



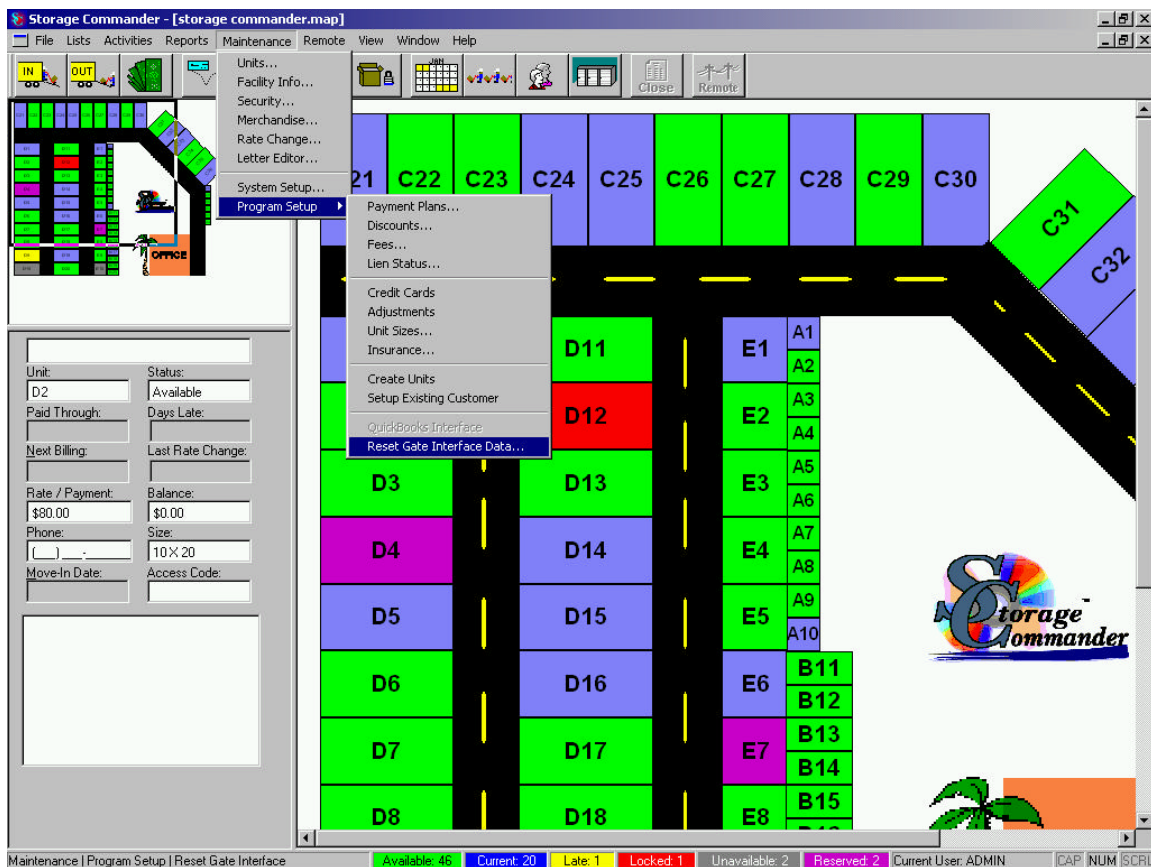
PTI Integrated Systems
S.C. Download to PTI Gate System
Technical Support Form

8271 East Gelding Drive Scottsdale, AZ 85260
Phone: 480-941-1513 Fax: 480-346-3817
Email: support@ptiaccess.com
Web: www.ptiaccess.com

Storage Commander Download to PTI Gate System

Use these steps to download customer access information from your Storage Commander software into your PTI Falcon Gate Access System. Follow the steps below in order. If you need assistance after you have tried these steps, please contact Storage Commander Technical Support at (909) 301-1187 or by email at support@storagecommander.com. You can also reach our technical support department for your PTI Falcon Gate Access System by telephone at (480) 941-1513 or by email at support@ptiaccess.com.

1. If you have Falcon 2000, make sure it is open, running, and minimized on your computer.
2. Log in to Storage Commander using your full-access log-in and password. If you do not have access to perform this function, it must be done by someone with full access such as the site manager, management company, or owner.
3. Select 'Maintenance' on the taskbar at the top of the screen.
4. Select 'Program Setup' in the 'Maintenance' drop-down menu.
5. Select 'Reset Gate Interface Data' in the 'Program Setup' drop-down menu.

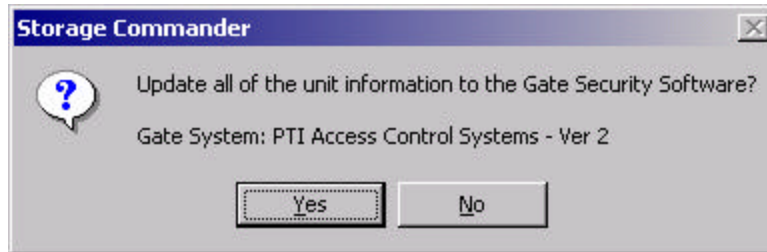


Please note, the screen shots on these pages are from Storage Commander which is the property of Empower Software and are for informational purposes only. PTI accepts no responsibility for accuracy of these pictures and instructions or for damages, either incidental or consequential from following these steps. If you are not comfortable following these steps, please contact Storage Commander technical support at (909) 301-1187 or by email at support@storagecommander.com.



Storage Commander Download to PTI Gate System – Page 2

6. Click on the 'Yes' button in the 'Storage Commander' box that pops up.



7. When the update to the Falcon Gate Control System has been completed a box will pop up informing you of that fact. Click on the 'OK' button.



8. If you encounter any errors in Storage Commander, need assistance with the program, or if you want to change any information in Storage Commander, please contact Storage Commander technical support at (909) 301-1187 or by email at support@storagecommander.com. If you need help with the PTI Falcon Gate Access System, please contact our technical support department at (480) 941-1513 or by email at support@ptiaccess.com.

Please note, the screen shots on these pages are from Storage Commander which is the property of Empower Software and are for informational purposes only. PTI accepts no responsibility for accuracy of these pictures and instructions or for damages, either incidental or consequential from following these steps. If you are not comfortable following these steps, please contact Storage Commander technical support at (909) 301-1187 or by email at support@storagecommander.com.