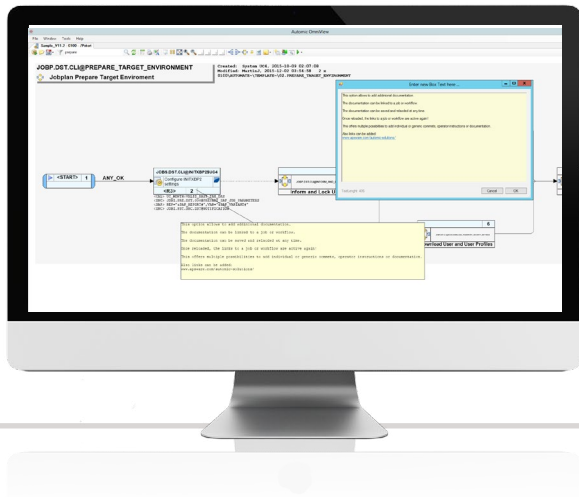


# Automatic OmniView

New insights into your enterprise IT workloads



## Key Benefits

- Simplify understanding of complex business application workload
- Improve compliance with fully documented processes
- Rapidly access IT workflows, reducing problem resolution times
- Extend visibility of IT workloads to business users
- Reduce the cost of keeping IT workload knowledge

Knowledge transfer is a strategic requirement in IT Operations. People change job responsibilities and technology is constantly evolving. Enterprises need end-to-end visibility of their process flows to understand the consequences of changes to current procedures and the introduction of new workload. However, understanding complex process flows, sharing information and ensuring that processes are documented present IT Operations with significant challenges:

- Understanding the associations between IT workflows and business processes presents difficulties
- Limited visibility of end-to-end process flows makes it difficult to determine the enterprise impact of changes to job plans
- Relying on staff to maintain manual records of IT workflows is time consuming and error prone
- Troubleshooting scheduler problems takes extra time when staff are unable to access the relevant documentation
- Lack of alignment between what IT Operations does and what the business needs can impact performance and throughput

There are numerous benefits that IT departments can realize from automating documentation of the production schedules and job plans that support their business operations.

## The AUTOMIC Solution

AUTOMIC OmniView allows you to harvest the knowledge contained in your IT workflows to improve your understanding of the complex interdependencies that support your business operations. AUTOMIC OmniView automatically documents IT operations processes, providing a fully documented repository of all production processes. Information is updated on an ongoing basis, so that it is completely up to date, even for changes made on the fly. Available in multiple formats, including HTML and PDF, the generated documentation is fully standardized so that it can easily be shared across teams.

AUTOMIC OmniView gives organizations a permanent record of their IT operations processes and configuration data, which is both easily accessible and cost-effective. This enables IT managers to optimize processes, improve quality of service, fully master the potential impact of possible changes and plan accordingly.

## How it works

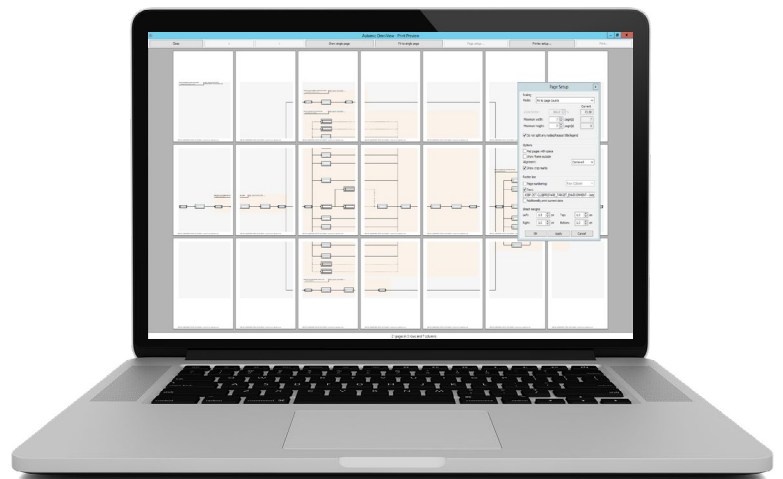
AUTOMIC OmniView extracts information that lets you document processes you had never documented before. It has the capability to either connect directly to the Automation Engine or be offline, based on a point-in-time repository of the process flows. AUTOMIC OmniView offers extended functionality to the Automation Engine, offering enhanced flowcharting, printing and online sharing of the process flow.

Several key capabilities make AUTOMIC OmniView the most advanced and complete solution to provide visibility and insight into IT workloads:

- **Real-time views of IT workflows** — Access the latest documentation that includes the most recent changes.
- **Intelligent search** — Find all the workflows that are related by job name, job type, business application, or server name.
- **Dynamic flowchart** — Simplify visualization of IT workloads, allowing users to zoom into complicated process flows for more details, and zoom out to see the big picture.
- **Multi level, consolidated workflow in workflow visualization** – including file transfer details, meta data details, SAP details, pre & post conditions, calendar references, sync objects, external objects, activated objects, schedule objects, and scripts content.
- **Runbooks and comments** – Add instructions and explanations about jobs and workflows and make them available across IT and business teams.
- **Export documentation** — Generate HTML, PNG, JPG, EMF and PDF files, and paste hyperlinks into emails that direct colleagues to the correct destination.

### Why choose AUTOMIC?

- A wealth of experience at your fingertips with specialists in Europe, the U.S. and Asia as well as AUTOMIC partners all over the world.
- The only vendor on the automation market offering 24x7 global support, a dedicated technical account manager and committed SLAs on incident resolution time.
- AUTOMIC University offers you unrivalled depth of training expertise, skills and insight, whether on-site or in the form of e-learning, all tailored to your unique needs.
- Pre-configured migration packages used by our specialists with hundreds of migration projects already completed, comprising more than two million jobs.
- AUTOMIC PlugIn Marketplace featuring hundreds of Business Automation templates and solutions for any enterprise automation need.
- AUTOMIC Community for you to engage with other users and people interested in how to deploy and use AUTOMIC for different automation requirements.



For more information or product demonstration please visit [www.automic.com](http://www.automic.com)