

# Professional Voice-over-IP Recording with EVOip

#### **What ASC offers:**

- Communications recording directly from the IP network
- High data security standard (PCI-DSS)
- Active, passive and hybrid recording
- Recording of encrypted calls
- Vendor-specific integrations for all major IP vendors

#### EVO<u>ip</u> Server Software is...

- Flexible, scaleable and easy to configure
- Compatible with pure IP and hybrid recording in the same system
- Available for Linux and Windows operating systems
- A software-only Voice-over-IP recording solution

#### **Official ASC Partner**

www.anttele.com

ANT Telecom Limited
Swift House
Peregrine Business Park
Gomm Road
High Wycombe
Bucks
HP13 7DL
Telephone 01494 833100

**ASC** 

### ASC's VoIP Recording with EVOip

#### **Flexible VoIP Recording Solution**

ASC's VoIP recording has been engineered to perfectly fit the unique requirements of your business. Define individual rules for selective recording, or perform record-ondemand by pressing a button on the IP phone. Bulk recording of all calls is provided by default.

ASC's flexible licensing model enables the use of software without any hardware dongle. The connection to a central server license reduces the total cost of ownership and supports scaleability.

#### **Entirely Software Based**

EVOip is entirely software based without any need for proprietary hardware and may be installed on an industry standard server provided by the customer. The calls are recorded directly from the IP network, saved on a hard disk and archived, if required.

#### **Data Compression**

EVOip offers post-compression to reduce bandwidth requirements and increase channel hour capacity while providing significant savings in power and storage costs by avoiding operation at peak hours.

#### **IP and Hybrid Recording**

ASC's solutions allow both pure IP and hybrid recording in the same system for TDM and IP phones.

#### **Active and Passive Solutions**

ASC's VoIP recording solution comprises active and passive components.

The passive component monitors audio packets on the LAN. It may be used in almost any customer environment and supports virtually all IP vendors.

The active component operates like an IP softphone. To record a call, a conference is initiated to the recorder, or the audio streams are routed to EVOip. It supports the industry standard SIP protocol and preserves call-index information, such as incoming and outgoing phone numbers, time of call, etc., to facilitate search-and-replay.

#### **PCI-DSS Compliance**

EVOip meets stringent Payment Card Industry (PCI) data security requirements. PCI DSS is an universal standard to optimize security for credit card transactions. It protects card owners from identity theft and makes EVOip a preferred solution for security-relevant applications.

#### Search-and-Replay

ASC offers multiple search-and-replay Select INSTANT*play* applications. or INSTANT WEB*play* primarily for immediate retrieval of the most recent calls by PC. By dialing a special number, immediate access to the last call may be obtained from any location. POWERplay or WEB*play* excel with flexible search criteria and other advanced functions.

#### **Hosted Service**

EVOip may also be installed as a hosted service to let phone service providers handle the recording.

#### **Vendor-specific Integrations**

Customized integrated solutions for EVOip are available for major IP vendors including 3Com, Aastra, Alcatel-Lucent, Avaya, Cisco, innovaphone, IP Trade, Mitel, Nortel and Siemens. They support DHCP or recording of extension numbers, and let XML applications transfer the status of the recording directly to the IP phone display. Pressing a phone key starts or stops the recording.

#### **Highlights:**

- Software-only solution
- Available for Windows and Linux
- PCI-DSS compliant
- Recording
  - Bulk, rules-based or ondemand
  - Threat call recording
  - DHCP support
  - Support of G.711 and G.729
  - Mono and stereo
  - Up to 280 calls simultaneously
  - Recording planner
  - Call data compression
- Strong recording integrations
- VoIP recording as hosted service
- Search & Replay
  - Browser-based and clientserver based search & replay applications with flexible search criteria
- Flexible
  - Flexible licensing concept
  - Application Programming Interface
  - Enterprise licensing
  - Application Programming Interface (API)
  - Interfaces for ASC's solution suite
- Archiving
  - DVD, Iomega REV, USB, NAS
  - Bulk or selective
  - Sequential, cascading & parallel
- Browser-based configuration and administration
- Modern software architecture
- Security
  - Secure network and web connection
  - Fail-safe features and faulttolerant modes of operation

## Free recording license for

To receive a free demo for EVOip for Windows, please contact your dealer or register at www.asctelecom.com.

Subject to change without notice. Please note that the maximum channel capacity is only valid under standard conditions. Depending on the usage, the complexity of a specific configuration, and the number and types of software applications installed, certain restrictions may apply. Please contact ASC for further information.

www.asctelecom.com

Fax +44 1276 685121 uk@asctelecom.com

singapore@asctelecom.com

Fax +65 6890 6076