)\* Windows® Server 2008 SP2, 2008 R2 SP1, 2012, 2012 R2, or higher.
- Windows® XP is no longer supported, StorLogix 5.0+ and higher will not run on this OS.
- All necessary updates and service packs for Windows should be loaded onto the computer before beginning installation.

### Falcon XT and StorLogix Additional Requirements

The following items are required for the operation of the access system controller.

- StorLogix software, version 4.1 or newer
- For centralized solutions SQL Server Standard Edition is required for 10 or more sites.
- Minimum 4GB of RAM that should be increased as the database size or complexity increases.
- USB, RS232, or Ethernet connection

- USB Connection — The supplied USB cable **MUST** be used as it includes circuit protection. Failure to use this cable for a USB connection will void your warranty — maximum length 15 feet (4.5m)
- RS232 Cable Connection — maximum length 50 feet (15m)
- Ethernet Cable Connection — maximum length 328 feet (100m)
- Electrical outlet providing 120VAC (United States) or 240VAC (Europe or Australia)

#### Site Assistant Additional Requirements

The computer on which the Site Assistant software is running must include the following computer requirements.

- 1024 x 768 Large Screen Monitor recommended
- 128 MB Video Card or higher, 512MB+ for High Definition, 1GB+ for 3D
- PTI Graphics Serial Adapter (Part # PGRASIA)

We strongly recommend that installation and setup of all computers and any PTI Security Systems equipment be done by a certified, licensed, qualified, and competent technician. PTI Security Systems can recommend local dealers and installers, but it is up to the customer to verify their qualifications and negotiate any pricing or contracts unless we have been specifically contracted in writing to do so for the customer. The above information represents recommended minimum guidelines. These guidelines are subject to change without notice. With any computer setup or configuration, some troubleshooting and adjustment of the configuration may be required. This will differ with every computer setup depending on operating system, software installed on it, quality of components, internet connection, modem connection, or any other variable introduced into the setup. This troubleshooting and configuration may include purchasing additional equipment. In no circumstances will PTI Security Systems be responsible for any damages either incidental or consequential based on these recommendations.

Computers running any PTI Security Systems hardware, software, or utilities must meet our computer requirements. These computer requirements are intended as a minimum guideline for operating our access control system. If a customer intends to add third party peripherals to the system, they are responsible for ensuring that the products are compatible with the access control system they have installed.

\* Not all operating systems support all software and some third party products (such as card scanners, cameras, or other peripherals) may not function with some operating systems and/or computers (i.e., 64-bit operating systems may not support peripherals built for use on 32-bit or earlier platforms). Refer to the product manufacturer's documentation for compatibility information with the operating system in use. PTI Security Systems is not liable for the functioning or reliability of any third party products and any products recommended are only done so based on historic examples of them working with our product. PTI Security Systems cannot guarantee any third party product compatibility or their continued functionality. Future releases, updates, upgrades, or other modifications to these products may affect their compatibility with PTI Security Systems products or with other programs on your computer. We recommend that your computer and network be regularly updated and maintained by a qualified information technology technician.

Falcon XT, StorLogix and Site Graphics are trademarks of PTI Security Systems. All rights reserved.

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Revised: February 19, 2016