

Hosted PBX & SIP: Feature List

General

- Nationwide Number Coverage
- International Calling
- Toll-Free Numbers
- Local Number Porting Caller ID: Name & Number

Desk Phone

- Multiple Model Options
- Call Appearance
- Busy Light
- New Message Light
- Transfer
- Conference
- Speakerphone
- HD Audio (Specific Models)
- Call Mute
- Programmable Function Keys
- Do Not Disturb
- Lit LCD Display (Specific Models)
- Headset Capable

Voicemail Center

- Multiple Auto Attendants
- Voicemail to Email
- Individual Mailboxes
- Personalized Mailbox Greeting
- Remote Voicemail Access
- Forward Messages
- Append & Forward Messages
- Press Zero Redirect Calls
- Date & Time Stamped
- Visual Message List
- Program VIA Web Portal & Handset
- Holiday Hours
- Music/Announcements on Hold

Call Packages

- Discounted Minute Bundles
- Simultaneous Calls
- Local & Long Distance
- International Calling

Emergency

- E-911
- Disaster Recovery
- Enhanced SIP Service

Call Center

- Call Center Add-On
- Enhanced Call Center
- Queue Management
- Agent/Supervisor Settings
- Silent Monitor
- Barge-In
- Whisper Mode

Call Handling

- Call Cascading
- Call Forward
- Call Hold
- Call Park
- Hands-Free Intercom
- Blind Call Transfer
- Announce Call Transfer
- Ring Groups
- Extension Dialing
- Find-Me Follow-Me
- Simultaneous Ring
- 3-Way Conference
- Paging Integration
- Mobility
- Disaster Recovery