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Security Escort Improves Peace of Mind for State Facility Employees

Bosch's Security Escort system provides personal security for thousands of employees of state-run facilities nationwide, and that number is growing quickly.

Recently, the New York State Department of Corrections announced its plans to roll out the wireless help call system to the 10,000 employees who work at its medium- and maximum-security correctional facilities, after a successful pilot installation at the Sullivan Correctional Facility in Fallsburg, N.Y.

In a press release issued by the state's Office of Public Information, Correctional Services Commissioner Brian Fischer said: "Safety comes first at our correctional facilities, and these new alarms should give all of our employees the peace of mind that help will be there as quickly as possible in an emergency. The number of assaults on our staff has declined significantly over the last two decades, and this improvement in technology should help make our facilities even safer."

Employees of other state facilities, outside of the corrections industry, are also benefiting from the use of the Security Escort system.

"The variety of transmitters available for Security Escort makes the system appeal to a wide range of end users," said Rob Drob, vice president, Sales – Eastern Region, Bosch Security Systems, Inc. "In addition to personal transmitters for guards and civilians, customers can install fixed devices that act as panic buttons, as well as transmitters that can keep track of important equipment and other assets."



Your
Investment

A state-run psychiatric center is using a variety of Security Escort transmitters to protect the safety and security of its more than 600 staff members and visiting personnel. After reviewing several available options, the psychiatric center chose Security Escort to replace its emergency phone system because it is reasonably priced, easy to manage and use, and offers good coverage capabilities.

Employees can use the wireless help-call system to summon assistance if there is a security concern with a patient or a personal medical emergency.

“With Security Escort, our employees know that help is just a button away. They just push a button, and someone will come to assist them,” said the center’s chief of security.

Certain employees who regularly work in remote areas of the facility to service power equipment or conduct other maintenance tasks carry “man-down” transmitters. This type of transmitter will send an alarm signal to security personnel if the employee were to be in a horizontal position for longer than a predetermined time – a feature that is helpful if an employee becomes injured or unconscious while working alone.

Fixed buttons are also installed in certain areas of the facility that are used by visiting personnel who may be onsite to teach a class. These panic buttons help protect guests who do not carry pendants. Buttons installed in the stairwell, where employees need keys in order to exit at each floor, are an important fire safety precaution, as an employee can signal for assistance if he or she were to become locked in the stairwell.

“The Security Escort system tells us who has signaled for help and the location of that person. Knowing if it’s the garage mechanic or a nurse who needs assistance, helps us infer what may be happening before entering the area where the signal came from. We can better determine how to respond to the alarm,” the chief of security further explained.

In addition to the security and life safety benefits provided by the system, the technology also helps psychiatric center personnel watch over important emergency equipment.

“A Security Escort transmitter installed on our

emergency equipment cabinet sends a signal each time an employee opens the cabinet door—helping us keep track of radios, paperwork and other essential gear that is necessary during emergency incidents,” said the chief of security.

While the psychiatric center is using asset tracking capabilities on a fixed cabinet, this type of transmitter can also be used to graphically track the location of an item when it is moved, showing its position every three seconds.

For more information on Security Escort’s tracking capabilities for both personnel and assets, just click [here](#).

To read a full profile on the New York State Department of Correctional Services’ use of Security Escort in *Access Control & Security Systems* magazine, click [here](#).

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