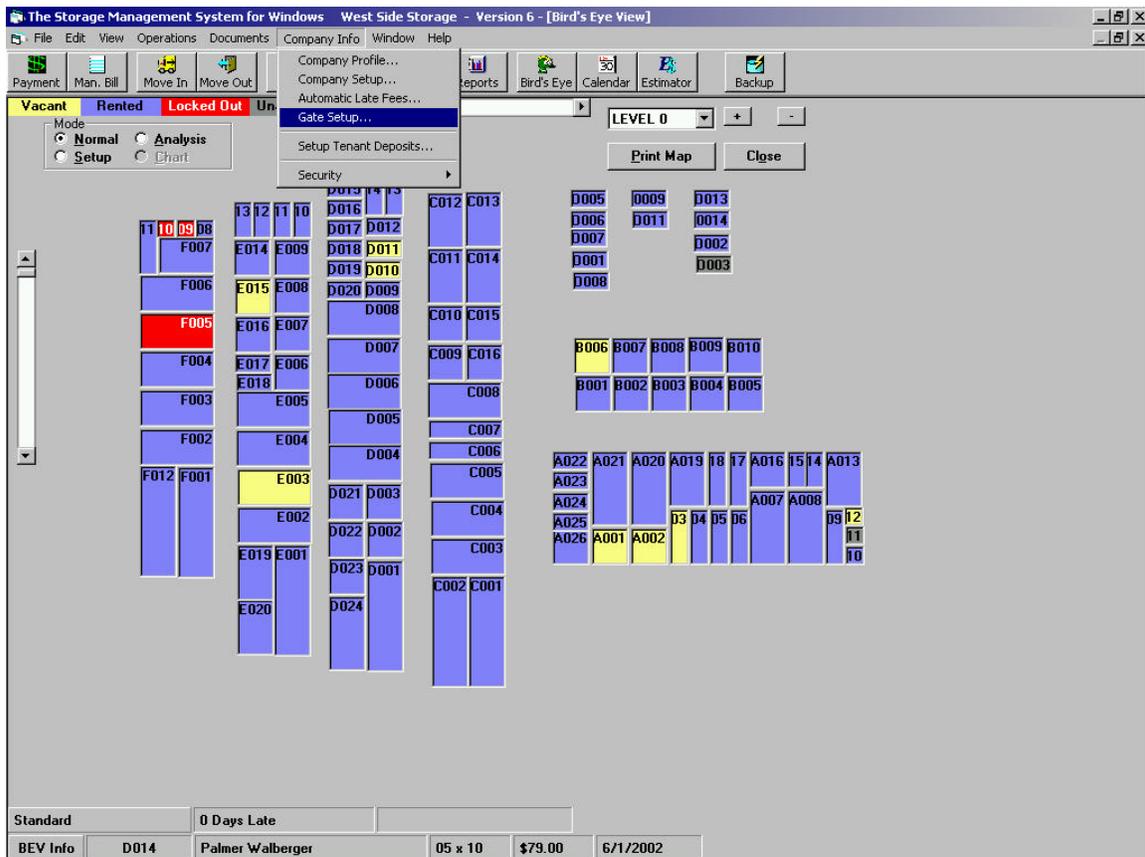




## Syrasoft Download to PTI Gate System

Use these steps to download customer access information from your Syrasoft software into your PTI Falcon Gate Access System. Follow the steps below in order. If you need assistance after you have tried these steps, please contact Syrasoft Technical Support at (315) 673-0777 or by email at [help@syrasoft.com](mailto:help@syrasoft.com). You can also reach our technical support department for your PTI Falcon Gate Access System by telephone at (480) 941-1513 or by email at [support@ptiaccess.com](mailto:support@ptiaccess.com).

1. If you have Falcon 2000, make sure it is open, running, and minimized on your computer.
2. Log in to Syrasoft using your full-access personal log-in and password. If you do not have access to perform this function, it must be done by someone with full access such as the site manager, management company, or owner.
3. Select 'Company Info' on the taskbar at the top of the screen.
4. Select 'Gate Setup' in the 'Company Info' drop-down menu.



Please note, the screen shots on these pages are from Syrasoft which is the property of Automation Technologies and are for informational purposes only. PTI accepts no responsibility for accuracy of these pictures and instructions or for damages, either incidental or consequential from following these steps. If you are not comfortable following these steps, please contact Syrasoft technical support at (315) 673-0777 or by email at [help@syrasoft.com](mailto:help@syrasoft.com).



## Syrasoft Download to PTI Gate System – Page 2

5. Select the 'Gate Setup' tab on the 'Company Information' box. Verify the settings are as follows:
  - i. 'PTI' should be selected as the gate system.
  - ii. 'Drive letter and path to gate system' should read: C:\PTI\
  - iii. 'File to execute' should read: PTISEND.BAT
  - iv. 'Data file should name' should read: GATE.DAT
  - v. If any other information is in these fields, contact Syrasoft technical support prior to changing the information.
6. Click on the 'Perform Initial Load' button on the upper-right hand side of the box.

The screenshot shows the 'Company Information' dialog box with the 'Gate Setup' tab selected. The 'No Gate Installed' radio button is unselected, and the 'PTI' radio button is selected. Other gate system options include WHAM, Digigate, All-Tech, Demco, DSX, QuikStor, and Frame. The 'Default Time Zone' and 'Default Keypad Zone' are both set to 0. The 'Access # by' section has 'Customer' selected. The 'Automatic Lockout' and 'Automatic Reinstatement (when paid)' checkboxes are checked. The 'Days Late' is set to 0, and the 'Minimum Amount for Lockout' is \$0.00. The 'Drive letter and path to gate system' is C:\PTI\, 'File to execute' is PTISEND.BAT, and 'Data file name' is GATE.DAT. The 'Headquarters' radio button is selected. The 'Perform Initial Load' button is located in the upper right corner of the dialog box. 'Save' and 'Cancel' buttons are at the bottom.

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**PTI Integrated Systems**  
Syrasoft Download to PTI Gate System  
Technical Support Form

8271 East Gelding Drive Scottsdale, AZ 85260  
Phone: 480-941-1513 Fax: 480-346-3817  
Email: [support@ptiaccess.com](mailto:support@ptiaccess.com)  
Web: [www.ptiaccess.com](http://www.ptiaccess.com)

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## Syrasoft Download to PTI Gate System – Page 3

- When the download has completed a box will pop up informing you of this. Click the 'OK' button in this box.



- If you encounter any errors in Syrasoft, need assistance with the program, or if you want to change any information in Syrasoft, please contact Syrasoft technical support at (315) 673-0777 or by email at [help@syrasoft.com](mailto:help@syrasoft.com). You can also reach our technical support department for assistance your PTI Falcon Gate Access System by telephone at (480) 941-1513 or by email at [support@ptiaccess.com](mailto:support@ptiaccess.com).

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