PTI Integrated Systems
Installing the Gate Interface Easy Link
Technical Support Document

8271 East Gelding Drive Scottsdale, AZ 85260
Phone: 480-941-1513   Fax: 480-346-3817
Email: support@ptiaccess.com
Web: www.ptiaccess.com

Installing the Gate Interface Easy Link

Use these steps to set up an interface between your accounting software and the PTI Falcon Gate Access System using the PTI Easy Link. Please read this entire document before starting. Follow the steps below in or der. If you need assistance after you have tried these steps, please contact our technical support department for your PTI Falcon Gate Access System by telephone at (480) 941-1513 or by email at support@ptiaccess.com. You must have a current copy of the PTI Falcon 2000 with the Easy Link Program to complete this setup. You can order a copy of this from PTI Technical Support or you can download it from our website at www.ptiaccess.com.

1. Select PTI Link Settings from the Start\Falcon 2000\ menu. If it is not in this menu, you will need to install it from the Falcon 2000 install CD or by downloading it from the PTI Website.
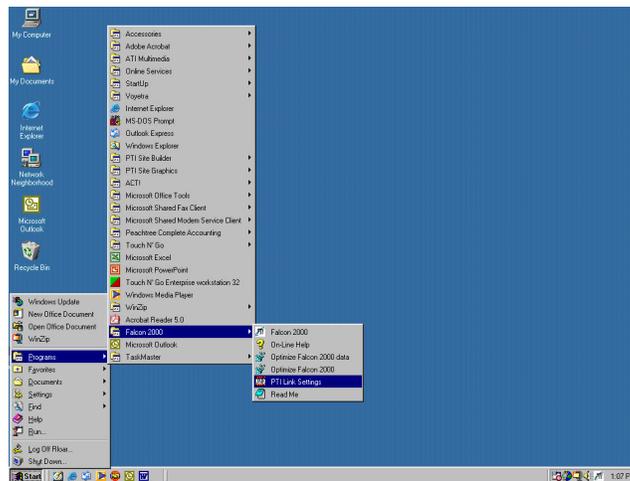
2. In the Falcon Link General window, click on the name of your accounting software.

PTI Integrated Systems
Installing the Gate Interface Easy Link
Technical Support Document

8271 East Gelding Drive Scottsdale, AZ 85260
Phone: 480-941-1513   Fax: 480-346-3817
Email: support@ptiaccess.com
Web: www.ptiaccess.com
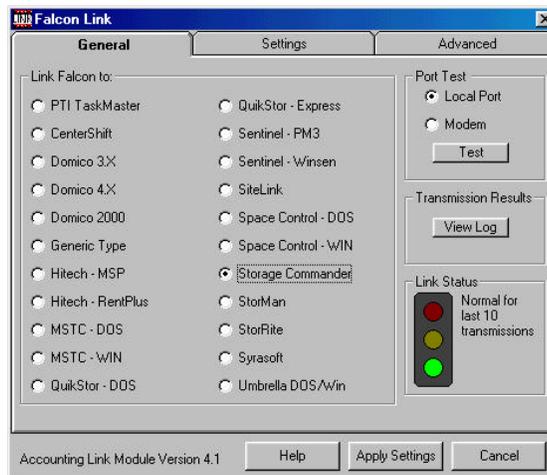
Installing the Gate Interface Easy Link (Page 2)

3. Click on the Settings tab and at the top of the window. In the Link Type field, select *Local-With Falcon 2000* if you will be using Falcon 2000 to communicate directly with a local site alone. Select *Remote-With Falcon 2000* if you will be using Falcon 2000 to communicate to a remote site also. Then click on Apply Settings at the bottom of the window and the computer will setup the interface. Any access control changes made in the accounting software will now reflect in Falcon 2000.
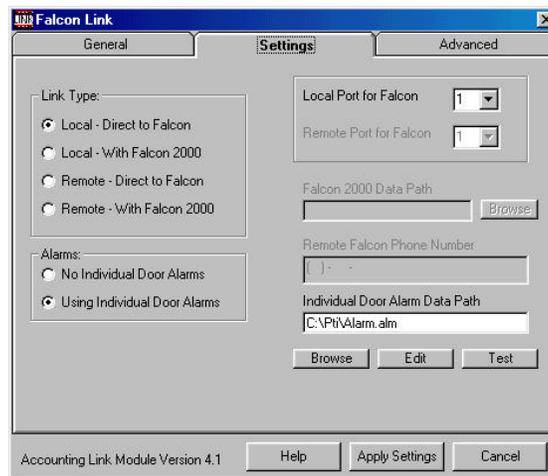
4. When using the Easy Link program, the comm port will automatically setup the link using comm port 1. If you are using any other comm port on the computer, you will need to change the comm port settings in the Batch File, in the Local Port for Falcon field in Falcon 2000 and in the Device Manager on the computer. We highly recommend that you dedicate comm port 1 to the gate interface. This means that there cannot be any other devices using comm port 1 or comm port 3 as this will cause conflicts (comm port 1 and comm port 3 are on the same IRQ).

We strongly recommend that installation and setup of all computers and any PTI equipment be done by a certified, licensed, qualified, and competent person. PTI Integrated Systems can recommend local dealers and installers, but it is up to the customer to verify their qualifications and negotiate any pricing or contracts unless PTI has been specifically contracted in writing to do so for the customer. The above information represents recommended minimum guidelines. These guidelines are subject to change without notice. With any computer setup or configuration, some troubleshooting and adjustment of the configuration may be required. This will differ with every computer setup depending on operating system, software installed on it, quality of components, internet connection, modem connection, or any other variable introduced into the setup. This troubleshooting and configuration may include purchasing additional equipment. In no circumstances will PTI Integrated Systems be responsible for any damages either incidental or consequential based on these recommendations.