



Customer Bulletin

Date: December 31, 2013

Topic: Falcon Base Unit (FBU)

Please be advised of this Product Update Notice regarding the Falcon Base Unit (FBU).

In 2005 PTI introduced the Falcon XT and Storlogix software. This is a highly advanced upgraded system to the Falcon Base Unit (FBU) and offers many new Features and Benefits not offered with the FBU while still maintaining compatibility with your PTI Keypads, Individual Alarms and other Peripherals. The current version of XT and Storlogix works with Windows 8, has a phone App for remote administration and emailing of alerts just to name a few of the benefits.

For this reason and due to increasing costs and challenges in maintaining availability, Falcon Base Unit products have entered their final phase of their product life cycle.

Please contact your PTI Security Systems Territory Sales Manager to discuss upgrade opportunities at 800-523-9504.

New Sales

Effective December 31, 2014 the following Falcon Base Unit products will no longer be available for purchase.

Model	Description
PFALFBUNVUSASY	Falcon - NV Assembly - US Version
PFALFBUNVUKASY	Falcon - NV Assembly – International Version

In-Warranty Replacement

Repair or replacement of in-warranty Falcon Base Units will continue until December 31, 2015 as long as quantities are available. When repair or replacement components are not available, alternatives for in-warranty situations will be handled on a case-by-case basis.