# The Laws of UX

2.

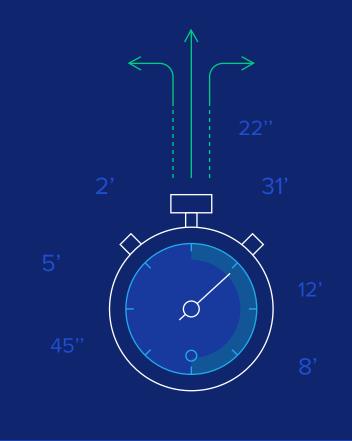
# 1. CTA D

## Fitts's Law

The time to acquire a target is a function of the distance to and size of the target.

## Hick's Law The time it takes to make a decision

increases with the number and complexity of choices.



3.

# Users spend most of their time on other

Jakob's Law

sites. This means that users prefer your site to work the same way as all the other sites they already know.

80s

100s

2m

Miller's Law

140s

160s

4.

5.

6.

**7.** 

8.

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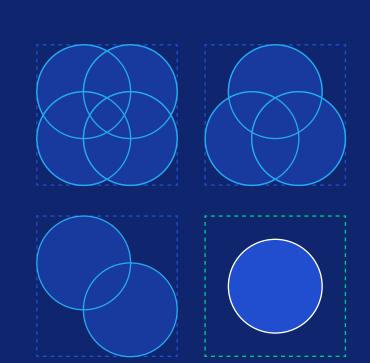
20s

40s

or minus 2) items in their working memory.

The average person can only keep 7 (plus





## A problem-solving principle that the simplest solution tends to be the right

Occam's Razor

one. When presented with competing hypotheses to solve a problem, one should select the solution with the fewest assumptions.

## events, roughly 80% of the effects come from 20% of the causes.

**Pareto Principle** 

The Pareto principle states that, for many





## of Complexity, states that for any system there is a certain amount of complexity which cannot be reduced.

Tesler's Law

Also known as The Law of Conservation

## objects are present, the one that differs from the rest is most likely to be remembered.

Also known as The Isolation Effect, this

effect predicts that when multiple similar



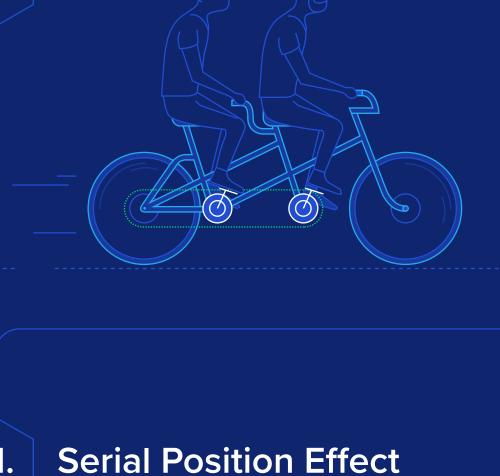
tasks.

People remember uncompleted or

interrupted tasks better than completed

## 10. **Doherty Threshold** Productivity soars when a computer and its

users interact at a pace (<400ms) that ensures that neither has to wait on the other.



## 11. Users have a propensity to best remember

the first and last items in a series.