



Quality Management Policy Statement

Remax Pty Ltd is committed to best practice and quality management principles established by the company for all areas of design, manufacture, presentation, installation and service of our range of products.

The Company has implemented a systematic approach to monitoring quality that is integral to the management of our business.

- ✓ Production standards and formula's with cross-check to allow quick identification of non-conforming or defective products and workmanship.
- ✓ Serial numbered manufacturing. Every item traceable to production origin.
- ✓ Quality Conformance checklists completed at completion of production, installation, and commissioning.
- ✓ Regular Quality Management meetings with Production and Installation staff.
- ✓ Regular and random audits of finished goods, prior to, and after installation

All employees and contractors are required to co-operate with management so that the policy, program, and procedures are effectively observed to ensure industry benchmark quality is attained in all products and services.

Application of the Policy

This policy is applicable to all operations. It is endorsed at the most senior level of the company.

Managing Director: Kevin Pederick Date: 26/2/2009