



Patient Privacy FAQ

The privacy of your health information is of the utmost importance to us.

What is the Health Insurance Portability and Accountability Act of 1996 (HIPAA)?

It provides federal protections and establishes standards for the electronic exchange, privacy and security of health information.

What is a Covered Entity under HIPAA?

A covered entity is defined as (1) health plans, (2) healthcare clearinghouses and (3) healthcare providers.

Does QuadMed qualify as a covered entity under HIPAA?

Yes, as a healthcare provider, QuadMed is a covered entity under HIPAA.

Does QuadMed protect the confidentiality of my health information?

Yes, as a healthcare provider QuadMed is governed by HIPAA and therefore protects the privacy of your health information in accordance with HIPAA and its implementing regulations.

How closely does my employer and health plan work with QuadMed?

QuadMed is a healthcare provider and is a separate company from your employer and your health plan.

What is QuadMed's Notice of Privacy Practices?

This notice tells you how QuadMed may use and share your health information. It also includes your health privacy rights. QuadMed's Notice of Privacy Practices is available at all QuadMed Health & Wellness locations. You can ask for a copy at any time. The notice is also available online at <http://myquadmedical.com/content/quadmed-privacy-practices/>

What are my healthcare rights and responsibilities?

As a patient, you have certain rights. Some are guaranteed by federal law, such as the right to get a copy of your medical records and the right to keep them private. Many states have additional laws protecting patients, and healthcare facilities often have a patient bill of rights. QuadMed Patient Rights and Responsibilities are available at all QuadMed Health & Wellness locations. You can ask for a copy at any time.

Who can I contact for more information or to report concerns?

Kelli Greeno, RN, QuadMed Clinical Patient Advocate at 317.644.8458 or kelli.greeno@quadmedical.com

Colleen Kelly, QuadMed Director of Compliance & Privacy Officer at 414.566.8383 or colleen.kelly@quadmedical.com