

The Advantages of Hiring an MSP



Dave
He Needs Help!

There are a variety of advantages to hiring an MSP. Let's take a look at some of the key comparisons.

—
(Assuming 100 Users)

CWPS

MSP



\$7,200/Mo.
(Salary + Benefits)



Cost

\$5,000/Mo.
(Average)

8 Hours a Day – 5 Days a Week



Availability

24 Hours a Day – 7 Days a Week

Just Dave -



Resources

30+ Service Desk Employees

Just Dave -



Escalation

Tier 1, 2, & 3 Support



None



Scalability



Limitless

No Guarantee



Service Level



Guaranteed

Dave needs **HELP!**



Network Administrator
\$70,000



Desktop Support Engineer
\$75,000



Collaboration Engineer
\$130,000



Network Security Specialist
\$105,000

\$380,000 / year

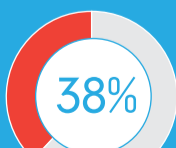
OR

\$60,000 / year starting at

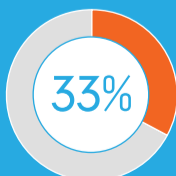
Hiring even a **fraction** of this help is not feasible. MSPs maintain qualified staff to tackle all IT-related tasks for a fraction of the cost.



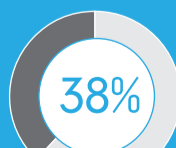
Improved Efficiency



Enhanced Security



ROI/Cost Savings



Free IT Staff to Work on Strategic Projects

Key Factors Driving MSP Adoption*

*Source: www.continuum.net