



Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that: Colt Technology Services

Colt House

20 Great Eastern Street

London EC2A 3EH United Kingdom

Holds Certificate Number:

ITMS 703633

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The global provision of managed customer services for networks, voice and integrated communication solutions, including management of shared infrastructure and associated systems.

For and on behalf of BSI:

Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2019-09-10 Latest Revision Date: 2019-09-10 Effective Date: 2019-09-10 Expiry Date: 2022-09-09

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...making excellence a habit."

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated <u>online</u>. Printed copies can be validated at www.bsigroup.com/ClientDirectory

Certificate No: ITMS 703633

Location Registered Activities Colt Technology Services Group Limited Colt House The global provision of managed customer services for networks, voice and integrated communication solutions, 20 Great Eastern Street including management of shared infrastructure and London associated systems. EC2A 3EH United Kingdom Colt Technology Services GmbH The global provision of managed customer services for Central Business Services networks, voice and integrated communication solutions, Gervinusstrasse 18 - 22 including management of shared infrastructure and 60322 Frankfurt am Main associated systems. Germany Colt Technology Shared Service Centre The global provision of managed customer services for Barcelona S.L.U networks, voice and integrated communication solutions, World Trade Centre (Almeda Park) including management of shared infrastructure and Plaza de la Pau associated systems. Building 7 Cornella de Llobregat Barcelona 08940 Spain Colt Technology Services India Pvt.Ltd The global provision of managed customer services for Building 4, networks, voice and integrated communication solutions, Unitech Reality Projects Ltd including management of shared infrastructure and Unitech SEZ associated systems. Village Tikri, Sec-48 Gurugram Haryana 122 001 India

COLT Technology Services India Pvt.Ltd 6th Floor, Wing 'B', Silver Oak Manyata Embassy Business Park Nagavara,Outer Ring Road Bangalore, Karnataka 560 045 India

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Location

Registered Activities

Colt Technology Services Group Limited Unipessoal Lda Estrada da Outurela 118 Edificio B 2790-114 Carnaxide Lisbon Portugal

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