

Zedi Control Center™

24/7 Well Site Supervision and Response Service



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With Zedi Control Center, automated wells are remotely supervised, controlled, and properly alarmed at the fraction of the cost of an operator's time. Rather than internal personnel spending time managing monitoring applications, sifting through data, and responding to improperly set alarms, they'll quickly get the information they need to optimize their day while specially trained experts handle the rest. Zedi Control Center service improves the efficiency of operations staff by cutting through the noise associated with well notifications and incorrect data, so they can focus on what is truly important and respond to highest priority assets.



The expert operators at the Zedi Control Center remotely supervise fields of well sites equipped with EFM devices enabled with two-way communication through any remote monitoring application.

Zedi Control Center operators are available by phone or email 24/7 for the operations staff to contact directly regarding their fields. By collaborating with field staff, they determine well set points and well prioritization to ensure effective alarms are set. Zedi's "virtual operators" then monitor well performance and respond to well site conditions considering current field

conditions and historical data, helping field personnel make the most effective operational decisions.

Save valuable time and money through a reduction in downtime and the proper distribution of valuable resources. Reduce operator field time by eliminating unnecessary well site trips, easing staffing challenges and ensuring effective use of existing staff.

By putting remote monitoring in the hands of Zedi Control Center, you'll discover cost reductions so significant that you should be able to operate profitably in any commodity price environment.

Key Features

24/7 wellsite supervision and response

- Remote surveillance and control through web-enabled systems
- Daily update of information and configurations of monitored asset data

Alarm management and optimization of set points

- Assessment and review of alarms and events to ensure correct alarming sequences
- Compare alarm data with operational data to anticipate abnormal states

- Set new alarm set points before a breakdown or failure occurs
- Alarm archiving and set point tracking

Call outs and escalation of critical issues

- First response to EFM alarms
- Escalation of critical issues to operators and management

Customized reports

- High level snapshot of production and operations for managers and executives
- Call and incident logs

Quarterly reviews and QTR reviews

- Set Key Performance Indicators (KPIs)
- Review existing policy, procedures, and business rules
- Assess well dynamics and set well prioritization
- Review and update incomplete/missing data

Operator Experience

Zedi Control Center operators are highly-trained and experienced in production operations.

- 3-10+ years global oil and gas experience (control center operations, production engineering, SCADA systems)
- Certifications include:
 - Petroleum Process Technician
 - Electrical Technologist
 - Instrumentation Technician
 - Programmer Analyst
- Managed/troubleshoot onsite devices and networks remotely, in-depth knowledge of production data management systems

- Supervised mixed fields of oil and gas production combined with lone worker, fleet telematics and video surveillance
- Trained in:
 - Advanced process control
 - Alarm management
 - Field handling
 - Instrumentation and control systems
 - Instrumentation maintenance and troubleshooting
 - Performance monitoring
 - Production accounting
 - Safety and emergency shutdown systems

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About Zedi

Zedi is a leading oil and gas technology and services company in the field of production operations.

We help the world's oil and gas producers be more productive, more profitable, and more sustainable. Through technology backed by expert consultation and services, we help our customers realize their production potential. Our 60 years of continuous operations in North America and recognition as one of the industry's best workplaces sets us apart in the production operations landscape. With our unique combination of award-winning automation, data management, and field and professional services, we offer complete solutions for the challenges our customers encounter.