

SOLID CONTRACTOR APP

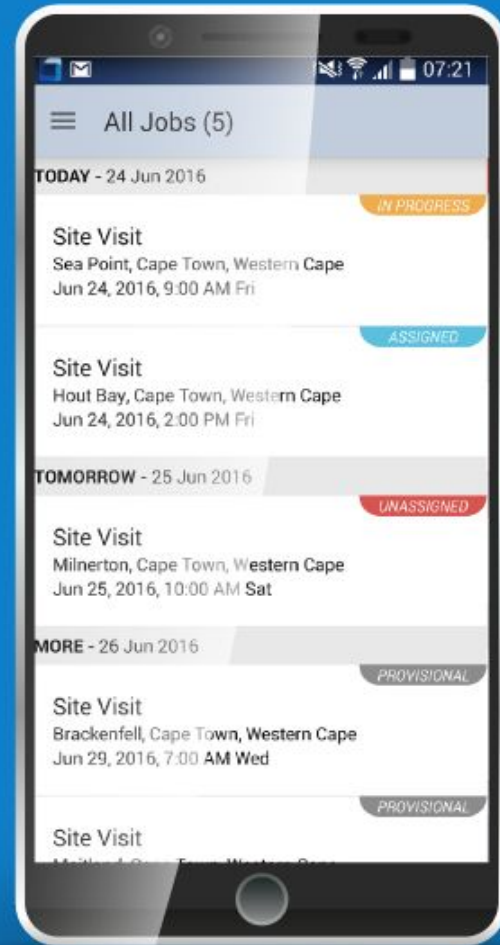
Easily Manage Fieldwork and 3rd Party Contractors

SOLIDitech
AUTOMATE YOUR BUSINESS



Improve end-to-end workflow
and management of
contractor callouts.

Enjoy a powerful, easy-to-use
interface for scheduling,
reminders, customer
communication, GPS and
photo uploads.



Our Android App, available through the Play Store provides a way to easily outsource support and installation work to local contractors.



Built with the customer in mind - our app also sends out automated appointment reminders via email, SMS and iCal appointments which include photos and details of the contractor arriving to do the job.

Easy to Install

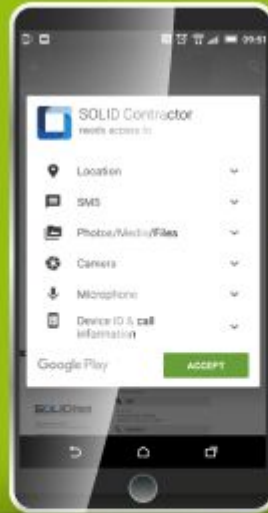
1

Download



2

Install



3

Activate



App access is granted through SOLID

Completely Integrated with SOLID Workflows

SOLID Order/Support triggers a workflow via normal channels in the system.



Assigned Jobs display in App Job Queue

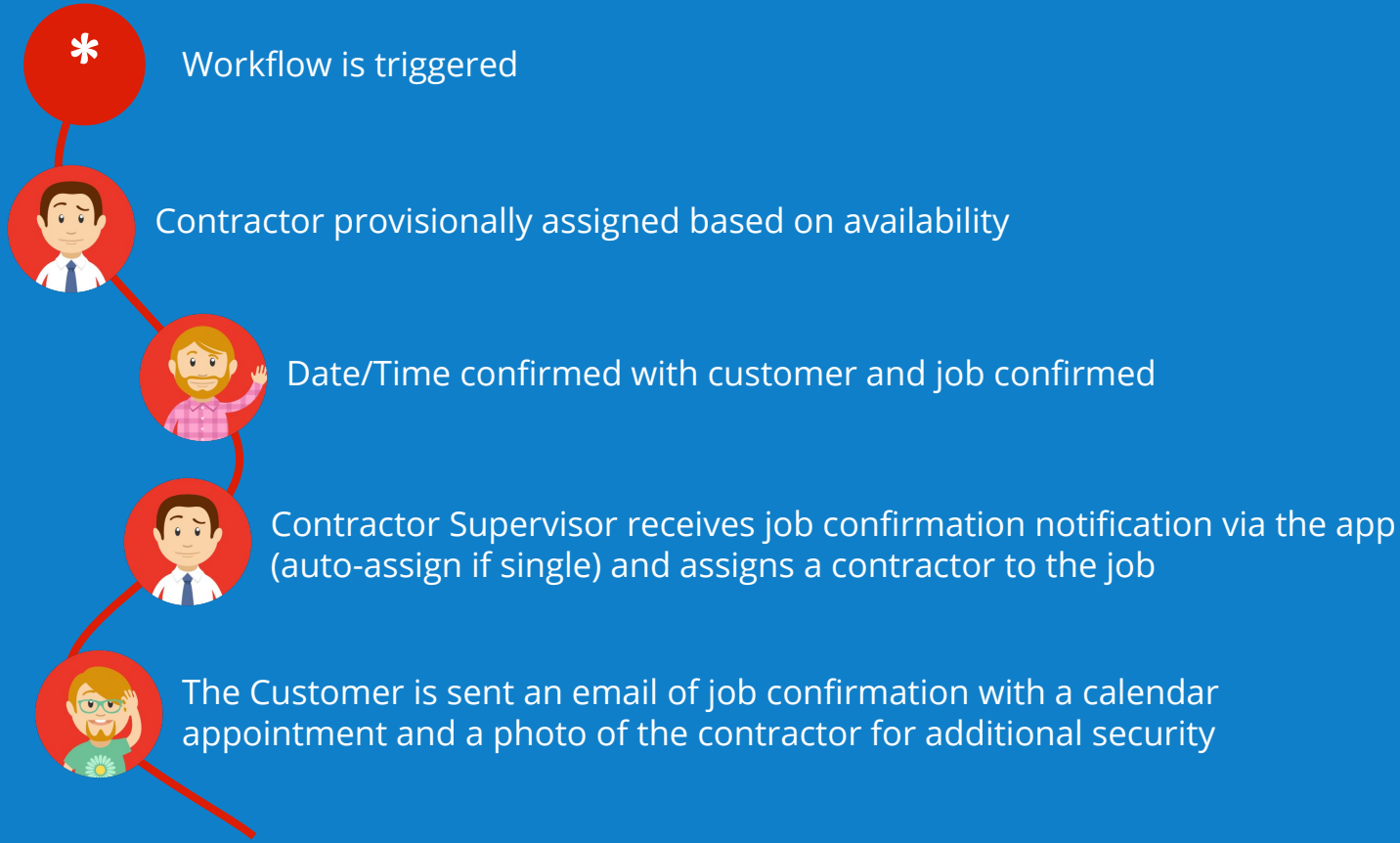
Jobs are assigned to contractors within SOLID and appear in the relevant contractors job queue with all the customers' and job details.



Job Management Completed through App

Contractor initiates a job through the app, recording actions taken and attaching photographic proof of work completed.

A Typical Job Lifecycle



A Typical Job Lifecycle



The Customer is sent an SMS reminder on the day/morning before the job



The Contractor is reminded via the mobile app and must confirm on their mobile app 60 minutes before that they are on-schedule



The Customer is reminded about the appointment 30 minutes before the job via SMS



The Contractor confirms they have started the job via the mobile app



Customer is SMS'd to confirm the job has started 15 minutes after start time



The Contractor confirms that they have completed the job and uploads the required images/text

This is just 1 way we automate businesses like yours...

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Demonstration](#)

