

Roughneck Maintenance Release

At Zedi we are continuously looking for ways to improve your user experience within the Roughneck application. We would like to inform you of some improvements made to the application to help with your overall experience.

What's new?

- **New MOC Status**
- **MOC Reminder Notification**
- **MOC Reviewer Integrity**
- **Bug Fixes and Improvements**

When is this happening?

April 15, 2015, downtime will be occurring on

April 15, 2015 at 10:00 pm (MST) – 11:00 pm (MST)

What changes are coming?

Zedi Access Supported Browser - Update

Zedi Access will deliver its best performance if accessed from one of our supported browsers. We kindly ask that you upgrade your browser to avoid any platform incompatibilities. Zedi cannot guarantee optimal performance for active users who do not upgrade to one of the supported browsers.

- Internet Explorer 9, 10 or 11
- Google Chrome
- Mozilla Firefox
- Safari

New MOC Status

Once an MOC has been reviewed by all review team members the status of the MOC will now change from "Pending" to "Reviewed." In addition to this status change the originator will now receive just one email notification detailing the MOC has been reviewed and awaiting approval. This will reduce the number of email notifications received by the Originator of the MOC.

<input type="checkbox"/>	Action	MOC ID v	Status	Start Date	Description	Role
<input type="checkbox"/>	- Action - v	223	Pending	2015-04-15	Install a high level shut down switch to prevent oil carry over in event of a dump controller failure.	Originator
<input type="checkbox"/>	- Action - v	223	Reviewed	2015-04-15	Install a high level shut down switch to prevent oil carry over in event of a dump controller failure.	Originator

From: rams@roughneck.ca Sent: Thu 4/2/2015 1:31 PM
 To: John Smith
 Cc:
 Subject: MOC Request is now ready for approval

John Smith , your MOC request (MOC ID# 223) has been endorsed by all reviewers. You may now proceed with submitting the MOC for approval.

Description of this MOC: Install a high level shut down switch to prevent oil carry over in event of a dump controller failure.

[Click here to access this request](#)

MOC Reminder Notification

We are introducing a new friendly reminder Reviewer and Approver email notification within the MOC module. If you're a Reviewer or an Approver of an MOC and have not completed your review 5 calendar days after the request was first sent, you will receive an email reminder that the MOC requires your attention. The goal of introducing this new reminder email is to help avoid any unnecessary delays in deciding the course of action needed for your MOC requests.

From: rams@roughneck.ca [<mailto:rams@roughneck.ca>]
 Sent: April 15, 2015 5:58 PM
 To: Mark Jones
 Subject: Reminder - Action required - MOC 223

MOC 223 is still waiting for your review.
 If you feel that you are not needed as part of the MOC review team, please contact the originator of this MOC: Zedi Administrator

Location: 100/04-30-052-25W4
 The MOC applies to: Process
 Date created: April 10, 2015
 Requested start work date:

[Click here to access this request](#)

After 5 calendar days, reminder email is sent out.

MOC Reviewer Integrity

A new feature has been added to Roughneck which improves Reviewers and Approvers comment integrity. If you are assigned to an MOC and you make a comment you cannot be removed from the MOC thereby maintaining and improving MOC comment integrity.

Bug Fixes and Improvements

This update also includes minor usability improvements and bug fixes.

- Fixed issue resulting in duplicate MOC IDs
- Improved validation when making changes to workflow roles
- Work order email notifications will no longer email deleted users
- Fixed and improved the search results within the HSE module.

At Zedi, it is our goal to help you realize your production potential, simply.

If you have any questions or feedback, please contact:

Roughneck Support

roughnecksupport@zedi.ca

1.866.732.6967